

GY-L1031 Public Consultation Report

Background

Consistent with the Stakeholder Engagement Plan for GY-L1031 a total of five (5) public consultations were held with the nine (9) respective regularized sections of the South Georgetown area commonly referred to as “Sophia”. The consultations were held on 3 consecutive Sunday afternoons on September 10, 17 and 24, 2017 (see attached Annexes). The objectives of the consultations were to provide information, explain the impacts and mitigation measures of the project, answer questions and obtain stakeholders input on issues and concerns to be addressed in project development, planning and implementation. Central Housing and Planning Authority (CHPA) facilitated the consultation, which was led by the Agency’s Community Development Department and supported by the Projects Department and other staff.

The process entailed CHPA making a verbal presentation on the proposed scope of the project and explanations on the positive and potential negative impacts of the programme during the construction and operation phases. CHPA then facilitated discussions with residents on questions, concerns and suggestions that they may have. Cordless microphones were provided to ensure that the contributions made were audible to all.

In addition, signage (sign language) was also provided to ensure that persons who were hearing impaired were also given the opportunity to participate in the discussion.

Mobilization was led by Community Development Facilitator, Mrs. Jacqueline Sookram, with support from the respective community leaders. Written correspondences were sent to organized groups which were identified in the “Sophia” Stakeholder Register inviting their participation in the consultations. Follow up phone calls were also made to ensure that the stakeholders were in receipt of the written correspondences. Additionally, flyers were posted at strategic locations in the community (shops, Public Buildings, etc.) as well as distributed by hand by community leaders and CHPA staff. Radio and television advertisements were also done to sensitize the community about the respective consultations. Further, CHPA staff appeared on live local television programmes to create awareness about the public consultations.

A brochure was also prepared and was distributed to community leaders and to persons attending the consultation. This brochure included information of the proposed Environmental Social Health and Safety (ESHS) Management Measures for the project area.

RESULTS

The public consultation exercises helped residents understand the objectives of the proposals and allow the implementing Agency to consider comments from residents before the implementation of this programme. This consultation also helps the implementation agency ensure that the proposals meet the needs of the residents within the project area.

A total of eight hundred and thirty one (831) residents (of which 302 were male and 529 female) attended the consultations over the three weeks period from Block 'X' Liliendaal, Section 'C', Cummings Lodge, Pattensen Turkeyen, Section C South Turkeyen, Section D South Turkeyen, Block 'E', Sophia, Block R North Sophia, Block 'F' Sophia, GPL Reserve, Homestretch, Dennis Street, University of Guyana Reserve, Sophia Reserve, ALR Pattensen, and Block "AA" and Block 'BB', Sophia.

The following main issues were raised by participants at the Public Consultations:

- **Re-Branding**

The area situated in South Georgetown, colloquially referred to as "Sophia" consists of several plantations: Block 'X' Liliendaal, Pattensen Turkeyen, Section C South Turkeyen, Section D South Turkeyen, Section 'C', Cummings Lodge, Block 'E', Sophia, Block 'S' Sophia, Block 'F' Sophia, and Block "AA" and Block 'BB', Sophia. All these areas, with the exception of Block 'S' are former squatter settlements that have been regularized by the CHPA.

Residents and community leaders have clearly articulated that they would like the communities to be referred to by the correct names and not to all be lumped together and called 'Sophia'. According to the residents there is a negative stigma of attached to 'Sophia'. Moreover, just the way other communities are correctly branded they wish the same for their community.

- **Drainage**

Poor maintenance of drains and irrigation canals has reduced the flow carrying capacity of the community's drainage system, triggering floods whenever it rains. Residents stated that once this problem is not remedied drains remain clogged, with more debris dumped in the flow system, and with heavy rains persisting, the problem of flooding will remain a problem in these communities.

"Urgent remedial work is needed to alleviate this situation since there has been no improvement for years and the residents are apathetic about the implementation of any other programme until the drainage situation is remedied.

CHPA explained that the National Drainage and Irrigation Authority, with support from the Pan American Health Organization (NDIA) is implementing a project that will target the cleaning of the main drains in the area. CHPA further clarified that the implementing agency will be coordinating with NDI A regarding the main drains since it has implications for the success of this project. In the longer term, CHPA clarified that the City Council is responsible for cleaning and clearing of drains and canals, and that once the area has been handed over to the local authority for management and operation this would be part of the Council's usual maintenance programme.

- **Squatting**

There has been a continuous influx of squatters to the government reserves in these communities consulted. This has led to the occupation of road reserves, buffers, increased criminal activities and deaths due to illegal wire connections placed by these squatters along residents' parapets and drains. Consequently, legitimate residents are unable to assist in the cleaning and clearing of their drains due to the number of exposed electrical wires tossed in these drains and canals "according to residents". Thus, residents opined that squatters pose a serious problem to the development of these communities.

The CHPA indicated to residents that, outside of the scope of the Project (GY-L1031) an effort to alleviate squatting is being made by the CHPA. The Authority will be developing a Squatter Resettlement and Relocation Plan in collaboration with several stakeholders. To this end, CHPA facilitated a meeting on September 20, 2017 with community leaders from Block 'X' Liliendal, Pattensen Turkeyen, Section C South Turkeyen, Section D South Turkeyen, Section 'C', Cummings Lodge, Block 'E', Sophia, Block 'S' Sophia, Block 'F' Sophia, and Block "AA" and Block 'BB', Sophia. The purpose of the meeting was to discuss a collaborative approach for containment of squatters on the reserves. A committee was established comprising residents, CHPA and several sector agencies to address this issue.

- **Road Upgrade**

Residents consistently emphasized the great need for the construction of several quality roads, bridges and pathways. These, they insisted, would improve access to social services and to link their communities with other communities and social services such as health centers, schools etc.

They insisted that roads in their community should not be done with 'chip seal' but that Asphaltic concrete finish was preferred since it was a better quality and will last longer.

In addition, residents maintained that any road(s) that are damaged during the construction process, must to be properly repaired and debris removed when the project is completed.

- **Management of Housing Areas**

Residents requested that the CHPA urgently hand the area over to the City Council for operation and Management so that they can benefit from the services offered by the Council.

CHPA informed residents that the process of engagement in this regards has commenced and that a work group has been established directly address this issue.

- **Employment of Residents**

The communities consistently requested that residents gain employment from the project. CHPA agreed that 30-40% of the contractor's work force must come from the community.

- **Individual Lots and Boundary Issues**

Several residents raised individual lot allocation and boundary issues, including disputes. CHPA provided contact information for residents to come to the office and have these matters directly addressed by the authority.

- **Livelihood Restoration**

The CHPA explained An Environmental & Social Assessment Management Plan was done for the Sophia area along with an Environmental & Social Management Framework. This document has been posted on CH&PA's website; www.chpa.gov.gy. The Environmental & Social Assessment found that during the implementation of the project, it is possible that the economic activity of some persons might be disrupted, for example those persons who have shops along the roadways, especially those that are encumbering.

As such, CH&PA will be developing a Livelihood Restoration Plan. This will be done closer to the implementation of the project, when there is better idea of who will be affected. The Livelihood Restoration Plan would indicate what measures would be out into place to minimize the impact of disrupting economic activities during project implementation.

There were no objections raised to this by residents.

- **Traffic Management**

CHPA further stated that it is expected that there would be disruptions in the flow of traffic during the project. During the project implementation the Authority will be working with contactors and residents to minimize this as much as possible.

Residents did not raise any objections to this.

- **Grievance Mechanism**

Contact information was provided to persons to communicate with CHPA prior to and during project implementation. Persons who have concerns that they would like to share after the consultations or during project implementation were advised to do so via:

- Telephone number: 225-3640,
- CHPA's Facebook Page: Central Housing & Planning Authority (CH&PA) Guyana
- CHPA's E-mail Address: chpapr@gmail.com
- Or they can also visit the CHPA's Public Relations Department.

CHPA indicated to residents that the community will be kept informed of the project progress via the media, updated brochures and community leaders.

Residents were also advised that during the project implementation, a site office would be set up, where concerns and grievances could also be registered.

Conclusion

The issues raised by the residents of the project area are very similar in nature to those raised by the community leaders. It is noted that many of these issues have been identified and mitigation measures proposed in the ESA and ESMF.

However, worthy of note here are the issue of the re-branding (correctly addressing each plantation by its correct name instead of referring to the entire development as 'Sophia') and the issue of squatter relocation. These have not been captured in the existing ESA and ESMF, and are hereby recommended for inclusion.

It is acknowledged clearly here that squatter relocation is NOT within the scope of this project, and will be addressed separately by the CHPA. It is imperative, however, that this issue be included in the ESA and ESMF as an issue that will be dealt with by the borrower as part of the mainstream CHPA programme, as it was raised by residents at every public consultation.

GY-L1031 - REFORMULATION OF THE ROAD NETWORK REHABILITATION AND UPGRADE PROGRAMME PUBLIC CONSULTATION

Block X Liliendaal (Section A or A Field) and Pattensen (Section B or B Field),



A Section of Audience at Consultation



CHPA and Sign Language Interpreter addressing Audience



Some residents outside the building at Consultation

VENUE: Sophia Primary School

Date: September 10, 2017

TIME: 4:10 pm – 6:10pm

In keeping with the Stakeholder Engagement Plan a public consultation was held with 298 residents, organization representatives and community leaders of the above mentioned communities in relation to the Reformulation of the Road Network Upgrade and Rehabilitation Programme. The programme is to be funded by a loan from the Inter-American Development Bank (IDB) to the Government of Guyana. The objective of the consultation was to provide information, answer questions, explain the potential impacts and concomitant mitigation measures of the project and obtain stakeholders input on issues and concerns to be addressed in Project development, planning and implementation. Central Housing and Planning Authority (CHPA) facilitated the consultation, which was led by Senior Community Development Officer, Mrs. Donell Bess-Bascom. The Director Community Development, Mr. Gladwin Charles and Engineer and Engineer, Mr. Randolph Hunte provided support to the facilitator.

The process entailed CHPA making a brief verbal presentation about the scope of the project, explaining potential positive and negative impacts of the programme during the construction and operation phases, then facilitating discussions with residents on questions, concerns and suggestions that they may have. Cordless microphones were provided to ensure that the contributions made were audible to all.

