

# Who Is Express Scripts?

Headquarters in  
St. Louis, Missouri

Fortune 22  
company

Proudly serve  
73.4M Americans

1.4B annual  
prescriptions  
processed

97.7% client retention  
rate for 2016

Currently 2/3 or 66%  
of clients have  
partnered with us for  
10+ years

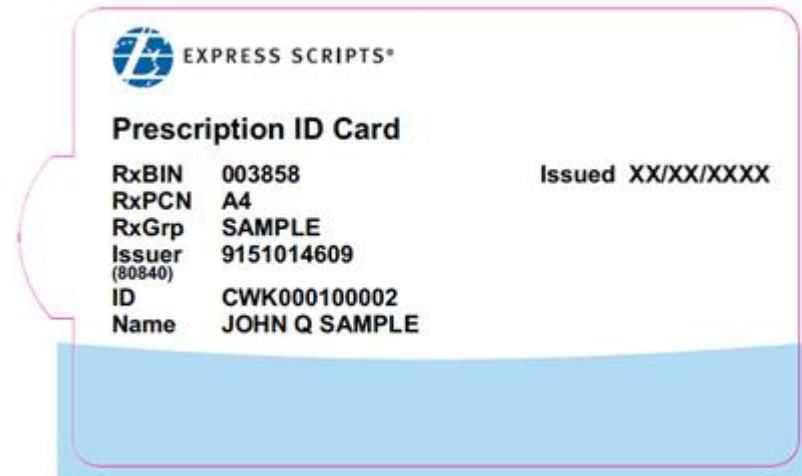


**27,000**  
**employees**  
**dedicated**  
**to service**



# Express Scripts is:

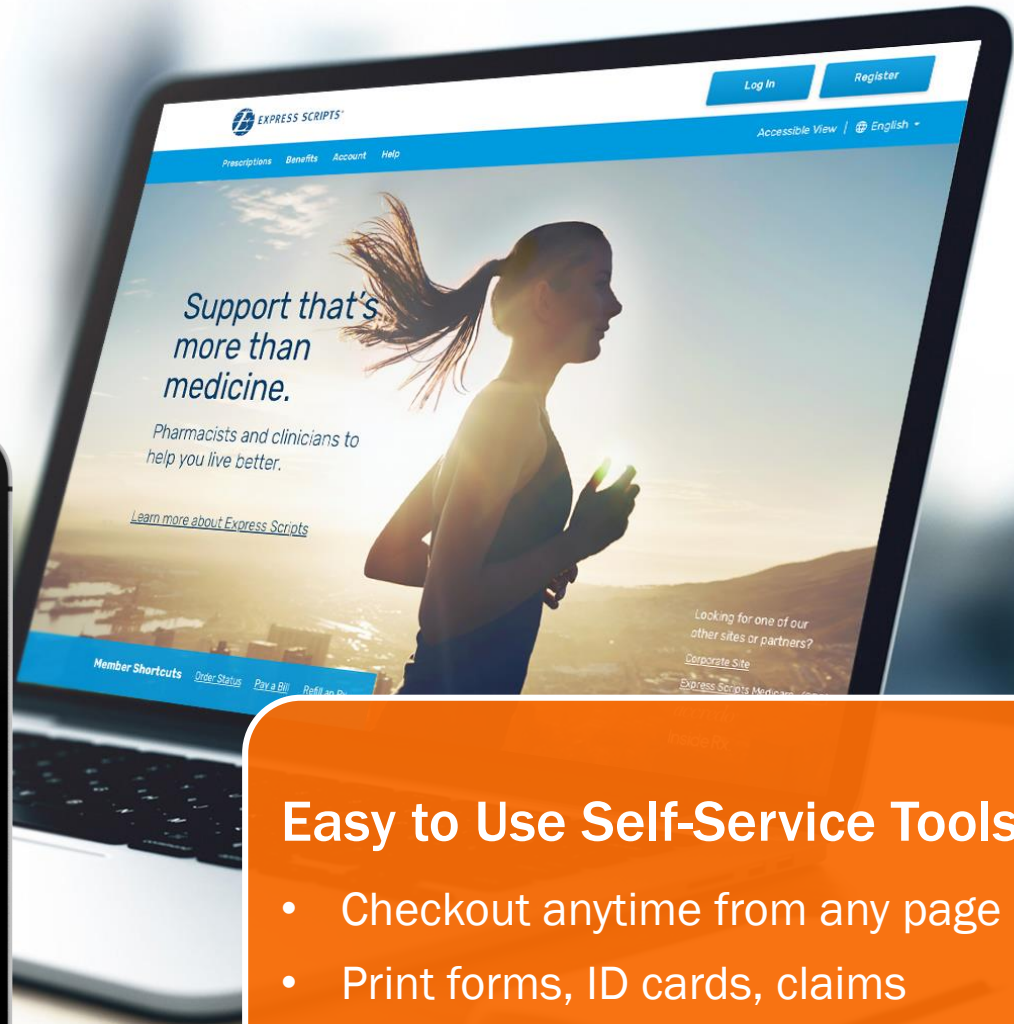
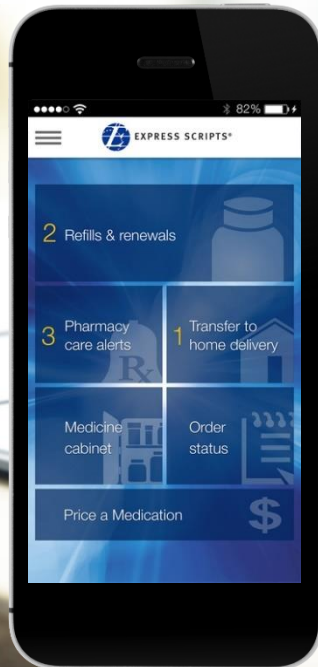
- New IDB Group partner managing the Pharmacy Benefit Program in the U.S.
- Retail pharmacy network in the U.S. includes all major pharmacy chains: Walgreens, CVS, RiteAid, Walmart, Giant, Safeway and others (All In-Network Pharmacies with No Exclusions).
- Easy Home Delivery Set-Up
- Welcome package and ID card
- Mailed to your home –
- 24/7 Customer service:
  - Phone#: 855-521-0824
  - Website: [www.express-scripts.com](http://www.express-scripts.com)
- RX ID Cards have the Member's Name – Dependents are covered





