

# PMR Operational Report

<b>Operation Number</b>	TT-L1044	<b>Chief of Operations Validation Date</b>	04/07/17
<b>Year- PMR Cycle</b>	Second period Jan-Dec 2016	<b>Division Chief Validation Date</b>	04/13/17
<b>Last Update</b>	04/07/17	<b>Country Representative Validation Date</b>	05/05/17
<b>PMR Validation Stage</b>	Validated by Representative		

## Basic Data

### Operation Profile

<b>Operation Name</b>	Strengthening of the Single Electronic Window for Trade and Business Facilitatio	<b>Loan Number</b>	3575/OC-TT
<b>Executing Agency</b>	MINISTRY OF TRADE AND INDUSTRY	<b>Sector/Subsector</b>	TD-TFL - TRADE-TRADE FACILITATION, TRADE LOGISTICS AND CUSTOMS
<b>Team Leader</b>	UMANA,MARIO ALBERTO	<b>Overall Stage</b>	Disbursing (From eligibility until all the Operations are closed)
<b>Operation Type</b>	Loan Operation	<b>Country</b>	TRINIDAD AND TOBAGO
<b>Lending Instrument</b>	Investment Loan	<b>Convergence related Operation(s)</b>	
<b>Borrower</b>	TRINIDAD AND TOBAGO		

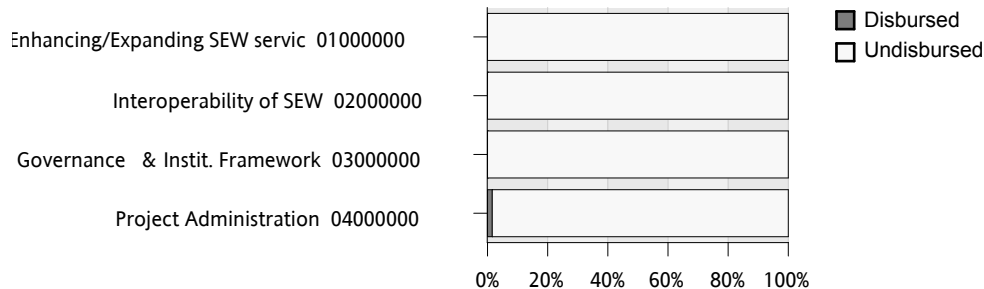
## Environmental and Social Safeguards

<b>Impacts Category</b>	C	<b>Was/Were the objective(s) of this operation reformulated?</b>	NO
<b>Safeguard Performance Rating</b>		<b>Date of approval</b>	
<b>Safeguard Performance Rating - Rationale</b>			

## Financial Data

Item	Total Cost and Source					Available Funds (US\$)			
	Original IDB	Current IDB	Local Counterpart	Co-Financing / Country	Total Original Cost	Current IDB	Disb. Amount to Date	% Disb	Undisbursed Amount
TT-L1044	25,000,000	25,000,000	0	0	25,000,000	25,000,000	704,454.78	2.82%	24,295,545.22
Aggregated	25,000,000	25,000,000	0	0	25,000,000	25,000,000	704,454.78	2.82%	24,295,545.22

## Expense Categories by Loan Contract (cumulative values)



Please note that the Overall Stage represents the stage of the operation at the time of this report's publication, which might not necessarily match the stage of the operation during the PMR Cycle to which the report pertains. Please also note that inactive indicators and outputs are not displayed; totals in the actual cost table may not match the sum of the cost of the outputs displayed, due to the cost of inactive outputs.

## PMR Operational Report

### RESULTS MATRIX

#### IMPACTS

**Impact Nbr. 0:** INCREASING COMPETITIVENESS AND REDUCING RED TAPE

**Observation:**

Indicator		Unit of Measure	Baseline	Baseline Year		2021	EOP 2021
0.0	Enhanced competitiveness and trade environment	Ranking	96.0	2017	P	77.00	77.00
					P(a)	77.00	77.00
					A		

#### Details

**Means of verification:** Doing Business Survey

**Pro-Gender** No **Pro-Ethnicity** No

Indicator		Unit of Measure	Baseline	Baseline Year		2021	EOP 2021
0.1	Burden of Customs procedures	Ranking	124.0	2017	P	90.00	90.00
					P(a)	90.00	90.00
					A		