In addition, signage (sign language) was also provided for the duration of the meeting to ensure that persons who were hearing impaired were given the opportunity to participate in the discussion.

Mobilization was led by Community Development Facilitator, Mrs. Jacqueline Sookram, with support from the respective community leaders. Nine (9) other members of the CHPA staff provided support for the consultation. Flyers were posted at strategic locations in the community (shops, Public Buildings, etc.) as well as distributed by hand by community leaders and CHPA staff. Radio and television advertisements were also done to sensitize persons from Block X Liliendaal and Pattenson about the consultation. Further, CHPA staff appeared on live local television programmes to create awareness about the public consultations

A brochure was also prepared and was distributed to community leaders and to persons attending the consultation.

Attendance Summary

<i>Total Attendance</i>	<i>Number of Males</i>	<i>Number Females</i>	<i>Distribution of Persons Attending Consultation by Area</i>	
			<i>Area</i>	<i>No. of Persons in Attendance</i>
298	96	202	Block X, Liliendaal (Section A)	116
			Pattensen (Section B)	166
			Section C Turkeyen	6
			Section D Turkeyen	3
			Section C Cummings Lodge (Cummings Park	5

Did not State

2

The table below captures the core of the discussion and issues raised at the Meeting

<i>Topic</i>	<i>CHPA'S Comments</i>	<i>Community</i>	<i>Community's Response</i>
<p>Reformulation of Road Network Upgrade and Rehabilitation Programme</p>	<p>The IDB has provided a loan to the government of Guyana for the Reformulation of the Road Network and Rehabilitation Programme. The first phase of the programme will consider all regularized areas in Sophia.</p> <p>The project will be implemented by the CHPA and Ministry of Public Infrastructure</p>	<p>Mr. Randolph - Pattensen, Turkeyen ('B, Field)</p>	<ul style="list-style-type: none"> Happy that the government of Guyana and the IDB are finally addressing the issue of improving the lives of the people in the community
<p>What does the programme has to offer</p>	<p>Mr. Hunte – <u>Engineer (CHPA)</u> :</p> <ul style="list-style-type: none"> Building a more holistic community – with the construction of quality roads (55,000 sq. ft.), proper drainage, street lights, sidewalks, Home Improvement and core house subsidies. Focus will also be on the construction of roads and bridges that link social facilities such as (A Field) play grounds, schools or health centers and walkways. The width of the roads will be 3.66 meters or 12 feet Roads will be constructed with slope to allow water to run off. 	<p>Mr. Randolph - Pattensen, Turkeyen ('B, Field)</p> <hr/> <p>Mr. Hinds – Block X, Liliendaal ('A' Field)</p>	<ul style="list-style-type: none"> Will the IDB be constructing the main roads only or cross streets too? The roads were built too flat and the parapets higher. I am therefore recommending that the roads be built in an oval so as to facilitate proper drainage. The Brickdam road is a good example to follow. Important for officials from CHPA take note of the plans and design layout of these areas before the implementation of any works. Construction of quality roads must be taken into consideration we refuse to accept roads like the one constructed in 'B', field Bridges need to be constructed to link communities, health centers, school etc. Upon implementation of this project, 60% of labour/assistance must come from the community

<ul style="list-style-type: none"> • The project is expected to improve the quality of life and economic growth of the people within these communities • Whenever we implement a project, the contract stipulates that we employ residents from the community 	<p>(employ our young skillful people)</p> <hr/> <p>Ms. E. Smith – Pattensen, Turkeyen ('B' Field)</p> <hr/> <p>Carla Dodson – Section 'D', Turkeyen ('D', Field)</p>	<ul style="list-style-type: none"> • Grading of the road by the Seven Day Adventist Church needs to be taken into consideration. • Taxi increases their fares once they have to use this route due to the deplorable state of the road (Seven Day Adventist Church access road). • Access for three families between Dennis Street and the health center needs to be addressed, since this road is a mud dam that was never paved.
---	--	---

<p>Who will benefit from these programmes?</p>	<p>Donell Bess Bascom – Senior Community Officer:</p> <ul style="list-style-type: none"> • The funds will be spread across the regularized communities in Sophia, however not every resident within these communities will benefit from the subsidies (Core House and Home Improvement). • The programme will target persons who have great affordability issues, many of whom may not easily qualify for a loan. • The criteria are not yet finalized but it is certain that land ownership and income will be key determinants of eligibility. 	<p>There was no question or comment from the community</p>
---	--	---



**Temporary Disruption
(Livelihood and transportation)**

*Donell Bess Bascom – Senior
Community Officer:*

The project may temporarily disrupt livelihoods during the road construction:

- Persons with shops, stalls or stands along the road ways that are being improved may be affected. CHPA to develop, subsequently, a Livelihood Restoration plan to address these issues, where they may occur.
- During implementation phase of the infrastructural works Residents may be required to use a different route to traverse or park away from their homes. The CHPA will develop a traffic management plan to minimize disruption as much as possible

There was no question or comment from the community

Installation and Maintenance of Street Lights

Mr. Hunte - Engineer

- Maintenance of street lights is very important, however, it is advised that residents work together to prevent vandalism of these lights.
- Residents to identify person to assist with the maintenance of street lights.

Donell Bess-Bascom

- CHPA has a mandate to develop areas; however the local authority

*Mr. Randolph –
Pattensen, Turkeyen (‘B’
Field)*

- Installation and maintenance of street lights(monthly) on Dennis street needs to be taken into consideration

operates and manages fixtures such as street lights. As such, the Mayor & City Council would be the body to deal with the maintenance or vandalism issue of the street lights. They are a crucial partner in this process and are aware of the upcoming project

Drainage

Mr. Hunte - Engineer

- Concrete drains will be constructed since it requires less maintenance, and would better support the roads
- The concerns in relation to the clearing and construction of culverts are noted.
- The project framework includes a flooding framework that takes into account these issues.

Mr. Hinds - Block X, Liliendaal ('A', Field)

- Culverts and alleyways need to be cleaned

Queen Mother Aiesha Seeopaul – Section 'A' & 'B', Sophia representative

- We cannot achieve anything in this community without proper drainage.
- The mouth of the tributaries are blocked as a result, the water is unable to run so don't give us anything else if u can't fix our drainage system!

Mr. James – Block 'X', Liliendaal ('A', Field)

- Request for proper drainage system (the desilting of 'A' field canal).
- A group cannot be formed to clean the drains due to the number of illegal electrical wires in the water caused by the squatters on the reserve.
- Don't endorse concrete drains; prefer the cleaning of drains and canals.

Ms. Evans – Block 'X', Liliendaal ('A' Field)

- A good life depends on you, as such, community members need to clean their own drains and alleyways and stop depending on the government.
- Sewerage water is overflowing back into our community as a result of poor drainage which needs to be urgently dealt with.

<p>House lot application</p>	<p><i>Donell Bess-Bascom</i></p> <ul style="list-style-type: none"> • Persons 18 years and older can visit the ministry and apply for their house lot. 	<p>Alexis James – Block ‘X’, Lilliendaal (‘A’ Field)</p> <hr/> <p><i>Agatha Valentine - (resident)</i></p>	<ul style="list-style-type: none"> • Government needs to start issuing lots to our young people who toiled and still are not the owners of house lots since there are quite a few vacant lots in the community • My family and I need our house lot because we are living with my mother. <hr/> <ul style="list-style-type: none"> • My family and I toiled for this community since 1992 and to date my children weren’t issued with their own house lots.
<p>Squatting</p>	<p><i>Mr. Gladwin Charles</i></p> <ul style="list-style-type: none"> • The relocation of squatters from the reserves is NOT within the scope of the project, being discussed • However, CHPA is working to improve cohesive and sustainable communities as such; a meeting is schedule during the period September 11-15, 2017 to discuss the relocation plan for persons on the reserve, as a separate project. • Encouraging new squatters or those who occupy the reserve after the inventory exercise to apply for their house lots. 	<p><i>Mr. Hinds - Block X, Liliendaal (‘A’ Field)</i></p> <hr/> <p>Mr. James – Block ‘X’, Liliendaal (‘A’ Field)</p>	<ul style="list-style-type: none"> • Squatting on our dam needs to be addressed with urgency <hr/> <ul style="list-style-type: none"> • Squatters on the dam pose a serious problem to our community’s development.
<p>Garbage Disposal</p>	<p><i>Mr. Gladwin Charles</i></p> <ul style="list-style-type: none"> • Working on a plan with City Council to hand over the area to 	<p><i>Queen Mother Aiesha Seeopaul</i> – Section ‘A’ & ‘B’, Sophia representative</p>	<ul style="list-style-type: none"> • Residents are dumping garbage, ,dirt and sand on the road ways

the council for operation and Management

- CHPA to employ wardens to look into the matter of sand and dirt being dumped on the roadways

Proper Identification of Communities or locations (streets)

Donell Bess- Bascom

- CHPA has noted this and is willing to work with the community on this as a special project that the community can undertake.

Andrew Marks - Block 'X', Liliendaal ('A' Field)

- Street names need to be installed in our community for easy direction

Mr. Hinds - Block 'X', Liliendaal ('A' Field)

- It is a grave concern that all these plantations are lumped together and called 'Sophia'. They are not all "Sophia". There is a certain stigma attached to that name. It is very important that the CHPA, IDB and all officials call and address each community by their correct names...

Upgrading or converting health center into cottage hospital

Donell Bess-Bascom

- Point noted on the issue of the health center but it is not likely that this project can address this directly. The Health facilities fall within the ambit of the Ministry of Public Health. An Inter-Agency Coordinating committee is to be resuscitated and CHPA will have this matter raised
- The project does make provisions for improving community facilities such as play grounds and communities centres in the area. However, which facilities will be done in which specific

Mr. Hinds - Block 'X', Liliendaal ('A' Field)

- The health center needs to be improved to a cottage hospital since a lot of women and children reside in this community and our health is very important and there is only 1 health centre in this entire area to serve over 30,000 residents.
- Upgrading or improvement of community centers and playground needs to be taken into consideration

communities has not yet been determined.

