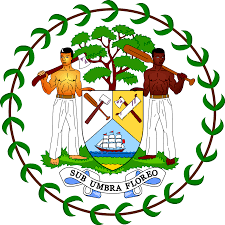
**Government of Belize**

Ministry of Human Development, Social Transformation and Poverty Alleviation



Community Action for Public Safety II

Environmental and Social Analysis

Consultation and Stakeholder Engagement Plan

This document was prepared by Christa Hulse, Environmental and Social Consultant

for the Government of Belize, Ministry of Human Development, Social Transformation and Poverty Alleviation

Belmopan, Belize. November 2019.

Table of Contents

[List of Figures 4](#_Toc24169656)

[List of Tables 4](#_Toc24169657)

[Acronyms 5](#_Toc24169658)

[Introduction 6](#_Toc24169659)

[Background 6](#_Toc24169660)

[What is Consultation and Stakeholder Engagement 6](#_Toc24169661)

[Objectives of the Consultation and Stakeholder Engagement Process 7](#_Toc24169662)

[Elements of a Meaningful Consultation and Stakeholder Engagement Process 7](#_Toc24169663)

[Relevant Regulations and Requirements 8](#_Toc24169664)

[National Legislation 8](#_Toc24169665)

[IDB Policies 8](#_Toc24169666)

[Stakeholder Identification and Analysis 8](#_Toc24169667)

[Methodology 8](#_Toc24169668)

[Project Stakeholders 10](#_Toc24169669)

[Stakeholder Analysis 12](#_Toc24169670)

[Stakeholder Analysis Process 12](#_Toc24169671)

[Government Authorities 12](#_Toc24169672)

[Affected Communities and People 12](#_Toc24169673)

[Commercial Enterprises 12](#_Toc24169674)

[Information Disclosure 13](#_Toc24169675)

[Information Dissemination Methods 13](#_Toc24169676)

[Stakeholder Engagement Activities 14](#_Toc24169677)

[Grievance Redress Mechanism 16](#_Toc24169678)

[Purpose 16](#_Toc24169679)

[Roles and Responsibilities 16](#_Toc24169680)

[Grievance Redress Procedures 17](#_Toc24169681)

[Monitoring and Evaluation of Grievances 17](#_Toc24169682)

[Monitoring and Reporting 17](#_Toc24169683)

[Annex A: Grievance Form 18](#_Toc24169684)

[Annex B: Public Consultation Invitation 19](#_Toc24169685)

[Annex C: Public Consultation Agenda 20](#_Toc24169686)

# List of Figures

Figure 1: Map of proposed location for the service center 9

# List of Tables

Table 1: Project Stakeholders 10

Table 3: Information Dissemination Methods 13

Table 4: Stakeholder Engagement Activities 14

# Acronyms

CAP Chapter

CEO Chief Executive Officer

CSEP Consultation and Stakeholder Engagement Plan

DOE Department of the Environment

DRM Disaster Risk Management

ESA Environmental and Social Analysis

ESMP Environmental Safety Management Plan

GOB Government of Belize

GRM Grievance Redress Mechanism

IDB Inter-American Development Bank

MHDSTPA Ministry of Human Development, Social Transformation and Poverty Alleviation

NEMO National Emergency Management Organization

PAP Project Affected Person

RLRP Rehabilitation and Livelihood Restoration Plan

TOR Terms of Reference

# Introduction

## Background

The Ministry of Human Development, Social Transformation and Poverty Alleviation (MHDSTPA) of the Government of Belize (GOB), with the support of the Inter-American Development Bank (IDB), is undertaking the design and construction of a wrap-around service center in Belize City to be able to comprehensively and more efficiently address the many risks associated with the clients they serve in the community of the Southside.

The building’s architectural design and space layout will consider the service center’s human, spatial, material and training elements, as it is intended to facilitate a seamless flow of diverse people, and complement and align with the proposed services and activities being offered at the center, including:

* Counseling
* Mental health treatment
* Educational and vocational training
* Masculinity and gender violence programs
* Parenting classes
* Other community workshops
* Gang mediation
* After-school programs for children
* Data and case management system operations
* Open spaces for community events.

Additionally, the design of the building will take into consideration and mitigate for risks of natural disasters.

This document serves as the Consultation and Stakeholder Engagement Plan (CSEP) for the assessment and analysis of potential environmental and social impacts during the design, construction and operation phases of the service center.

