

FROM: Andrea Repetto Vargas, MICI Director

REFERENCE: Request MICI-BID-AR-2022-0187 referent to “Reconquista River Basin Environmental Sanitation Program- Request IV” (AR-L1121).

FECHA: June 7, 2022

SUBJECT: **Notification of Non-Registration of Request and Referral to the Project Team**

Dear Requesters,

We appreciate your time for the recent call with the MICI team.

Following the mandate described in the MICI-IDB Policy ([MI-47-8](#)), the Mechanism functions as a last resort instance and therefore it is necessary for you to be able to contact the Project Team (Management) responsible for the Program in first instance to address your concerns.

Below you will find the Project Team's contact information so that you can initiate said contact directly with them. Remember that you can copy us in all the interactions that you consider pertinent.

- **Laura Rojas** lrojas@iadb.org
- **Matías Guichón** mguichon@iadb.org
- **Juan Martínez** jantonioma@iadb.org
- **Óscar Came** oscarluisc@iadb.org
- **Zachary Hurwitz** zacharyh@iadb.org

Remember that you can copy us in all the interactions that you consider pertinent. In the same way, if they consider it appropriate, they can also contact the Team through the following electronic complaint handling form <https://www.iadb.org/en/projects/portal-de-complaints> .

As mentioned in the call, we will forward to the Project Team the Request information you have provided to the Mechanism, as well as your contact emails.

Finally, regarding the process of the Mechanism, by this means we notify you that with this communication we are concluding the administrative processing of your Request under the current number MICI-BID-AR-2022-0187, to allow receiving a response from Management. This administrative action is carried out in accordance with paragraph 20 (b) of the MICI Policy (MI-47-8).

Remember that, if Management does not provide a satisfactory response within a reasonable time or if the concerns continue after contacting you, you are able to resubmit your claim to the MICI at any time you consider it.

We are at your disposal to answer any questions or clarifications you deem necessary about the MICI and its process.

Best regards.