Core House Project

Donell Bess-Bascom

- It is not a loan, it's a subsidy given to the beneficiary household where CHPA provides the materials the beneficiary provide sweat equity (labour) to complete the works..
- The design for the core house is not yet finalized but the core house built under the LIS 2 was a basic expandable unit (starter home) measuring 316 sq. ft., with two external wooden and concrete walls, which includes a toilet and bathroom, detachable front and back stairs, kitchen sink, plumbing and electrical works, with no internal partition walls. Many of the features of the previous design will be retained. However, there will be some modifications
- Construction of fence will not be included for the home improvement subsidy

Mr. Baptiste – Block 'X', Liliendaal ('A' Field)

- What is a core house?
- Who will be the beneficiaries
- When will the project start?
- 'A' Field road is in a deplorable condition
- How much will the person(s) have to repay on a monthly basis for the home improvement loan?

Mr. Hinds – Block 'X', Liliendaal ('A' Field)

- Let the government be 'FRUGAL' in implementing these projects, particularly the subsidies.

Project start time

- Beneficiaries must be living on their lot
- Lot ownership and income level

Carla Dodson – Section 'D', Turkeyen ('D' Field)

- Clarity needed on when works will start for core house and road projects.

Joy Europe - Patterson,

will be key determinants of eligibility.

- Must be a low income lot

Donell Bess-Bascom:

- In the process of finalizing the documents but hopefully works are expected to start by 2018.
- It must be noted however, for the subsidies, it is likely that the focus for 2018 will be on identifying and prequalifying beneficiaries so initial disbursement will commence in 2019.

Turkeyen ('B' Field)

- Time frame for the construction of the cross streets

Communicating Concerns and Grievances

Iva Wharton

Persons who have concerns that they would like to share after today or during project implementation can do so via telephone number: 225-3640,

CHPA's Facebook Page: Central Housing & Planning Authority (CH&PA) Guyana

CHPA's E-mail Address: chpaprd@gmail.com

The community will be kept informed of the project progress via the media, updated brochures and community leaders

**REFORMULATION OF THE ROAD NETWORK REHABILITATION AND UPGRADE PROGRAMME
PUBLIC CONSULTATION
Section C, South Turkeyen (C Field)**



Resident making a contribution at the Public Consultation: Section C, South Turkeyen



CH&PA staff addressing the public at the consultation held at Section C, South Turkeyen



A section of participants in attendance at Section C Public Consultation

VENUE: Market Square Area, Section C

Date: September 17, 2017

TIME: 4:15 pm – 6:05pm

Consistent with the Stakeholder Engagement Plan for GY-L1031 a public consultation was held in Turkeyen, Section C, which attracted a community turnout of 143 residents (please see attendance summary) including representatives of organizations and community leaders of the same community. This meeting was held in relation to the Reformulation of the Road Network Upgrade and Rehabilitation Programme. The programme is to be funded by a loan from the Inter-American Development Bank (IDB) to the Government of Guyana. The objective of the consultation was to provide information, answer questions, explain the potential impacts and associated mitigation measures of the project, and obtain stakeholder's input on issues and concerns to be addressed in Project development, planning and implementation. Central Housing and Planning Authority (CH&PA) facilitated the consultation, which was

led by Senior Community Development Officer, Mrs. Donell Bess-Bascom while the Assistant Public Relations Officer, Ms. Jinel Carter and Engineer, Mr. Anthony Ragnauth provided support.

The process entailed CH&PA making a verbal presentation about the scope of the project, the potential positive and negative impacts of the programme during the construction and operation phases then facilitating discussions with residents on questions, concerns and suggestions that they may have. Microphones were provided to ensure that the contributions made were adequately audible to all.

In addition, signage (sign language) was also provided for the duration of the meeting to ensure that persons with a hearing impairment were given the opportunity to participate in the discussion.

Mobilization was led by Community Development Facilitator, Mrs. Jacqueline Sookram, with support from the respective community leaders. Thirteen (13) additional staff members of the CH&PA provided support for the consultation. Flyers were posted at strategic locations in the community (shops, Public Buildings, etc.) as well as distribution by hand by community leaders and CH&PA staff. Radio and television advertisements were also done to sensitize persons about the consultation. A brochure was also prepared and was distributed to community leaders and to persons attending the consultation.

Attendance Summary

Area	Distribution of Persons Attending Consultation		
	<i>Male</i>	<i>Female</i>	<i>No. of Persons in Attendance</i>
Section C Turkeyen	41	50	91
Section B Pattensen Turkeyen	9	12	21
Block X Section A Liliendaal	1	2	3
Section D Turkeyen	5	12	17
Block R Sophia	1	0	1
Cummings Lodge(Cummings Park)	0	3	3
Cummings Lodge	0	2	2
University of Guyana Reserve	0	1	1
Sophia Reserve	2	1	3
ALR Pattensen	1	0	1
TOTAL	60	83	143

The table below captures the core of the discussion and issues raised at the Meeting

<i>Topic</i>	<i>CHPA'S Comments</i>	<i>Community</i>	<i>Community's Response</i>
Reformulation of Road Network Upgrade and Rehabilitation Programme	<p><i>Donell Bess Bascom – Senior Community Officer:</i></p> <p>CH&PA in collaboration with the Inter-American Development Bank will be embarking on a series of infrastructure and housing related developmental projects in regularized areas within the South Georgetown areas including Block X Liliendaal, Pattensen, Sections C & D South Turkeyen, Section C Cummings Lodge, Blocks F & R Sophia, AA & BB Plumpark and Farmers Field.</p>	Resident – Section C	<p>I am happy to be a part of this. I am also glad that you (CH&PA) are willing to help us. It is a very good project.</p>
		Resident & Councillor – Mr. Kim Sharma	<p>I am thankful for the development we have received thus far because many countries don't have this type of development. I fully support this project.</p>
Livelihood Restoration Plan and Traffic Management	<p><i>Donell Bess Bascom – Senior Community Officer:</i></p> <ul style="list-style-type: none"> • An Environmental & Social Assessment Management Plan was done for the Sophia area along with an Environmental & Social Management Framework. This document has been posted on CH&PA's website; www.chpa.gov.gy. • The document also consists of the Stakeholders Engagement Plan which consist a list all the organisations and/or bodies including community leaders, who were engaged in the Consultation Process. • The Environmental & Social Assessment found that during the implementation of the project, it is possible that the economic activity of some persons might be disrupted, for example those persons who have shops along the roadways, especially those that are encumbering. As such, CH&PA will be developing a Livelihood Restoration Plan. This will be done closer to the implementation of the project, when there is better idea of who will be affected. • The Livelihood Restoration Plan would indicate what measures 		<p>There was no question or comment from the community</p>

	<p>would be out into place to minimize the impact of disrupting economic activities during project implementation.</p> <ul style="list-style-type: none"> • Additionally, it is expected that there would be disruptions in the flow of traffic during the project. • During the project implementation CH&PA will be working with contactors and residents to minimize this as much as possible. 		
Who will benefit from these programmes?	<p><i>Donell Bess Bascom – Senior Community Officer:</i></p> <p>The project targets all regularized areas within the “South Georgetown” area, which is commonly referred to as “Sophia”. However, every community would not benefit from every component of the project. Nonetheless, all the areas would be able to benefit from the Core House and the Home Improvement Subsidies</p>		There was no question or comment from the community
What does the programme has to offer?	<p><i>Mr. Ragnauth – Engineer (CHPA) :</i></p> <p>The project covers the following components: The upgrade of existing roadways including the widening of existing roadways and relocation of utilities, the construction of reinforced concrete drains (residential), the installation of reinforced sidewalks (which would also include drainage), development of playgrounds, street lighting, Core House Subsidy and Home Improvement.</p>		There was no question or comment from the community
Core House Subsidy	<p><i>Donell Bess Bascom – Senior Community Officer:</i></p> <ul style="list-style-type: none"> • The lessons learnt from the LIS-2 Pilots will inform the subsidy component of this program. • Persons who would be considered “low income earners” based on the lot that they own within the project area, can be considered. • A grant that targets families who owns a plot of land and have 	Mr. Livan – Area R	Could I be assisted if I have a land and cannot afford to build?

	<p>built on that plot but the house does not meet basic habitable requirements. Some persons call this a “shack”.</p> <ul style="list-style-type: none"> • The design of the Core House has not been finalized for this project as yet, however, under the LIS 2 CH&PA has constructed 400 Core Houses across the country. • A Core House is a basic 20x16 expandable structure which is raised 3ft from the ground. The structure has two external wooden walls and concrete walls, which includes a toilet and bathroom, detachable front and back stairs, louvre windows, kitchen sink, plumbing and electrical works, with no internal partition walls. • At the end of the LIS 2 programme , the cost to construct a Core House was \$2.4mil with a beneficiary contribution of \$100 000. • Due to price increases since then, the subsidy will be upwards of G\$2.4M. • Beneficiaries will be required to make a contribution, but the extent of that contribution has not yet been finalized. 		
<p>Home Improvement Subsidy</p>	<p><i>Donell Bess Bascom – <u>Senior Community Officer:</u></i></p> <ul style="list-style-type: none"> • Based on the LIS-2, this is a subsidy of \$200 000 worth in building materials given to qualified beneficiaries. • This subsidy targeted low income families who needed to improve their building but cannot afford to do so. The improvements also include completion of construction whether its stairways, roofs, walls, extensions to buildings and other similar works. • The labour was provided by beneficiary • CH&PA is still at the design stage of this component of the programme. As such, the subsidy value has not been finalized, however, it be more than the previous amount particularly because of price increases. 	<p>Resident – Section D</p>	<p>Can I be considered for the Home Improvement Subsidy?</p>