## What is Consultation and Stakeholder Engagement

Consultation and Stakeholder Engagement is an inclusive process in which a project’s proponents consult with those individuals and groups who will be impacted by the project, who have a general interest in the project and who can facilitate the development of the project. Consultation and Engagement begins early and continues throughout the life cycle of the project. The specific aim is to develop meaningful relationships that will support the installation of the project while successfully managing any associated environmental and social risks.

The Consultation and Stakeholder Engagement Plan sets the framework for the consultation and engagement of a project’s stakeholders. Within the framework, stakeholders are identified and classified as to their relationship with the project; appropriate methods and frequency of relating with stakeholders are elaborated; a mechanism to attend to grievances developed; and a system of monitoring and reporting ensure that the plan is both flexible and functioning as intended. Additionally, the CSEP works in tandem with other environmental and social plans developed as safeguard mechanisms for the project. In this case, the CSEP will inform an Environmental and Social Analysis (ESA) and an Environmental and Social Management Plan (ESMP), which will include a plan for Disaster Risk Management (DRM) and for Resettlement and Livelihood Restoration (RLRP).

## Objectives of the Consultation and Stakeholder Engagement Process

The objectives of the consultation and stakeholder engagement process are as follows:

* To ascertain the views and perceptions of potentially affected persons to inform the project design.
* To serve as a means of triangulating data for greater reliability and validity.
* To provide stakeholders with an overview of their rights and responsibilities as it relates to the project.
* To allow for inclusiveness that will foster greater trust, project acceptance and local ownership, which are necessary components for the sustainability of the project.
* To keep stakeholders apprised of the progress of the project.

## Elements of a Meaningful Consultation and Stakeholder Engagement Process[[1]](#footnote-1)

1. Identification of priority issues – What are the likely risks and opportunities arising from the project?
2. Stakeholder analysis and consultation plan – Who is affected by the project, and who has an interest that can influence outcomes? How will the project engage with them?
3. Prior information – How will information be provided to stakeholders prior to consultation and consultation events in a meaningful way?
4. Appropriate forums and methods for the consultation and engagement process – How should consultation events be organized?
5. Grievance redress mechanisms – How can stakeholders seek remedy if they feel the project is causing harm to them or the environment?
6. Design and implementation decisions considering stakeholder perspectives – How will stakeholder concerns and recommendations be addressed in project decision-making and the overall management system?
7. Feedback to stakeholders and transparency in decision-making – How will the stakeholders be informed about project decisions and how their view and inputs have been incorporated?
8. Baseline data, action plans, and management systems – What are the action plans that the project will implement to reduce risk and enhance benefits for project stakeholders? How will the project establish and maintain a suitable management system to address environmental and social issues?
9. Documentation and public disclosure – What are the mechanisms established to document and disclose relevant project information?
10. On-going stakeholder consultation and engagement during implementation – What are the mechanisms established to ensure that stakeholders are kept informed and involved throughout project implementation?

## Relevant Regulations and Requirements

This CSEP is informed by the following legislation and policies:

### National Legislation

* Constitution of Belize, CAP 4 (rev. ed. 2011)
* Environmental Protection Act, CAP 328 (rev. ed. 2011)
* Environmental Impact Assessment (Amendment) Regulation, 2007

### IDB Policies

* OP-102 Access to Information
* OP-703 Environmental and Social Safeguards Compliance
* OP-710 Involuntary Resettlement
* OP-761 Gender Equality in Development

# Stakeholder Identification and Analysis

## Methodology

The first step in the consultation and stakeholder engagement process is to identify those individuals and groups who will be impacted by the project, have a stake in the project and/or have an interest in the project. These are the stakeholders who are consulted or will be involved in the project. The initial list of stakeholders for the project was developed based on a preliminary literature review, a Terms of Reference (TOR) that highlighted certain IDB policy focus areas for development and an environmental and social scoping exercise conducted on November 5th, 2019. This list however, is dynamic and may be expanded throughout the project’s life cycle.

The stakeholder groups, which currently make up the focus of this consultation and engagement plan include government authorities/project facilitators, proposed clients of the service center, affected individuals living within the project area or using the property, and nearby commercial enterprises. The stakeholders within the project area include:

* Informal dwellers on the proposed property location
* Bus owners who park their buses on the property
* Nearby residents
* Nearby commercial enterprises

Figure 1: Map of proposed location for the service center



Source: Elaborated by Christa Hulse using Google Earth

## Project Stakeholders

The following table provides a list of stakeholders within the various sectors of society who will be impacted by the project, have an interest in the project or can facilitate the development and implementation of the project.