#### Details

**Means of verification:** Global Competitiveness Report

**Pro-Gender** No **Pro-Ethnicity** No

## PMR Operational Report

### RESULTS MATRIX

#### OUTCOMES

**Outcome Nbr. 0: INCREASED EFFICIENCY OF TRADE PROCESSES**

**Observation:**

Indicator		Unit of Measure	Baseline	Baseline Year		2019	2021	EOP 2021
0.0	Reduction in the Number of Days for Document Preparation and customs clearance (export)	Days (#)	6.0	2016	P	5.00	4.00	4.00
					P(a)	5.00	4.00	4.00
					A			

#### Details

**Means of verification:** Doing Business Survey

**Observations:** The time for exporting and importing was recorded in calendar days prior to the publication of the Doing Business 2016 Report. The 2016 Report revealed a change in measurement, where time was then measured in hours, assuming 24 hours constitutes a day. Additionally, the 2016 Report reflected time to export as a summation of the time for border compliance (export) and documentary compliance (import). Similarly, the same approach was applied in computing the time to import.

**Pro-Gender** No **Pro-Ethnicity** No

Indicator		Unit of Measure	Baseline	Baseline Year		2019	2021	EOP 2021
0.1	Reduction in the Number of Days for Document Preparation and customs clearance (import)	Days (#)	9.0	2016	P	7.00	6.00	6.00
					P(a)	7.00	6.00	6.00
					A			

#### Details

**Means of verification:** Doing Business Survey

**Observations:** The time for exporting and importing was recorded in calendar days prior to the publication of the Doing Business 2016 Report. The 2016 Report revealed a change in measurement, where time was then measured in hours, assuming 24 hours constitutes a day. Additionally, the 2016 Report reflected time to export as a summation of the time for border compliance (export) and documentary compliance (import). Similarly, the same approach was applied in computing the time to import.

**Pro-Gender** No **Pro-Ethnicity** No

**Outcome Nbr. 1: ENHANCED INTEROPERABILITY**

**Observation:**

Indicator		Unit of Measure	Baseline	Baseline Year		2019	2021	EOP 2021
1.0	Manifest data that will be electronically shared between Customs and the Port Authorities and TTBizLink	Data (%)	0.0	2016	P		100.00	100.00
					P(a)		100.00	100.00
					A			

#### Details

**Means of verification:** TTBizLink

**Pro-Gender** No **Pro-Ethnicity** No

## PMR Operational Report

### RESULTS MATRIX

#### OUTCOMES

Indicator		Unit of Measure	Baseline	Baseline Year		2019	2021	EOP 2021
1.1	Customs releases that will be electronically shared between Customs and the Port Authorities and TTBizLink	Customs releases (%)	0.0	2016	P		100.00	100.00
					P(a)		100.00	100.00
					A			

#### Details

**Means of verification:** TTBizLink

**Pro-Gender** No **Pro-Ethnicity** No

Indicator		Unit of Measure	Baseline	Baseline Year		2019	2021	EOP 2021
1.2	Documents electronically shared with a foreign single window system	Number	0.0	2016	P		1.00	1.00
					P(a)		1.00	1.00
					A			

#### Details

**Means of verification:** TTBizLink

**Observations:** It is expected that the Certificate of Origin will be electronically shared with at least with one foreign single window system

**Pro-Gender** No **Pro-Ethnicity** No

Indicator		Unit of Measure	Baseline	Baseline Year		2019	2021	EOP 2021
1.2	Cooperation initiative in place with another country/region to share documents electronically between respective single window systems	Integration agreements and cooperation initiatives (#)	0.0	2016	P		1.00	1.00
					P(a)		1.00	1.00
					A			