	<ul style="list-style-type: none"> • Priority will be given to families based on their income and living conditions. • Low income persons who are owners of lots allocated by CH&PA in the project area and who are living on their lots; can be considered. 		
Street lights	<p>Mr. Ragnauth – <u>Engineer (CHPA)</u> : Street lights would be installed and extended to where the electrical network is situated.</p>	<p>Mr. Patrick Nurse – Section C, South Turkeyen.</p>	Seems as though street lights are only installed only on the roadways.
Drainage	<p>Mr. Ragnauth – <u>Engineer (CHPA)</u> :</p> <ul style="list-style-type: none"> • The project framework includes a flooding framework that takes into account these issues. • Residential drainage would be constructed, which would lead to the main drainage network. • The National Drainage and Irrigation Agency (NDIA) are responsible for the maintenance of the main drains, canals and outfalls. They are receiving funding from PAHO to address drainage in the area, under a different project. • The project is at the preliminary stage as such there would be a detailed assessment of the drainage network so as to improve the drainage system. This assessment would be a collaborative effort between the drainage authority, NDIA and CH&PA. • This project would primarily look at the residential drainage system where reinforced concrete would be used leading to the main drainage network. • Once the drainage issue has been resolved under this project, the flooding on the land should also be reduced. • CH&PA would carry out a detailed, ground assessment to 	<p>Mr. Donald Mentis – Section C, South Turkeyen</p>	The area has a drainage issue. There is a lot of clogged drains within the area that is breeding mosquitoes which could lead to health problems.
		<p>Resident – Section C, South Turkeyen</p>	The drains are much clogged. It needs to be cleared perhaps by having it excavated. requested assistance us to get the drains cleaned.
		<p>Ms. Cummings – 583 Section C, South Turkeyen</p>	The area has no proper drainage and my land is currently flooded.

	ascertain the best solution for the drainage issue.		
Provision of jobs under the project	<p>Mr. Ragnauth – <u>Engineer (CHPA)</u> :</p> <ul style="list-style-type: none"> The contract agreement between CH&PA and the respective contractor reflects that it is mandatory that 30 - 40% of the labour is employed from the community benefiting from the developmental works. 	<p>Mr. Donald Mentis – Section C, South Turkeyen</p>	<p>There are a lot of unemployed residents within the area who could be employed to weed the drains for example it is important that the people of the area are involved (employed) under the project.</p>
		<p>Resident & Councillor – Mr. Kim Sharma</p>	<p>It would be great if the youth of the community are employed under the project, since, over 180 youths are unemployed.</p>
Roads	<p>Mr. Ragnauth – <u>Engineer (CHPA)</u> :</p> <ul style="list-style-type: none"> The existing roadways would be upgraded to asphalted concrete roads and would also be widened. CH&PA uses international standards as it relates to the designing of the roadways. Bumps at the side of the roadways after construction are as a result of poor construction practice. CH&PA would ensure that there are no bumps at the side of the roadways. 	<p>Mr. Patrick Nurse – Section C, South Turkeyen</p>	<ul style="list-style-type: none"> The roads are too narrow, causing the shoulders of the road to break and further deteriorating the road. Further the road does not have the capacity to allow heavy duty trucks to use the road. It seems as though the foundation of the roads is poor. It is suggested that concrete strips are placed at the side of the roads so as to hold the road together. There are bumps that are usually left at the side of the road after construction of roads. CH&PA needs to address these issues.
		<p>Ms. Cummings – 583 Section C, South Turkeyen</p>	<ul style="list-style-type: none"> Would all the streets be done?

		<p>Ms. Cummings – 583 Section C, South Turkeyen</p>	<ul style="list-style-type: none"> The streets are worse than the trails to go into the interior and when it rains it is flooded, the condition is terrible, it is very frustrating. It also damages our vehicles.
		<p>Resident (No name provided) – Section C, South Turkeyen</p>	<p>We need asphalted roads and we need the roads to be done well. We don't want "chip seal" roads.</p>
<p>When are works expected to commence?</p>	<p><i>Donell Bess Bascom</i> – <i>Senior Community Officer:</i></p> <ul style="list-style-type: none"> The loan is scheduled to be signed off in December, 2017. Infrastructural works are expected to commence during the first quarter of 2018. The assessment period of the Core House and Home Improvement Subsidies are expected to take place in 2018 while the disbursement is expected to commence in 2019. 	<p>Mr. Donald Mentis – Section C, South Turkeyen</p>	<p>When are we going to see action from this project?</p>
		<p>Resident (No name provided) – Section C, South Turkeyen</p>	<p>How soon the subsidies would be available?</p>
		<p>Mrs. Trotman – Section D</p>	<p>When would the cross streets be constructed?</p>
<p>Community "Step up"</p>		<p>Resident (No name provided) – Section C, South Turkeyen</p>	<p>I am willing to volunteer in advising while the works are being done.</p>
		<p>Mr. Donald Mentis – Section C, South Turkeyen</p>	<p>I am willing to assist in advising with the road project.</p>

Squatting	<p><i>Donell Bess Bascom – Senior Community Officer:</i></p> <ul style="list-style-type: none"> • The issues of squatting will not be addressed by this project. CHPA, will address this as a separate issue outside the project scope. • The CH&PA is currently looking at installing rangers who would be policing the area to ensure order and enforcement. This will be done until the area is handed over to the local authority. • Additionally, CH&PA is in the process of mobilizing a meeting to address the issue of squatting on the dam. The leaders of the respective areas would be invited to this meeting. This issue is recognized as a serious one. • The name(s) of community leaders of Section C Turkeyen was announced. The SCDO also invited other leaders who weren't there but wanted to be part of the meeting to sign up with her after the consultation. Concerning squatting on the reserve, additional persons signed up to be part of that meeting. 	<p>Mr. Patrick Nurse – Section C</p>	<p>Road side shops and residential buildings are blocking the roadways, obstructing the “proper” construction of the road, resulting in narrowing the road, etc.</p>
	<p>Mr. English – A Field</p>	<p>What is CH&PA doing about the squatters on the dam (reserve)?</p>	
House lots	<p><i>Donell Bess Bascom – Senior Community Officer:</i></p> <ul style="list-style-type: none"> • The CH&PA is currently facilitating discussions on the best approach to address the issue of unoccupied house lots. • As part of the CH&PA model approach for designing and planning schemes, specific areas are demarcated for industrial and business purposes. The “Sophia” area has started by squatting; therefore, there was no planning before its development. Consequently, these are spatial issues as persons who squatted gave greater priority to using land for residential purposes. CH&PA is currently looking to mitigate these issues so as to make the community as cohesive as possible. 	<p>Mr. Patrick Nurse – Section C, South Turkeyen</p>	<ul style="list-style-type: none"> • There are unoccupied house lots that exist within the community for more than ten years. • There is need for reserves to be available to carry on commercial activity. For e.g. young mothers have to leave their homes to go very far to get access to goods and services and when they return their homes are burnt down.

**Communicating
Concerns and
Grievances**

Donell Bess Bascom – Senior Community Officer:

- During the project implementation, a site office would be set up, where concerns and grievances could also be registered.
- Persons who have concerns that they would like to share after today or during project implementation can do so via:
- Telephone number: 225-3640,
- CHPA's Facebook Page: Central Housing & Planning Authority (CH&PA) Guyana
- CHPA's E-mail Address: chpaprd@gmail.com
- Or they can also visit the Public Relations Department.
The community will be kept informed of the project progress via the media, updated brochures and community leaders

There was no question or comment from the community

Security	<p><i>Donell Bess Bascom – Senior Community Officer:</i></p> <p>Social issues could be addressed by using a multi-sectorial approach:</p> <ul style="list-style-type: none"> • This programme could possibly help to alleviate some of these social issues through the upgrading of the playgrounds, which would see the installation of recreational facilities, where persons can utilize their energies positively. • These issues could be addressed through the community leaders as well by the organization of the people and assisting in the coordination of programmes in collaboration with the respective agencies to have these issues addressed. • However, issues of security and education are not under the purview of the CH&PA, nonetheless, the information will be shared with the relevant authorities. • With regards to the housing area not handed over to the City Council and the charging of taxes, this is a matter that is recognized to be of great importance. CH&PA has stated the process of engaging the Town Council in this regard. • The CH&PA and IDB has consulted with the Ministry of Public Security and other subject Ministries as part of the consultation process. An inter-Agency coordinating committee will also be established which will include MOE, MPS MPH, GWI and others. This would allow for the issues that do not fall directly under the purview of CH&PA to be brought for the attention of the respective subject agencies. 	<p>Mr. Patrick Nurse – Section C, South Turkeyen</p>	<ul style="list-style-type: none"> • Security is very poor in the area for e.g. there are frequent occurrences of break and enters crimes, etc. • There is not enough police presence in the area. Seems like there isn't enough police in the force. When persons come home from work in the night, they are robbed on the streets on their way home. • The youths are vandalizing buildings.
Education		<p>Resident(No names provided) – Section C, South Turkeyen</p>	<p>We have security issues in this area.</p>
Transportation		<p>Mr. Patrick Nurse – Section C, South Turkeyen</p>	<p>School dropout rates are very high in the area resulting in juvenile delinquency</p>
Water Supply		<p>Mr. Donald Mentis – Section C, South Turkeyen</p>	<p>There is overcrowding in the schools.</p>
Local Government		<p>Resident(No names provided) – Section C, South Turkeyen</p>	<p>We have transportation issues in the area</p>
		<p>Resident – 583 Section C, South Turkeyen</p>	<p>The people in Section C receive no proper water</p>
	<p>Resident – 583 Section C, South Turkeyen</p>	<p>Since Local Government Elections, I have not seen any councilors to represent our interest.</p>	

		Mr. Charles – Section C, South Turkeyen	The community has not been handed over to the City Council, why is it that the City Council is still charging us tax?
--	--	--	---

Prepared by: Ms. Elizabeth Simeon and Ms. Aishah Hussain (Scribes)

REFORMULATION OF THE ROAD NETWORK REHABILITATION AND UPGRADE PROGRAMME PUBLIC CONSULTATION

Section D Turkeyen (D Field) and Section C Cummings Lodge (E Field or Cummings Park0



Male Youth making contribution at the public consultation



Female resident making contribution at the public consultation



Section of the attendees at the public consultation

Venue: Section C Cummings Lodge Multi – Purpose Centre

Date: 17th September 2017

Time: 4: 00 pm to 6:00 pm

In accordance with the Stakeholder Engagement Plan for the GY-L1031 a public consultation was held with 152 residents, organization representatives and community leaders of the above mentioned communities in relation to the Reformulation of the Road Network Upgrade and Rehabilitation Programme. The programme is to be funded by a loan from the Inter-American Development Bank (IDB) to the Government of Guyana. The objective of the consultation was to provide information, answer questions explain the possible impacts and associated mitigation measures of the project and obtain stakeholders input on issues and concerns to be addressed in Project development, planning and implementation. Central Housing and Planning Authority (CHPA) facilitated the consultation, which was led by Community Development Facilitator, Mrs. Jacqueline Sookram and Engineer, Mr. Randolph Hunte (CHPA). A total of 152 persons attended the consultation (see attendance summary below)

The process entailed CHPA making a brief verbal presentation about the project, explaining the positive and negative impacts of the programme during the construction and operation phases then facilitating discussions with residents on questions, concerns and suggestions that they may have. Cordless microphones were provided to ensure that the contributions made were audible to all.