Table 1: Project Stakeholders

|  |  |  |
| --- | --- | --- |
| Stakeholder | Summary of Specific Interest/Role in Project | Point of Contact |
| Government Authorities/Project Facilitators | | |
| Ministry of Human Development, Social Transformation and Poverty Alleviation (MHDSTPA) | * Project proponents. * Point of contact for the relocation of physically displaced individuals. | Judith Alpuche (CEO)  822-2248  ceo@humandev.gov.bz |
| Policy and Planning Unit (MHDSTPA) | * Input on the architectural design, services to be offered and policy and planning considerations. | Elvis Requena (Program Coordinator)  programme.coordinator@humandev.gov.bz |
| Women and Family Support Department (MHDSTPA) | * This department is to be housed in the service center therefore their input on the architectural design, services to be offered and proposed clients will be necessary. * Consult to gain guidance on sensitizing contractors/workers on sexual harassment and exploitation. | Ana Williams (Director)  227-7397  sec.wd@humandev.gov.bz |
| Community Rehabilitation Department (CRD) (MHDSTPA) | * This department is to be housed in the service center therefore their input on the architectural design, services to be offered and proposed clients will be necessary. | Starla Bradley (Director)  223-2716  secretary.crd@humandev.gov.bz |
| Department of Human Services (MHDSTPA) | * This department is to be housed in the service center therefore their input on the architectural design, services to be offered and proposed clients will be necessary. | Liliani Arthurs (Director)  227-7451/2057  secretary.hsd@humandev.gov.bz |
| Ministry of Health | * Input on Emergency Preparedness Plan * Provision of STDs and HIV/AIDS awareness training for contractors/workers. | Dr. Ramon Figueroa (CEO)  822-2325/2363/0809  seniorsecretary@health.gov.bz |
| IDB Climate Expert | * Input on potential risks of disasters. | Rosa Esperanza Gonzalez Mahecha  ROSAGO@iadb.org |
| National Emergency Management Organization (NEMO) | * Coordinate emergency preparedness. | Ruth Meighan (CEO)  822-2138  Col. Shelton DeFour (National Emergency Coordinator)  828-4332  defour\_shelton@yahoo.com |
| Belize City Council | * Apprise of plan for service center * Ascertain city requirements for building process | Carla Patnett (City Planner)  227-7205, 222-4104, 635-5087  archpatnett@yahoo.com |
| Department of Environment (DOE) | * Provide GOB environmental and social permitting requirements, enforces these requirements and provides guidance on environmental and social issues. | Martin Alegria (CEO)  doe.ceo@environment.gov.bz |
| Belize National Fire Service | * Apprise of plan for service center * Ascertain requirements for fire safety | Colin Gillett  Fire Chief  223-1183 |
| Belize Water Services Ltd. (BWSL) | * Ascertain water and sewer requirements for property | Sanjay Keshwani  Technical Services Manager  222-4757 Ext. 1115  sanjay.keshwani@bwsl.com.bz  Gerardo Castaneda  Project Manager  222-4757 Ext. 1714  [gerardo.castaneda@bwsl.com.bz](mailto:gerardo.castaneda@bwsl.com.bz) |
| Affected Communities and People | | |
| Individuals who will be physically or economically displaced | * Inform about the project and work with them on a suitable mitigation plan. | * Two informal dwellings have been identified on the property. * A number of bus companies are using the rear of the property as temporary parking throughout the day. * A RLRP to resettle these individuals is being developed as part of the ESMP. |
| Proposed clients | * Solicit views about the project and identify aspirations and concerns. * Inform stakeholders of potential impacts and measures to mitigate impacts. |  |
| Inhabitants of project area |  |
| Staff |  |
| Construction Contractors/Workers |  |
| Commercial Enterprises | | |
| Businesses within the project area | * Solicit views about the project and identify aspirations and concerns. * Inform businesses of potential impacts and measures to mitigate impacts. |  |

## Stakeholder Analysis

### Stakeholder Analysis Process

Stakeholder analysis is the process of determining the level of interest and influence a stakeholder will have in regard to the project. Stakeholder analyses are done primarily to inform the CSEP of the level and methods of engagement required for each stakeholder. It allows for the efficient use of time and resources to engage each stakeholder or stakeholder group. In any project, stakeholders range from those who are most interested or impacted and have a high degree of influence over the project to those who have very little interest and influence over the project.