#### Details

**Means of verification:** Press announcements, MOU, or joint statement

**Pro-Gender** No **Pro-Ethnicity** No

## RESULTS MATRIX

## OUTPUTS: ANNUAL PHYSICAL AND FINANCIAL PROGRESS

## Component Nbr. 1 I : Enhancing and Expanding the services of the Single Electronic Window

	Output	Unit of Measure		PHYSICAL PROGRESS		FINANCIAL PROGRESS	
				2016	EOP 2021	2016	EOP 2021
1.1	New Risk Management system implemented	Number	P	0	1	0	1,500,000
			P(a)	0	1	0	2,000,000
			A	0	0	0	0
1.2	TTBizLink online payments interface implemented	Number	P	0	1	0	500,000
			P(a)	0	1	0	350,000
			A	0	0	0	0
1.3	TTBizLink BIR GenTax System interface implemented	Number	P	0	1	0	500,000
			P(a)	0	1	0	400,000
			A	0	0	0	0
1.4	Business Continuity System and Cloud Based Solution implemented	Number	P	0	1	0	5,060,000
			P(a)	0	1	0	5,072,500
			A	0	0	0	0
1.5	Permits and Licences of Fisheries Division and MNS Automated	Number	P	0	1	0	950,000
			P(a)	0	1	0	950,000
			A	0	0	0	0
1.6	Post-Incorporation Procedures at Companies Registry Automated	Number	P	0	14	0	1,662,550
			P(a)	0	14	0	1,550,000
			A	0	0	0	0
1.7	Construction permitting processes automated under the TCPD	Number	P	0	3	0	2,000,000
			P(a)	0	3	0	2,000,000
			A	0	0	0	0
1.8	Security Strategy Developed	Number	P	0	1	0	500,000
			P(a)	0	1	0	500,000
			A	0	0	0	0

## Component Nbr. 2 II: Enhancing the Interoperability of the Single Electronic Window

	Output	Unit of Measure		PHYSICAL PROGRESS		FINANCIAL PROGRESS	
				2016	EOP 2021	2016	EOP 2021
2.1	Interoperability and multi-modal logistics gap analysis conducted	Number	P	0	1	0	160,000
			P(a)	0	1	0	72,500
			A	0	0	0	0
2.2	CrossBorder DocXChange implemented	Number	P	0	1	0	1,150,000
			P(a)	0	1	0	1,150,000
			A	0	0	0	0
2.3	Integrated Multimodal Logistics Module Implemented	Number	P	0	1	0	3,075,520
			P(a)	0	1	0	3,000,000
			A	0	0	0	0
2.4	Trade Data Information System implemented	Number	P	0	1	0	500,000
			P(a)	0	1	0	500,000
			A	0	0	0	0

## RESULTS MATRIX

## OUTPUTS: ANNUAL PHYSICAL AND FINANCIAL PROGRESS

Component Nbr. 3 III: Modernizing the Governance of the SEW and the Institutional Framework

	Output	Unit of Measure		PHYSICAL PROGRESS		FINANCIAL PROGRESS	
				2016	EOP 2021	2016	EOP 2021
3.1	Comprehensive review of trade and business related legislation completed and draft bills prepared	Number	P	0	1	0	900,000
			P(a)	0	1	0	900,000
			A	0	0	0	0
3.2	Business Process Reengineering implemented	Number	P	0	1	0	850,000
			P(a)	0	1	0	750,000
			A	0	0	0	0
3.3	Change management strategy developed	Number	P	0	1	0	750,000
			P(a)	0	1	0	500,000
			A	0	0	0	0
3.4	Training program for government officers and private sector developed	Number	P	0	1	0	954,480
			P(a)	0	1	0	500,000
			A	0	0	0	0
3.5	Public awareness strategy developed	Number	P	0	1	0	750,000
			P(a)	0	1	0	500,000
			A	0	1	0	0
3.6	New Institutional Governance Designed	Number	P	0	1	0	600,000
			P(a)	0	1		400,000
			A	0	0	0	0

## Other Cost

	Contingencies	P			103,131.6	515,658
		P(a)			103,131.6	1,553,352
		A			0	0
	Evaluations	P				100,000
		P(a)				100,000
		A			0	0
	Financial Audits	P			0	250,000
		P(a)			0	250,000
		A			0	0
	Project Implementation Staff	P			107,400	1,771,792
		P(a)			77,160	2,001,648
		A			77,160	77,160

## Total Cost

	Total Cost	P			210,531.6	25,000,000
		P(a)			180,291.6	25,000,000
		A			77,160	77,160