In addition, signage (sign language) was also provided for the duration of the meeting to ensure that persons who were hearing impaired were given the opportunity to participate in the discussion.

Mobilization was led by Community Development Facilitator, Mrs. Jacqueline Sookram, with support from the respective community leaders. Thirteen (13) other members of the CHPA staff provided support for the consultation. Flyers were posted at strategic locations in the community (shops, Public Buildings, etc.) as well as distributed by hand by community leaders and CHPA staff. Radio and television advertisements were also done to sensitize persons from Section D and E (Cummings Lodge), Turkeyen about the consultation.

A brochure was also prepared and was distributed to community leaders and to persons attending the consultation. This brochure included information of the proposed Environmental Social Health and Safety (ESHS) Management Measures for the project area.

Attendance Summary

<i>Distribution of Persons Attending Consultation by Area</i>		<i>Number of Males</i>	<i>Number of Females</i>
<i>Area</i>	<i>No. of Persons in Attendance</i>		
Blacka Dam	2	1	1
Red Road Dam	3	1	2
Ogle Front	1	1	0
Cummings Park	117	44	73
Section B, Turkeyen	3	0	3
Section C, Turkeyen	3	2	1
Section A Liliendaal	1	1	0
Section D Turkeyen	22	8	14
	Total 152	58	94

The tables that follow captures the core of the discussions and issues raised at the meeting:

Topic	CHPA's Comments	Community	Community's Response
Reformulation of Road Network Upgrade and Rehabilitation Programme	<p><i>Mrs. Jacqueline Sookram - CDF</i></p> <ul style="list-style-type: none"> The IDB has provided a loan to the government of Guyana for the Reformulation of the Road and Network and Rehabilitation Programme. The Programme will consider all regularized areas in Sophia. 	<p><i>Councilor</i></p>	<ul style="list-style-type: none"> How much monies were allocated for the area? What is the budget for each section? Priority should be given to incomplete roads
		<p><i>Jennifer Clarke – 1438 Section ‘C’ Cummings Lodge</i></p>	<ul style="list-style-type: none"> Would like to thank CHPA and IDB team for coming into the community to hear our complaints.
		<p><i>Ms. Shellon Carmichael – 1332 Section ‘C’ Cummings Lodge</i></p>	<ul style="list-style-type: none"> I would like value for my money. Residents have a right to get a description of the works to be carried out.
What the project entails	<p><i>Mr. Randolph Hunte -Engineer</i></p> <p><i>The project is expected to:</i></p> <ul style="list-style-type: none"> Build cohesive communities with the construction of quality roads (55,000 sq. ft.), proper drainage, street lights, sidewalks, and home improvement and core house subsidies. Focus will also be on the construction of roads and bridges that link social facilities such as play grounds, schools or health centers and walkways. In addition, other major roads links that are used on a daily 	<p><i>Odetta Clarke</i></p>	<ul style="list-style-type: none"> How long before the completion of the roads? How should I use the alternate roads to access my property when the works began?
		<p><i>Ms Shellon Carmichael – 1332 Section ‘C’ Cummings Lodge.</i></p>	<ul style="list-style-type: none"> Engineers at the Ministry of Public Infrastructure should do pressure tests. Also road materials being on the present and previous roads are inadequate. The standard of work from contractors is not good. Projects should employ residents from Sophia

	<p>basis will be considered.</p> <ul style="list-style-type: none"> • The width of the roads will be 3.66 meters or 12 feet • The first roads to be rehabilitated will be the roads that access schools and playgrounds 		
Roads	<p><i>Mr. Randolph Hunte -Engineer</i></p> <ul style="list-style-type: none"> • Works are being done to build a cohesive community, existing roads will be upgraded, and concrete drains will be done, also sidewalks. What works cannot be done on this programme will be done by CHPA. There is maintenance cost but budget may not be sufficient. The community is here to ensure that good care is taken of the roads. The roads to be done are those linking to schools, community center, and play ground and roads which are often used. There will be a revisit to the community so that residents will be given the opportunity to say where foot paths, bridges, and vehicle used roads should be located. • In addition, whenever we implement a project, the contract stipulates that we employ residents from the community. 	<p><i>Jennifer Clarke – 1438 Section ‘C’ Cummings Lodge</i></p>	<ul style="list-style-type: none"> • The present road is incomplete with high vegetation. It is my hope that council can get the road upgraded.
		<p><i>Mr. Norman Felix – Pattensen, Turkeyen</i></p>	<ul style="list-style-type: none"> • I am concerned about the cross street that was unable to go through to the back road, since two residents are sharing lots where the road should have passed. • As a result of the boundary issue that is preventing the road from passing through the back, I am therefore recommending that a drainage system and a foot path be put in place due to the serious drainage issue we are facing presently.
		<p><i>Annette Thomas – 1333, Section C, Cummings Lodge</i></p>	<ul style="list-style-type: none"> • Has heard of roads being built and would like the Cul-de-sac next to this young lady (no name given) to be included for construction as part of this project since, the family is forced to gain access through residents yard to get to the main road. In addition, whenever it rain the family has to walk through flooded yards due to the poor existing drainage system.
		<p><i>Jennifer Jones - Section ‘C’ Cummings Lodge</i></p>	<ul style="list-style-type: none"> • There is need for proper and wider roads to be constructed. I have knowledge of building materials since I am a field engineer from GDF. • We were promised roads but haven’t received any; as such, I would like to know when the roads will be built so that persons do not have to walk through my yard. • I would like to know the building methods that will be used to construct these roads since the materials used before were inadequate.
		<p><i>Mr. Rawle Nelson – Section ‘D’ Turkeyen</i></p>	<ul style="list-style-type: none"> • The mud surface area needs to be taken into consideration during the road construction since the foundation is very important. • Roads should have 16” depth to the ends to prevent breakage.
		<ul style="list-style-type: none"> • I would like to know if I can get involved in the project and if other residents can be involved too. • We need the youths to be involved in the works being during this project 	

Bridges & Drains	<p>Mr. Randolph Hunte-Engineer</p> <ul style="list-style-type: none"> The project framework includes a flooding framework that takes into account these issues. There is an ongoing project with PAHO and National Drainage & Irrigation Authority (NDIA). Additional information is needed but we will get something done. The community is also to assist the government to take care of these facilities. The reason for these alleyways is for the affluent to drain, it is a holding area. So too early exposure to the atmosphere is unsafe for children. Therefore, if these alleyways are in a terrible state, the responsibility is for the community leaders to organize groups of residents to clean the alleyways. A team can go to NDIA to get all necessary information for the projects. <p>Ms. Jacqueline Sookram</p> <ul style="list-style-type: none"> We are aware of what is happening, community leaders can use human energy to get the work done (cook food, get forks and spades) arrange with the residents of the community To do such cleaning to enable the health and safety of the 	<p>Mr. Wilbert Forde - 1380 Section 'C' Cummings Lodge</p>	<ul style="list-style-type: none"> BK continuing to construct the black and white roads, but the big trucks are destroying the road shoulders. BK needs to understand that he has to build back the roads and contractors should be informed that if they damage the roads they are responsible to repair the damage. Are there any plans for the drainage system in the community? Since drainage in the community is a major problem. The main canal was cleared a few years back, but it is in need of clearing again. I have not heard about drains to be cleared under this project, therefore, if the drainage system is not corrected, then there is no need for roads. There was no bridge for me to access my property, I had to build one
		<p>Pastor Floyd Jackson – Section 'D' Turkeyen</p>	<ul style="list-style-type: none"> I am happy that funds are available and would like to see the funds utilized meaningfully. The alleyways were placed at the back of house lots for drains, but nobody takes care of it. People are putting up zinc fences sealing off their lots and neglecting the drains behind their lots. I have Sand filled the church where I am located and so takes care of the alleyway behind the church. He suggested that concrete drains can be put in the alleyways or remove them and enlarge the lots which would cause the residents to better care for the front of their lots since it appears that everyone looks after the front of their homes. It is reported that business people are paying persons to dump garbage in alleyways. I would like something to be done with the alleyways and monies be put in to building concrete drains. Everyone should be responsible for their own drains in the alleyways. Without proper drains there can be no proper roads.
		<p>Mr. Rawle Nelson – Section 'D' Turkeyen</p>	<ul style="list-style-type: none"> My grave concern today is the poor drainage situation in this community, I have visited CHPA on this matter but it proved futile. My drains are blocked as a result of my neighbour who has no toilet facility and alternatively throws feces wrapped in brown paper bags into my drain.
		<p>Ms. Beverley Mortley - 5494 Section 'D' Turkeyen</p>	<ul style="list-style-type: none"> Some residents contributed to the flooding of the area. I have dug my front and back drains. In addition, I pay to weed my yard and parapet. City Hall do not clean our community as such, we need to try to help ourselves.