### Government Authorities

The various government authorities are key stakeholders in the Community Action for Public Safety II (CAPS II) wrap-around service center project. Most ministries and departments will provide direct support in organizing the events necessary to execute the project, while the remainder provide support to these events. Engaging government authorities also allow for the establishment of a governance framework for the project, as support from the various departments in government will be necessary well into the operational phase of the project.

### Affected Communities and People

The local communities within the project area will have the most interest in the project, as they will be the most directly impacted. Impacts will occur during the planning, construction and operations phases and may include such issues as an increase in noise and dust, impeded access, site safety, waste management, risks of natural disasters, physical displacement, construction labor force disruption, employment practices, community relations, among other things.

### Commercial Enterprises

It is expected that the commercial enterprises in the project area, most of whom are stores and small food stalls, will welcome the new construction and improvements brought to the abandoned property, as well as the additional customers in the area. Notwithstanding, they will be interested in the developments during construction that can impact their facilities. Project proponents will therefore liaise with these organizations to mitigate for the impacts due to construction.

# Information Disclosure

In accordance with the Environmental Protection Act of Belize, its various amendments and the IDB’s policy on Access to Information (OP-102) all relevant information regarding the project will be provided to the public.

This includes the following reports:

* Environmental and Social Analysis (ESA)
* Environmental and Social Management Plan (ESMP) with a Disaster Risk Management and a Resettlement and Livelihood Restoration Plan included
* This Consultation and Stakeholder Engagement Plan (CSEP)

Reports are made available through the IDB and DOE’s websites[[2]](#footnote-2) as well as will be available, in hard copy, at the MHDSTPA’s office.[[3]](#footnote-3) These documents will remain in the public domain for the duration of the project.

## Information Dissemination Methods

The following table provides an overview of the information dissemination methods anticipated and their respective application within the project.

Table 3: Information Dissemination Methods

|  |  |
| --- | --- |
| Information Dissemination Method | Application |
| Correspondence by phone, email and text | * Distribute project information to government authorities and essential service providers. |
| Print media | * Disseminate project information to public stakeholders, using images for the benefit of illiterate stakeholders. * Inform stakeholders about consultation meetings. * Post to community billboards and other areas of social gathering. |
| Radio and television | * Create advertisements/announcements to facilitate the dissemination of information on the project. This could include Q&A material. |
| Social media | * Create a Facebook page with information on the project. |
| One-to-one interviews | * Solicit views and opinions * Build relationships with stakeholders * Record interviews |
| Roundtable discussions | * Use for the facilitation of group discussion on a particular issue * Each person at the table participates * Record discussion |
| Formal meetings | * Present project information using PowerPoint presentations * Build networking relationship with high level stakeholders * Distribute technical documents * Record discussion, comments and responses |
| Invitations to people to participate in the consultation events | * Basic information about the project (brochure, etc.) * Explanation of the key environmental and social impacts identified * The management plans proposed * The mitigation measures planned * The existence of a grievance mechanism |
| Public meetings | * Present project information to a large audience of stakeholders by various methods including PowerPoint presentations, posters, video or project information documents * Build relationships with local communities * Distribute non-technical project information * Record discussion, comments and responses |
| Site visit | * Gather opinions and views from individual stakeholders through visiting project site |

## Stakeholder Engagement Activities

The table below provides a synopsis of how and when each stakeholder will be engaged throughout the project’s life cycle.