# Making information available wherever and whenever

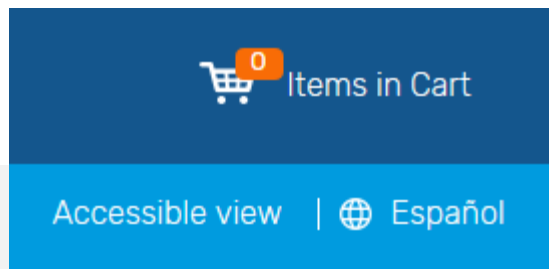
- Simple landing page
- Intuitive site navigation
- Interactive mobile app
- Multiple ways to get started



## Easy to Use Self-Service Tools

- Checkout anytime from any page
- Print forms, ID cards, claims

# Accessibility / Spanish



- Site content can be viewed in Spanish
- Content can be read by screen readers for sight-impaired members

**EXPRESS SCRIPTS®**

Recetas Beneficios Account Ayuda Vista accesible | Inglés

0 Items in Cart

Formularios y tarjetas

**Para enviar una receta que su médico ya ha escrito, escriba a:**

- 1 Imprima un formulario de pedido por correo postal haciendo [clic aquí](#).
- 2 Envíe su(s) receta(s) junto con formulario completado a la dirección suministrada en el formulario de pedido por correo postal

► [Solicite que le envíen formularios de pedido por correo postal](#) por correo. Es de esperar que reciba su pedido en el término de 7 a 10 días.

► Para pedirle una nueva receta a su médico:

1. [Imprima y llévele un formulario de fax para pedidos por correo postal](#) a su médico.
2. Pídale a su médico que complete y envíe por fax el formulario a nuestra farmacia de pedidos por correo postal (el número de fax está en el formulario).