	<p>children.</p> <ul style="list-style-type: none"> • CHPA trained community leaders and workers on how to organize themselves to get things done; all the process requires is having a sense of commitment from each other. 	<p>Mr. Gregory Hughes - Section D Turkeyen</p> <p>Ms. Beverley Mortley - 5494 Section 'D' Turkeyen</p>	<ul style="list-style-type: none"> • Attesting to the fact that a resident who owns a horse, dumps garbage and blocks the drain. I am humbly asking those in authority to look into this matter immediately. • Thieves escape through the alleyways. • There is no access drain to drain water from the back of the yard to the front. As a result, water from the school comes over into my yard.
Social Facilities		<p>Clarke – 1438 Section 'C' Cummings Lodge</p>	<ul style="list-style-type: none"> • There is need for a playground, because the children have nowhere to play. Sport is very important since it keep the youths out of undesirable activities, such as thieving. There is a community ground at Section 'C' but it is not habitable, horses are occupying it. • It was reported that Youth and Sports will be giving one million dollars to upgrade the playground.
		<p>Mr. Rawle Nelson – Section 'D' Turkeyen</p>	<ul style="list-style-type: none"> • The play field is being misused. It is my opinion that sports take a nation out of poverty. The boundaries for the play field are not there anymore. Community representatives need to walk around the community and meet with the residents; only then they would be better able to identify the problems we are facing but they are not doing their jobs. The Constituency representatives should be replaced.
Gaining access to individual lots	<p>NO COMMENTS</p>	<p>Mr. Marlon Stephens - Section 'D' Turkeyen</p> <p>Mr. Rawle Nelson – Section 'D' Turkeyen</p>	<ul style="list-style-type: none"> • I have inadequate access to my yard and was gaining access through the Police Station compound, but the station is now fenced. My family and I have to walk around the station to gain access to our home. Whenever it rain the area floods easily leaving us with no choice but to walk in the flooded waters. • There is a resident who own some scrap buses on the main road that is causing serious encumbrances and is also a traffic hazard; therefore, I would like the ministry to look into this matter with urgency.
Installation and Maintenance of Street Lights	<p>NO COMMENTS</p>	<p>Mr. Rawle Nelson – Section 'D' Turkeyen</p>	<ul style="list-style-type: none"> • Lights are needed in the area, I erected lights with my money, and GPL came and instruct me to remove it.
		<p>Ms. Beverley Mortley - 5494 Section 'D' Turkeyen</p>	<ul style="list-style-type: none"> • We need a pedestrian crossing and street lights because the darkness causes a lot of robberies in the area.

<p>Other Issues</p>	<p>Mr. Hunte - Engineer</p> <ul style="list-style-type: none"> Street lights are very important, however, it is advised that residents work together to prevent vandalism of these lights. 		
<p>Local Government</p>	<p>Ms. Jacqueline Sookram:</p>	<p>Ms. Phillipa Bentic – 1634 Section ‘C’ Cummings Lodge</p>	<p>Sixteenth street allotted for a school, I made complaints to the Ministry but got no response, then I was told that I can extend with wood not with concrete. I would like the Ministry to address the area.</p>
<p>Land and Lot Boundary Issues</p>	<ul style="list-style-type: none"> Sophia has been regularized so residents can ask for help. The persons paying taxes are the persons who approach the City Hall to pass approve their plan to construct their homes. CHPA is working hard to hand over Sophia to the City Council, thus CHPA do not have any control on rates and taxes. The plan for your area was found. Check us on Wednesday to know the payment amount We are aware of the conditions. Mr. Charles has spoken to the surveyor. You can check by Tuesday for an update. If you have been living on your lot for six (6) years then your 	<p>Mr. Mark Wallace – 2232 Section ‘C’ Cummings Lodge</p>	<ul style="list-style-type: none"> My house faces a cane field; I had to do additional to my house on the land which links to the road. I would like my roof and flooring to be done. (Home Improvement Subsidy)
		<p>Ms. Kush – Squatter</p> <p>Rehanna Joans - Squatter</p>	<p>I was placed on a playground which was converted to lots. I got a plan for the drain but no drain or roads were constructed. I went to the Ministry and spoke to Mr. Charles, but no engineer visited. The councilor was given a copy of the plan. When the rain falls the land floods easily since it was a playfield. I would assistance with this matter.</p> <p>I have been living on the reserve for six (6) years. I would like to know how I can acquire a lot also my home does not have a lot number.</p> <p>I have been squatting since 2009 and would like things to be done for me. My surroundings are</p>

	<p>home should have been numbered.</p> <ul style="list-style-type: none">• It must be noted that relocation of squatters is not within the scope this project. However, CHPA is developing a squatter resettlement and relocation plan outside of this project.• It's the residents responsibility to guard against squatters.• Further, some persons took offers to have land in Region 3. You need to visit the land allocation department to enquire about house lots.		<p>dangerous since there are many snakes around my house. The number on my house is PLD 13. I did not receive the offer to get land.</p>
--	---	--	--

Annex 4

REFORMULATION OF THE ROAD NETWORK REHABILITATION AND UPGRADE PROGRAMME PUBLIC CONSULTATION Block 'F', Block R', and Block 'S' Sophia



Female resident making contribution at the public consultation



CHPA Engineer addressing residents at the public consultation



A Section of the attendees at the public consultation

Venue: Reserve Site (Temporary Playground)

Date: 24th September 2017

Time: 4: 10 pm to 5:44 pm

In accordance with the Stakeholder Engagement Plan for GY-L1031, a public consultation was held with 150 residents, organization representatives and community leaders of the above mentioned communities in relation to the Reformulation of the Road Network Upgrade and Rehabilitation Programme. The programme is to be funded by a loan from the Inter-American Development Bank (IDB) to the Government of Guyana. The objective of the consultation was to provide information, answer questions, explain the potential impacts and concomitant mitigation measures of the project and obtain stakeholders input on issues and concerns to be addressed in Project development, planning and implementation. Central Housing and Planning Authority (CHPA) facilitated the consultation, which was led by Senior Community Development Facilitator, Mrs. Donell Bess-Bascom and Engineer, Mr. Shaud Majeed who provided support to the facilitator.

The process entailed CHPA making a brief verbal presentation about the scope project, and explaining the positive and potential negative impacts of the programme during the construction and operation phases. Discussions were then facilitated with residents on questions, concerns and suggestions that they may have. Cordless microphones were provided to ensure that the contributions made were audible to all.

In addition, signage (sign language) was also provided for the duration of the meeting to ensure that persons who were hearing impaired were given the opportunity to participate in the discussion.

Mobilization was led by Community Development Facilitator, Mrs. Jacqueline Sookram, with support from the respective community leaders. Thirteen (13) other members of the CHPA staff provided support for the consultation. Flyers were posted at strategic locations in the community (shops, Public Buildings, etc.) as well as distributed by hand by community leaders and CHPA staff. Radio and television advertisements were also done to sensitize persons from Blocks 'F' and 'R' Sophia about the consultation.

A brochure was also prepared and was distributed to community leaders and to persons attending the consultation. This brochure included information of the proposed Environmental Social Health and Safety (ESHS) Management Measures for the project area.

Attendance Summary

<i>Distribution of Persons Attending Consultation by Area</i>		<i>Number of Males</i>	<i>Number of Female</i>
<i>Area</i>	<i>No. of Persons in Attendance</i>		
Block 'F', North Sophia	128	47	81
Block R, North Sophia	2	0	2
GPL Reserve	19	8	11
Homestretch	1	0	1
	Total 150	55	95

Table below captures the core of the discussion and issues raised at the meeting.

Topic	CH&PA Comments	Community	Community Response
<p>Reformulation of Road Network Upgrade and Rehabilitation Programme</p>	<p><i>Mrs. Donell Bess-Bascom</i></p> <p>The IDB has provided a loan to the government of Guyana for the Reformulation of the Road and Network and Rehabilitation Programme. The Programme will consider all regularized areas in Sophia.</p>		<p>No comments</p>
<p>What the project encompasses</p>	<p><i>Mr. Shaud Majeed -Engineer</i></p> <p><i>The project is expected to:</i></p> <ul style="list-style-type: none"> • Build cohesive communities with the concrete drains, street lights, sidewalks, and home improvement and core house subsidies. • Focus will also be on the construction of roads and bridges that link social facilities such as play grounds, schools or health centers and walkways. In addition, other major roads links that are used on a 		<p>No Comments</p>

	<p>daily basis will be considered.</p> <ul style="list-style-type: none"> • The width of the roads will be 3.66 meters or 12 feet • The first roads to be rehabilitated will be the roads that access schools and playgrounds 		
<p>Core Houses</p>	<p><i>Mrs. Donell Bess-Bascom</i></p> <ul style="list-style-type: none"> • The design for the core house is not yet finalized but the core house built under the LIS 2 was a basic expandable unit (starter home) measuring 316 sq. ft., with two external wooden and concrete walls, which includes a toilet and bathroom, detachable front and back stairs, kitchen sink, plumbing and electrical works, with no internal partition walls. Many of the features of the previous design will be retained. However, there will be some modifications • It must be also noted that, while the community is eligible not everyone will benefit, only those who are in need. For instance those persons who own a lot in 	<p>Donna Nurse, Resident North Sophia</p>	<p>So housing is going to build houses for people who don't have. That is good. But what kind of house we getting?</p>

	<p>this area and are living on that lot, but their building is a shack and earning a small income, maybe they are unable to qualify for a loan from the bank. These are the persons the project will target.</p> <ul style="list-style-type: none"> The project will also consider persons who have applied for a house lot, and are eligible for a low income lot but have not yet been allocated one. If there are available lots to be allocated in the eligible housing areas under the project, the project will consider allocating a lot with a core house on it. In this instance the beneficiary will pay for the house lot and the equity share contribution for the house 		
<p>Land Allocation and Boundary issues</p>	<p>Mrs. Donell Bess-Bascom</p> <ul style="list-style-type: none"> No not necessarily this project is for persons who already have lots in this area. Available land in region 4 is a challenge at the moment. However CHPA is exploring some options. <p>Mr. Majeed, Engineer</p> <ul style="list-style-type: none"> We had a problem with the 	<p>Resident, Block ‘F’, Sophia</p>	<ul style="list-style-type: none"> “I applied for my house lot 2 years ago and would like to know if my granddaughter would be able to get land faster now”.
		<p>Resident, Block ‘F’, Sophia</p>	<ul style="list-style-type: none"> “I applied for my house lot in 2009 and completed payments for the land in Lust – En – Rust but was never shown the lot”.
		<p>Resident , 158 Block ‘F’, Sophia</p>	<ul style="list-style-type: none"> Resident claimed she applied for her house lot approximately 12 years ago and was offered a lot at La Parfaite Harmonie but was unable to make a payment due to her financial situation. However, she managed sometime later to acquire the money but was told that the land is no longer available. As such, she felt as though, enough time wasn’t allotted to her but she now has the money .
		<p>Mr. Cedric Resident, Block R Extension (Block S Sophia – Squatting</p>	<ul style="list-style-type: none"> Mr. Cedric complained about being harassed by a police officer who allegedly took approximately 4 feet of his lot. In addition, the officer made treats on his life. Given the nature of the situation, Mr. Cedric is

