

FROM: Andrea Repetto Vargas, MICI Director

REFERENCE: Request MICI-BID-CO-2022-0194 regarding “Metro of Bogota First Line - First Tranch Project” – Request VII (CO-L1234)

DATE: August 23rd , 2022

SUBJECT: **Notification of Non-Registration of Request and Referral to the Project Team**

Dear Requester,

We appreciate the recent call with the MICI team.

The purpose of the email is to notify you that, within a period of five business days after receiving your communication marked in the Independent Consultation and Investigation Mechanism Policy ([MI-47-8](#)), we have analyzed the content and we found that he has not yet contacted the IDB Management, which is a prerequisite for filing a claim with the MICI.

MICI is last resort instance and therefore you must first contact the IDB Management, to give them the opportunity to respond to your concerns. To facilitate your contact with Management, here is the information on the first instance to file a claim: <https://www.iadb.org/en/projects/grievances-portal>

In addition, you can directly contact the Project Team so you can send your Request and establish first contact:

- **Laura Rojas**
lrojas@iadb.org
- **Ernesto Monter**
ernestomf@iadb.org
- **Juan Martinez**
jantonioma@iadb.org
- **Óscar Came**
oscarluisc@iadb.org
- **Fredrik Lindblom**
erikl@iadb.org

Likewise, from our side, we will forward to this Project Team the information of the Request that you provided to the Mechanism.

We hereby notify that we are concluding the administrative processing of your Request under the number MICI-BID-CO-2022-0194, since the requirement to contact Management has not yet been fulfilled. This administrative action is carried out in accordance with paragraph 20 (b) of the MICI Policy (MI-47-8).

If Management does not give a satisfactory response in a reasonable time, you are entitled to resubmit your claim to MICI; please bear in mind it will be necessary to comply with all the requirements a complaint must contain to be processed by MICI, which we are attaching to this communication.

We remain available to answer any questions or provide clarifications about MICI and its process.

Best regards,