# PMR Operational Report

## CHANGES TO THE MATRIX

Section	Name	Type of Change	Reasons	Entered in the System	Agreed with Executing Agency
Output	New Risk Management system implemented	Modify Output	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/07/2017	03/08/2017
Output	Interoperability and multi-modal logistics gap analysis conducted	Modify Output	Updated to reflect reassessment from the executing agency.	04/06/2017	04/06/2017
Outcome	Cooperation initiative in place with another country/region to share documents electronically between respective single window systems	Modify Outcome Indicator	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/08/2017	03/08/2017
Outcome	Manifest data that will be electronically shared between Customs and the Port Authorities and TTBizLink	Modify Outcome Indicator	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/08/2017	03/08/2017
Output	CrossBorder DocXChange implemented	Modify Output	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/07/2017	03/08/2017
Output	Business Continuity System and Cloud Based Solution implemented	Modify Output	Updated to reflect reassessment from the executing agency.	04/06/2017	04/06/2017
Output	Business Process Reengineering implemented	Modify Output	Updated to reflect reassessment from the executing agency.	04/06/2017	04/06/2017
Output	Change management strategy developed	Modify Output	Updated to reflect reassessment from the executing agency.	04/06/2017	04/06/2017
Outcome	Cooperation initiative in place with another country/region to share documents electronically between respective single window systems	Modify Outcome Indicator	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/08/2017	03/08/2017
Output	Comprehensive review of trade and business related legislation completed and draft bills prepared	Modify Output	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/07/2017	03/08/2017
Output	Public awareness strategy developed	Modify Output	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/07/2017	03/08/2017
Output	Trade Data Information System implemented	Modify Output	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/07/2017	03/08/2017
Output	TTBizLink BIR GenTax System interface implemented	Modify Output	Updated to reflect reassessment from the executing agency.	04/06/2017	04/06/2017
Output	New Institutional Governance Designed	Modify Output	Updated to reflect reassessment from the executing agency.	04/06/2017	04/06/2017
Outcome	Customs releases that will be electronically shared between Customs and the Port Authorities and TTBizLink	Modify Outcome Indicator	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/08/2017	03/08/2017
Outcome	Documents electronically shared with a foreign single window system	Modify Outcome Indicator	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/07/2017	03/08/2017
Output	Business Continuity System and Cloud Based Solution implemented	Modify Output	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/07/2017	03/08/2017
Output	Training program for government officers and private sector developed	Modify Output	Updated to reflect reassessment from the executing agency.	04/06/2017	04/06/2017
Output	Public awareness strategy developed	Modify Output	Updated to reflect reassessment from executing agency.	04/07/2017	04/07/2017
Output	Training program for government officers and private sector developed	Modify Output	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/07/2017	03/08/2017
Output	Security Strategy Developed	Modify Output	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/07/2017	03/08/2017
Output	Post-Incorporation Procedures at Companies Registry Automated	Modify Output	Updated to reflect reassessment from the executing agency.	04/06/2017	04/06/2017
Output	Business Process Reengineering implemented	Modify Output	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/07/2017	03/08/2017

# PMR Operational Report

## CHANGES TO THE MATRIX

Section	Name	Type of Change	Reasons	Entered in the System	Agreed with Executing Agency
Output	TTBizLink online payments interface implemented	Modify Output	Updated to reflect reassessment from the executing agency.	04/06/2017	04/06/2017
Output	Change management strategy developed	Modify Output	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/07/2017	03/08/2017
Output	Integrated Multimodal Logistics Module Implemented	Modify Output	Updated to reflect reassessment from the executing agency.	04/06/2017	04/06/2017
Output	Integrated Multimodal Logistics Module Implemented	Modify Output	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/07/2017	03/08/2017
Output	Construction permitting processes automated under the TCPD	Modify Output	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/07/2017	03/08/2017
Outcome	Cooperation initiative in place with another country/region to share documents electronically between respective single window systems	Create Outcome Indicator	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/07/2017	03/08/2017
Output	New Risk Management system implemented	Modify Output	Updated to reflect reassessment from the executing agency.	04/06/2017	04/06/2017
Output	Permits and Licences of Fisheries Division and MNS Automated	Modify Output	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/07/2017	03/08/2017
Output	Post-Incorporation Procedures at Companies Registry Automated	Modify Output	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/07/2017	03/08/2017
Output	New Institutional Governance Designed	Modify Output	Change was made in collaboration with SPD to reflect the values submitted at the time of project eligibility by the executing agency.	03/07/2017	03/08/2017