	<p>contractor and he was terminated, so we now have a new contractor and soon you should receive a call.</p> <ul style="list-style-type: none"> • <p>Mrs. Donell Bess Bascom</p> <ul style="list-style-type: none"> • Follow up with the person who u spoke to directly. They will be better able to tell u what’s going on. • Advised that the gentleman to come into the office and see Ms. Sookram. • As part of CHPA approach; is to call a group meeting. We are also aware of local information and use this to help in decision making .Community leaders make recommendation CH&PA give the go ahead. Sometime bursting a land in the middle makes no sense. 	<p>Area)</p>	<p>pleading with those in Authority to investigate the matter urgently before the officer slays him.</p> <ul style="list-style-type: none"> • Ms. Clement claimed that the community chairman took his transport and residents were given titles for their lots. As a result, residents are questioning the chairman’s authority to do such.
<p>Drainage</p>	<p>Mr. Shaud Majeed Engineer:</p> <ul style="list-style-type: none"> • The project framework includes a flooding framework that takes into account these issues. • The NDIA with funding from PAHO will do all the drains, if it is critical it will be first preference and the lights and drains will be done. • Some people build; fence to 	<p>Resident Block F, Sophia</p> <p>Resident , Block ‘F’, Sophia</p>	<ul style="list-style-type: none"> • A resident (pensioner) claimed that she has not toilet or septic tank and is therefore seeking the assistance from those in authority to construct a toilet and septic tank for her. This she stated will assist greatly with her drainage situation, especially during the rainy season. • The resident claimed that she has been living in the area for approximately 23 years and there is no proper drainage system. However, she helps with the cleaning of the drains, mainly in front of her yard but due to the poor drainage situation, the water is stagnant.
		<p>Mr. Brown Block ‘R’</p> <p>Resident (no name given)</p>	<ul style="list-style-type: none"> • Mr. Brown is pleading with the Management of CHPA to regularized the community in an effort to alleviate boundary issues “so people will know where to put there fences and so the water can drain”. • Stated that she lived in the area (in a shack) for 12 years with her aunt who is now deceased and the neighbor developed her land (concrete yard) resulting in the water running unto her land(resident)

	<p>fence so there is no way for the water to drain. But we're work on that.</p> <p><i>Mrs. Donell Bess-Bascom</i></p> <ul style="list-style-type: none"> • It is very costly to regularize the area. A meeting will be held in the new week to determine what will be done in Block 'R'. • We are working with 		<p>causing it to flood. In addition the said neighbour is now requesting to dig a drain in her yard (resident) She is enquiring whether a back drain can be dug to allow the free flow of water which will prevent flooding in her yard if they can dig the drain in the back street.</p>
<p>Employment of Residents from Blocks F and R Sophia</p>	<p>constrains, we can know just dig a drain; we'll have to check with the relevant department. She was also told to come and see Ms. Sookram.</p> <p><i>Mr. Shaud Majeed- Engineer</i></p> <ul style="list-style-type: none"> • Yes! We normally encourage contractors to employ persons from the community. We also ask advice from the community on works that needs to be done. • 30% to 40% of the work force should come from the community. Persons who are interested can just approach the contractor. <p><i>Mrs. Donell Bess-Bascom</i></p> <ul style="list-style-type: none"> • Things go better when everyone is aware. When the contract is being signed the contractor will be introduced to the community. 	<p>Resident, Block 'F' (GPL Reserve – Squatting)</p>	<ul style="list-style-type: none"> • When the drains are ready to be dug will persons from the community be considered for employment? If yes, what do they need to do to gain employment in this project?

	<ul style="list-style-type: none"> Community leader will be made aware and the contract signing will be captured in the media 		
--	--	--	--

Home improvement	<p><i>Mrs. Donell Bess-Bascom</i></p> <ul style="list-style-type: none"> It is a subsidy given to the beneficiary household where CHPA provides the materials up to a certain value, and the beneficiary provides their equity sweat contribution (labour) to complete the works. Construction of fence will not be included for the home improvement subsidy We are here to provide the support with the material. The home improvement or core houses can be able to assist you in that area as long as you are qualified. Asked Nikitta to take the Ms. Hamilton's information. 	<p>Ms. Patricia Hamilton, Block R Extension (Block S Sophia)</p>	<ul style="list-style-type: none"> Ms. Hamilton block R extension, claimed the eastern part of her house is in a deplorable state, "I have no front steps and all my windows are falling out", as a result, Ms. Hamilton is seeking assistance from those in authority, to improve her standard of living. .
		<p>Mr. Andy Drepaul, Block R Extension (Block S Sophia – Squatting Area)</p>	<ul style="list-style-type: none"> Also expressed his concern about the deplorable state of Ms. Hamilton's Home. He stated "this woman needs urgent help, she was told she had to pay \$40,000 to get meter, she living here 27 years, I would give up my help so that she can be a priority". He stated that they are person's in here that needs the help and some who needs core houses in the area.
		<p>Mr. Andy Drepaul, Block R Extension (Block S Sophia – Squatting Area)</p>	<ul style="list-style-type: none"> Stated that some houses are on GPL reserve and were Numbered on GPL Reserve.

	<ul style="list-style-type: none"> Ask long as they are qualified they should be able to benefit from the core houses. GPL has to take the lead since the land belongs to them and CHPA will provide technical support. However we will follow up with the Director of Community Development then get back to you at the next meeting. 		
Recreational institution and educational Facilities.	<i>Donell Bess-Bascom</i> <ul style="list-style-type: none"> The community is given temporary permission to use the field as a playground. So after the plans are properly made then we'll know what will be done with the play field. 	Mr. Vibert Scarce Block 'F'	<ul style="list-style-type: none"> Resident had been lining in the area since 1994 and stated the land the meeting is being held on is the play field and needs to be upgraded with lights and a fence.
		Ms. Donell Usain	<ul style="list-style-type: none"> She plants seedlings and whenever the children play on the field and the kick the ball it breaks all her plants. She also things that the field needs to be fenced.
Road and Bridge	<i>Mrs. Donell Bess-Bascom</i> <ul style="list-style-type: none"> Taking note on the issue and will provide direct feedback 	Resident T 18 North Sophia between Bel – Air and Sophia	<ul style="list-style-type: none"> The resident said that the area is under developed and needs urgent attention for better roads.
Local Government	<i>Mrs. Donell Bess-Bascom</i> CHPA develops housing areas, and then hands them over to the local authority for operation and Management. As such until the area is handed over, CHPA communities with communities on developmental matters as they arise mainly through the community group. When the area is handed over to the local authority it is expected that meeting frequency	Resident Resident	<ul style="list-style-type: none"> He stated that he was not aware of the meeting and wishes to have one every quarter. She said that she would like CHPA to host meetings more frequently in order to keep the residence informed.

	will increase.		
Livelihood disruption and Grievance Mechanism	<ul style="list-style-type: none"> • As Part of the project development process, some disruption will happen. For example, during for the construction of the roads some shops will be disrupted. To minimize the impact of this disruption CHPA will, subsequently, develop Livelihood Restoration plan to address these issues, where they may occur • The inflow and outflow of traffic may also be disrupted during road construction. CHPA will develop alternative routes to address these and the necessary changes will be communicated to the residents. • Information will be communicated through the media, flyers, updated brochures and various community groups. • We are interested in hearing your grievances. During Project implementation a project site office will be set up and a site supervisor 		No Comments

will be recruited. Residents will be able to go to the site supervisor and indicate your grievances and have them recorded in the log book.

- Alternatively, persons can communicate with the Public Relations Department at CHPA.

Ms. Jenel Carter provided the contact information

Ms. Jenel Carter

- Persons who have concerns that they would like to share after today or during project implementation can do so via telephone number: 225-3640,
CHPA's Facebook Page: Central Housing & Planning Authority (CH&PA) Guyana
CHPA's E-mail Address: chpaprd@gmail.com
- For those who don't want to go public you can contact us on Facebook and we'll try to respond within an hour's time.

Prepared by: Esther Perry and Yonhelli Fraser (Scribes)

Annex 5

GY-L1031 - REFORMULATION OF THE ROAD NETWORK REHABILITATION AND UPGRADE PROGRAMME

PUBLIC CONSULTATION

'AA & BB' PLUM PARK and BLOCK 'E' SOPHIA (Farmers' Group or Farmers' Field)



Female resident speaking at consultation



Male resident speaking at consultation



CHPA staff facilitating Consultation

VENUE: Sophia Practical Instruction Centre

DATE: September 24, 2017

Time: 4:30 pm to 6:15 pm

Consistent with the Stakeholder Engagement Plan for GY-L1031 a public consultation was held on September 24, 2017 at Sophia Practical Instructional Centre in Plum Park .The consultation was held to inform residents of Block 'E' Sophia and AA & BB Plum Park about the Reformulation of the Road Network Upgrade and Rehabilitation Programme which is funded through a loan from the Inter-American Development Bank (IDB) to the Government of Guyana. The project is to be implemented by the Ministry of Communities Central Housing and Planning Authority (CHPA), in collaboration with the Ministry of Public Infrastructure (MPI) this activity was led by Community Development Facilitator CDF), Mrs., and J. Sookram with support from the Public Relation Officer, Miss Iva Wharton, and Engineer Mr. R. Hunte. This consultation had an attendance of eighty eight (88) residents, which that included community leaders and representatives from other organizations.

The main objective was to provide information about the program, answer questions, explain the potential impacts and concomitant mitigation measures of the project and address issues and concerns raised by the community. The process entailed CHPA making a brief presentation about the project, and then facilitating discussions with residents. Microphones were provided to ensure that the contributions made were audible to all.

Nine (9) other members of staff from CHPA provided support for the consultation.

Mobilization for the consultation was led by CDF Ms. J. Sookram. Flyers were posted at strategic locations in the community (shops, Public Buildings, etc.) as well as distributed by hand by community leaders and CHPA staff. Radio and television advertisements were also done to sensitize persons from Block E Sophia and Plum Park about the consultation.