Table 4: Stakeholder Engagement Activities

|  |  |  |
| --- | --- | --- |
| Stakeholder | Engagement Method | Timing |
| Government Authorities/Project Facilitators | | |
| Ministry of Human Development, Social Transformation and Poverty Alleviation (MHDSTPA) | * Correspondence by phone, email or text * One-to-one interviews * Roundtable discussions * Formal meetings * Site visits | * Planning Phase * Pre-construction Phase * Construction Phase * Monitoring & Evaluation Phase |
| Policy and Planning Unit (MHDSTPA) |
| Women and Family Support Department (MHDSTPA) |
| Community Rehabilitation Department (CRD) (MHDSTPA) |
| Department of Human Services (MHDSTPA) |
| Ministry of Health | * Correspondence by phone, email or text * One-to-one interviews | * Design Phase * Pre-construction Phase |
| IDB Climate Expert | * Correspondence by phone, email or text * One-to-one interviews | * Design Phase * Monitoring & Evaluation Phase |
| National Emergency Management Organization (NEMO) | * Correspondence by phone, email or text * One-to-one interviews | * Design Phase * Monitoring & Evaluation Phase |
| Belize City Council | * Correspondence by phone, email or text * One-to-one interviews * Public meetings * Site visits | * Design Phase * Pre-construction Phase * Construction Phase * Monitoring & Evaluation Phase |
| Department of Environment (DOE) | * Correspondence by phone, email or text * One-to-one interviews * Formal meetings * Public meetings * Site visits | * Design Phase * Pre-construction Phase * Construction Phase * Monitoring & Evaluation Phase |
| Belize National Fire Service | * Correspondence by phone, email or text * One-to-one interviews | * Design Phase * Pre-construction Phase * Monitoring & Evaluation Phase |
| Belize Water Services Ltd. (BWSL) | * Correspondence by phone, email or text * One-to-one interviews | * Design Phase * Pre-construction Phase |
| Affected Communities and People | | |
| Individuals who will be physically or economically displaced | * Correspondence by phone, email or text * One-to-one interviews * Print media * Radio and television * Social media * Public meetings * Site visits * Grievance redress * Personalized invitations to consultation events | * Design Phase * Pre-construction Phase * Construction Phase * Monitoring & Evaluation Phase |
| Proposed clients |
| Inhabitants of project area |
| Staff |
| Construction Contractors/Workers |
| Commercial Enterprises | | |
| Businesses within the project area | * One-to-one interviews * Print media * Radio and television * Social media * Public meetings * Grievance redress | * Design Phase * Pre-construction Phase * Construction Phase * Monitoring & Evaluation Phase |

All major consultation activities will be recorded and accompanied with supporting documentation. These will be filed at the office of the MHDSTPA.

# Grievance Redress Mechanism

## Purpose

A grievance redress mechanism (GRM) is important in preventing and managing environmental and social risk. It is therefore necessary and good practice to address the concerns of project affected individuals as well as stakeholders in a transparent, fair and equitable manner. It is anticipated that there will be concerns of impeded access, safety and also concerns associated with the restoration of economic and physical loss. The GRM shall therefore include:

* Provision for the establishment of a grievance redress body that is socially inclusive
* A reporting and recording system
* Procedure for the assessment of the grievance
* A timeframe for responding to the grievances received
* The mechanisms for adjudicating grievances and appealing judgments

## Roles and Responsibilities

The implementation of the GRM is the direct responsibility of the MHDSTPA. In consultation with the MHDSTPA however, it is being recommended that a Project Steering Committee be established at the time of pre-construction, with responsibility for overseeing the GRM.

The MHDSTPA has recommended that representatives from the following ministries, sit on the Project Steering Committee:

* The CAPS II Program Coordinator
* CEO or a Department Head of the Ministry of Human Development, Social Transformation and Poverty Alleviation (MHDSTPA)
* CEO or Department Head of the Ministry of Education
* CEO or Department Head of the Ministry of Economic Development
* CEO or Department Head of the Ministry of Finance
* CEO or Department Head of the Ministry of National Security
* CEO or Representative of the Department of Environment

The Project Steering Committee will be responsible for receiving and resolving all concerns and complaints, raised by Project Affected Persons (PAPs), in a fair, objective and constructive manner. More specifically, the committee will:

* Fine tune and publicize the grievance redress procedures
* Receive, review, investigate and keep track of grievances
* Adjudicate grievances
* Monitor and evaluate the decisions for action taken by the committee

The CAPS II Program Coordinator will act as the point of contact for PAPs, inhabitants of the project area and construction workers to lodge their concerns/complaints. The Program Coordinator is responsible for taking grievances to the Steering Committee and for ensuring that the recommendations of the committee are implemented.

## Grievance Redress Procedures

A complaint or grievance can be submitted via a grievance form (see Annex A) or verbally.

A grievance form may be submitted in any of the following ways:

* To the Program Coordinator (address on form).
* To any of the MHDSTPA’s offices (address on form).
* Directly to the Project Steering Committee (address on form).

Verbal complaints may be made to the Project Coordinator or directly to the Steering Committee, via telephone or face-to-face. All contact information will be provided to stakeholders.