Brochures were prepared and distributed to community leaders and to persons attending the consultation. This brochure included information of the proposed Environmental Social Health and Safety (ESHS) Management Measures for the project area.

Attendance Summary

AREA	Male	Female	No. of Attendance
Block E Farmers Group	14	22	36
Plum Park	17	28	45
Block F	0	1	1
Block R	1	0	1
Dennis Street	0	4	4
Section A	1	0	1
Total	33	55	88

The table below captures the core of the discussion and issues raised at the meeting.

Topics	CHPA's Comments	Community	Community's Response
Reformulation of Road Network Upgrade and Rehabilitation Programme	<p><i>Mrs. Jacqueline Sookram - CDF</i></p> <ul style="list-style-type: none"> The IDB is in the process of considering providing a loan to the government of Guyana for the Reformulation of the Road and Network and Rehabilitation Programme. The Programme will consider all regularized areas in Sophia. 		
	<p><i>Mr. Randolph Hunte -Engineer</i></p> <p><i>The project is expected to:</i></p> <ul style="list-style-type: none"> Construct 55,000 sq. ft. of roads, proper drainage, including concrete drains, provide street lights, sidewalks, and home improvement and core house subsidies. Focus will also be on the construction of roads and bridges that link social facilities such as play grounds, schools or health centers and walkways. These will be given priority. In addition, other major roads links that are used on a daily basis will be considered. The width of the roads will be 3.66 meters or 12 feet 		

<p>Home improvement subsidies</p>	<p><i>Mrs. Jacqueline Sookram - CDF</i></p> <ul style="list-style-type: none"> Highlighted that persons who are the owners of property with one house can benefit from the home improvement subsidy. The core will address persons of low affordability who can't access a mortgage from lending institutions. <p>Block E Sophia AA & BB Plum Park</p>	<p><i>Ms. Shepherd – Block E South Sophia</i></p>	<p>Miss. Shepherd stated that she know of person who Housing allocated land to and has two buildings.</p>
<p>Roads and Bridges</p>	<p><i>Mr. Randolph Hunte -Engineer</i></p> <ul style="list-style-type: none"> Access road and street will be put in place. Plans to visit area to have a better insight. <p><i>Mrs. Jacqueline Sookram - CDF</i></p> <ul style="list-style-type: none"> There were plans to link road to Hadfield. However the plan was not carried through. <p><i>Mr. Randolph Hunte -Engineer</i></p> <ul style="list-style-type: none"> Plans to visit area to have a better insight. <p><i>Mrs. Jacqueline Sookram - CDF</i></p> <ul style="list-style-type: none"> CHPA will evaluate to see if projects can meet that need. <p><i>Mr. Randolph Hunte -Engineer</i></p> <ul style="list-style-type: none"> That walkway will be looked at. 	<p><i>Ms. Sam – Block E South Sophia</i></p> <p><i>Mr. Charles- Block E South Sophia</i></p> <p><i>Ms. Hunte- 201 Block E Sophia</i></p> <p><i>Mr. Alvin- Block E South Sophia</i></p>	<p>Road between Block' E ' Sophia and Meadow Brook is needed to facilitate School children and other residents of the community.</p> <p>We need cross streets or connecting streets. The back street is 12 Feet but we need it to be 20 feet.</p> <p>When rain falls using Black and White Bridge is bad, resident from Tucville and Lodge uses it and it's not safe for children.</p> <p>Roads need to be built toward Black and White linking to Guyhoc.</p> <p>We need Concert roads or alleyways at both sides of Sophia Practical Instructional Centre.</p>

	<p>Mr. Randolph Hunte -Engineer</p> <ul style="list-style-type: none"> No need to build something that benefits a small amount of residence. <p>Mr. Randolph Hunte -Engineer</p> <ul style="list-style-type: none"> Now knowing the need, it will be listed. <p>NO COMMENTS</p>	<p>Mr. Singh Block E Sophia</p> <p>Ms. Myrtle Plum Park Sophia</p> <p>Mr. Lewis</p>	<p>The road is needed alongside the Sophia Practical Instructional Centre because it's a major exit and entrance for residence.</p> <p>It is very bad ,we try building it for years and no improvement</p>
<p>Recreational, ,Institutional and Educational Facilities</p>	<p>Mrs. Jacqueline Sookram - CDF</p> <ul style="list-style-type: none"> Not all things listed would be given because this program isn't for one area but benefit all regularized area in Sophia that falls within the project. No land is available in Block E & Plumb Park ,but I will convey this information with management and responded to this question through your community leader At present there are no available lots in the area that can be allocated to the church Noted 	<p>Ms. Norma Hamilton – Block E Sophia</p> <p>Mr. Marks Block 18 C Field Sophia</p> <p>Mr. Williams Plum Park Sophia</p> <p>Mr. Moore- Plum Park</p>	<p>It is essential to have Community buildings, playground and Speed Humps</p> <p>A mobile Police Station and Post Office is needed for disable persons ;'' the crowd is too many for people like me ''</p> <p>We are in need of a Church</p> <p>Fire Station and Hydrant is needed</p>

	<p><i>Mrs. Jacqueline Sookram - CDF</i></p> <ul style="list-style-type: none"> Form community group and have the group registered, so that the community will be able funds to access available for the enhancement of playgrounds 	<p><i>Mr. Kevin Block E South Sophia</i></p>	<p>Need improvement on playground. No maintenance is being done.</p>
Commercial Development	<p><i>Mrs. Jacqueline Sookram - CDF</i></p> <ul style="list-style-type: none"> No land available in Area 	<p><i>Ms. Norma Hamilton – Block E Sophia</i></p>	<p>To give barbershop owner land to build because he is a great asset to community</p>
Drainage and Irrigation	<p><i>Mr. Randolph Hunte -Engineer</i></p> <ul style="list-style-type: none"> The project framework includes a flooding framework that takes into account these issues. Drainage will be dealt with from NDIA /PAHO <p><i>Mrs. Jacqueline Sookram - CDF</i></p> <ul style="list-style-type: none"> Are residents willing to adjust their fence to address drainage issue? Many residents have contributed to this issue by blocking alleyways <p><i>Mr. Randolph Hunte -Engineer</i></p> <ul style="list-style-type: none"> Discussions are going on to clean main canals and alleyways <p><i>Mrs. Jacqueline Sookram - CDF</i></p> <ul style="list-style-type: none"> While you are blocking the alleyway to prevent criminal activity, other disasters can occur like an epidemic outbreak which is caused by flooding. 	<p><i>Mr. Jones- Plum Park Sophia</i></p> <p><i>Mr. Beckles Block E South Sophia</i></p> <p><i>Miss. Sabrina- Plum Park</i></p> <p><i>Ms. Marcia Block E South Sophia</i></p>	<p>Need more drainage</p> <p>Establish alleyway drainage. It's not easy but it should be taken by force.</p> <p>Alleyway with high bush is blocked to prevent thieves From running through</p> <p>When would CHPA come in the community to deal with this matter? Because some people aren't willing to work together.</p>

	<ul style="list-style-type: none"> • The first step is to call a community wide meeting so that residents can be sensitized about the issues • It's your right to speak about what's going on in your community • Need to discuss with community Leader and manager to have the issue addressed 	<p><i>Mr. Liverstone-Plum Park Sophia</i></p> <p><i>Miss. Zammett Plum Park</i></p>	<p>The pipe that is laid which runs from back to front has sunk the earth and it causes the farm to flood and other area to flood.</p> <p>Can the issue about the pipe be solved tomorrow? Can we go by our self?</p>
Security	<p><i>Mrs. Jacqueline Sookram - CDF</i></p> <ul style="list-style-type: none"> • Just as a reminder the CHPA does not have the mandate for addressing security issues at the community level. This responsibility rests with the Ministry of Public Security, of which the Police Force is a part. CHPA can, however, filter this information to relevant Authority. However, street lights, where they are provided, have been known to help increase security to some extent, and this project will provide street lights in some sections of the project area 	<p><i>Mr. Moore-Plum Park</i></p>	<p>Security needed, there is lots of robbery and rape in the area where land is full bush.</p>
Access to Land/Lot Allocation	<p><i>Mrs. Jacqueline Sookram - CDF</i></p> <ul style="list-style-type: none"> • Enquired if the resident had applied for a house lot. He answered in the negative and was advised by the CDF to do so, 	<p><i>Mr. Anthony-Plum Park</i></p>	<p>I have a shop at the corner and I live in it, can I get a house lot?</p>

	<p>since that is the process to acquire a house lot.</p> <ul style="list-style-type: none"> I'm not a part of the department that deals with allocation of house lots .However you can visit our land allocation department for an update 	<p>Miss. Fordyce-Block E South Sophia</p>	<p>I've applied about two (2) years ago for house lot. How long do I have to wait? .</p>
<p>Upgrades to Community Building and Grounds</p>	<p>Mr. Randolph Hunte -Engineer</p> <ul style="list-style-type: none"> At this present moment we are not able to give a specific time or date. However, it is expected that the loan should be signed by December 2017 and works could commence early in 2018 	<p>Miss. Zammett-Plum Park</p>	<p>When is this project starting?</p>
<p>Squatting</p>	<p>Mrs. Jacqueline Sookram - CDF</p> <ul style="list-style-type: none"> While the issue of Squatter Resettlement and Relocation will NOT be addressed as part of this project, CHPA is addressing this issue and have met with several leaders from your community to discuss the way forward. A squatter relocation and resettlement plan will be developed as part of CHPA's mainstream programme. And the implementation of this plan will be rolled out over a period of time. 	<p>Miss. Zammett-Plum Park</p>	<p>What about squatter on the dam and ball field?</p>
<p>Electricity</p>	<p>Mrs. Jacqueline Sookram - CDF</p> <ul style="list-style-type: none"> Just a remainder this project is not addressing individual electrical connection to people's 	<p>Mr. Cumberbatch-</p>	<p>Expressed concerns out about persons who access electricity illegally. It is dangerous</p>

	homes, but CHPA will pass down information to relevant Authority so this can be addressed. GPL is one of the critical stakeholders in this process.	<i>Block E south Sophia</i>	
--	---	--	--

Prepared by: Ms. Bethany Ramsaroop and Ms. Paula Mc Kenzie (*Scribes*)