Grievances and complaints will be dealt with in the following manner:

* All grievances received will be recorded in a register by the Program Coordinator (who also sits on the Steering Committee).
* If grievance can be corrected with an immediate action, complainant will be immediately informed, action will be taken, the date will be recorded and the case will be closed.
* If grievance requires long term action, complainant will be informed of proposed action or why no action is required (within 30 days), the action will be implemented (if applicable), follow-up will be carried through, complainant will once again be informed, the date will be recorded and the case will be closed.

## Monitoring and Evaluation of Grievances

Monitoring and evaluation of the GRM is the direct responsibility of the Program Coordinator who will provide monthly reports to the Steering Committee. Semi-annual reports will be made available to the public.

# Monitoring and Reporting

An important part of stakeholder engagement is the follow-through. Once stakeholders have been consulted they will want to be apprised of various aspects of the project such as how suggestions will be handled, how concerns will be mitigated and a general update on the progress of the project. In this regard, the MHDSTPA and its various agents will apply the same methods used in the initial information disclosure, such as community meetings, press releases, brochures and consultative meetings to provide feedback to stakeholders throughout the project’s lifecycle.

# Annex A: Grievance Form

Grievance Redress Form (Sample)

|  |  |
| --- | --- |
| Grievance #: |  |
| Date: |  |
| Full Name of complainant: |  |
| Address: |  |
| Telephone: |  |
| Email: |  |
| Signature: |  |
| Description of grievance:  (What happened? Where did it happen? Who did it happen to? What is the result of the problem?) |  |
| Date of Incident/Grievance: | ☐ One-time incident/grievance (date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_)  ☐ Happened more than once (how many times? \_\_\_\_\_\_\_\_\_\_)  ☐ On-going (currently experiencing problem) |
| What would you like to see happen to resolve the problem? |  |
| For Official Use Only |  |
| Steps taken to address grievance: |  |
| Please return this form to one of the following addresses: | * Program Coordinator (address required) * MHDSTPA’s offices (address required) * Project Steering Committee (address required) |

# Annex B: Public Consultation Invitation

**Personalized Invitation (Template)**

Ministry of Human Development, Social Transformation and Poverty Alleviation (Official Letterhead)

Date

Dear Stakeholder,

The Ministry of Human Development, Social Transformation and Poverty Alleviation, of the Government of Belize, along with the Inter-American Development Bank, is undertaking the construction of wrap-around service center to be located at the old Batty Bus Terminal, in the Southside area of Belize City. The purpose of this center, which falls under the gambit of the Community Action for Public Safety II program, is to amalgamate the various departments of the ministry in order to be able to comprehensively and more efficiently serve the ministry’s clients in the Southside community.

You have been identified as an important stakeholder in this project. We are therefore inviting you to a final consultation meeting to be held on \_\_\_\_\_ of December, 2019 at \_\_\_\_\_, beginning at \_\_\_\_\_. More specifically, the meeting is to apprise you of the final architectural design of the project and its service offerings, to discuss the environmental and social impacts, and to solicit your feedback.

We hope that you will make every effort to attend this very important consultation meeting.

Sincerely,

Elvis Requena

Program Coordinator, CAPS II

# Annex C: Public Consultation Agenda

**Agenda (Template)**

MHDSTPA Official Letterhead

Public Consultation

Community Action for Public Safety II – Service Center

Date:

Time:

Venue:

**Agenda**

Moderator:

|  |  |  |  |
| --- | --- | --- | --- |
| **No.** | **Presentation** | **Time** | **Presenter** |
| 1 | Opening |  |  |
| 2 | Overview of the Project |  | MHDSTPA |
| 3 | Environmental and Social Analysis (ESA) and Environmental and Social Management Plan (ESMP) |  | ESA Consultant |
| 4 | Questions & Answers |  |  |

1. Inter-American Development Bank. (2017). *Meaningful stakeholder consultation: IDB series on environmental and social risk and opportunity.* [↑](#footnote-ref-1)
2. IDB websites - <https://www.iadb.org/en/project/BL-L1019> & <https://www.iadb.org/en/project/BL-L1029>; DOE website - <http://www.doe.gov.bz/index.php/eias> [↑](#footnote-ref-2)
3. MHDSTPA’s office – West Block, Independence Plaza, Belmopan, Belize. Tel: (501) 822-2246/2161/2684. Email: senior.secretary@humandev.gov.bz [↑](#footnote-ref-3)