**My Rx Choices®**  
Podría ahorrar en sus recetas.  
Descubre cuánto

**Comience una receta nueva en su farmacia de entrega a domicilio**  
Comenzar ahora

Express Scripts





# Digital Tools - Express-Scripts.com

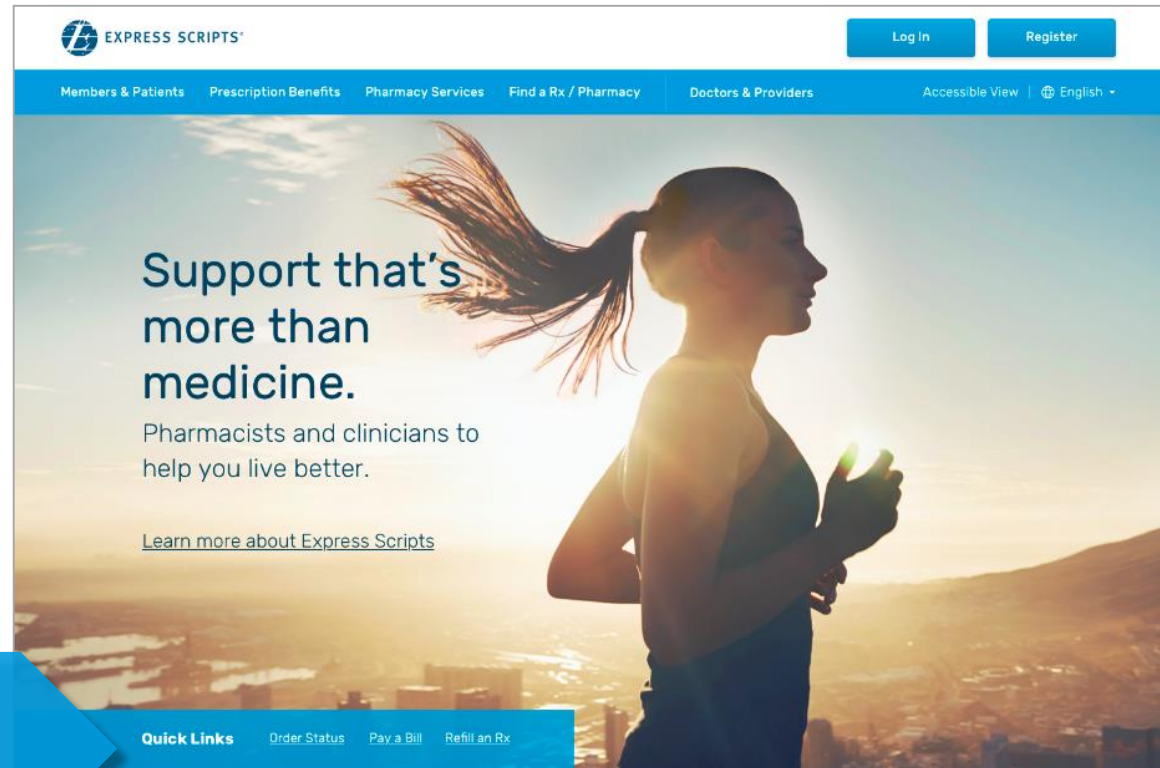
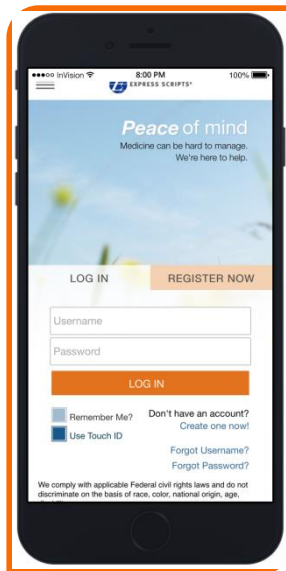
- Spanish Accessibility
- Online member website – [www.express-scripts.com](http://www.express-scripts.com)
- Express Scripts (ESI) Mobile App for smartphones
- Registration
- Order Status
- Refills
- Checking Balances
- My RxChoices
- Prescription History
- Pharmacy Locator
- Print ID Cards
- Access Help on any page



# Connecting to Express Scripts is quick and easy with multiple ways to register

Register one time at [www.express-scripts.com](http://www.express-scripts.com) or on the mobile app, then simply log in.

Go to the App Store to download the ESI Mobile App



Single-click to popular actions

# Registration – Simple steps

Registration is easy.

Create an online account to manage your prescriptions, check order status and transfer your prescriptions to home delivery. TRICARE beneficiaries must register at the [TRICARE website](#).  
Already registered? To access your account, log in now. All fields required for registration.

First Name

Last Name

Birth Date

Email Address   
Your email address will not be shared with third parties. Emails will contain only the content covered by this website's Terms of Use. For details, please review the Terms of Use.

I want to use my   
☒ Member ID   
☐ Social Security Number

Member ID   
Need help finding your Member ID?

I am the

☒ I have read and accept the [Terms of Use](#) and [Privacy Policy](#)

Continue to Create Account

Catherine , just one more step.

Now that you have verified your membership, create your account by filling out the form below. You will use the username and password entered the next time you return.

Username   
We recommend using your email address as your username so it's easy to remember later.

Password  [Show](#)  
Strength: Weak  
Minimum of at least 6 characters

Confirm Password

Password Hint   
If you cannot remember your password later, we'll show you this after you authenticate to help you remember.

Security Question    
If later you need to recover your account, you will be asked this.

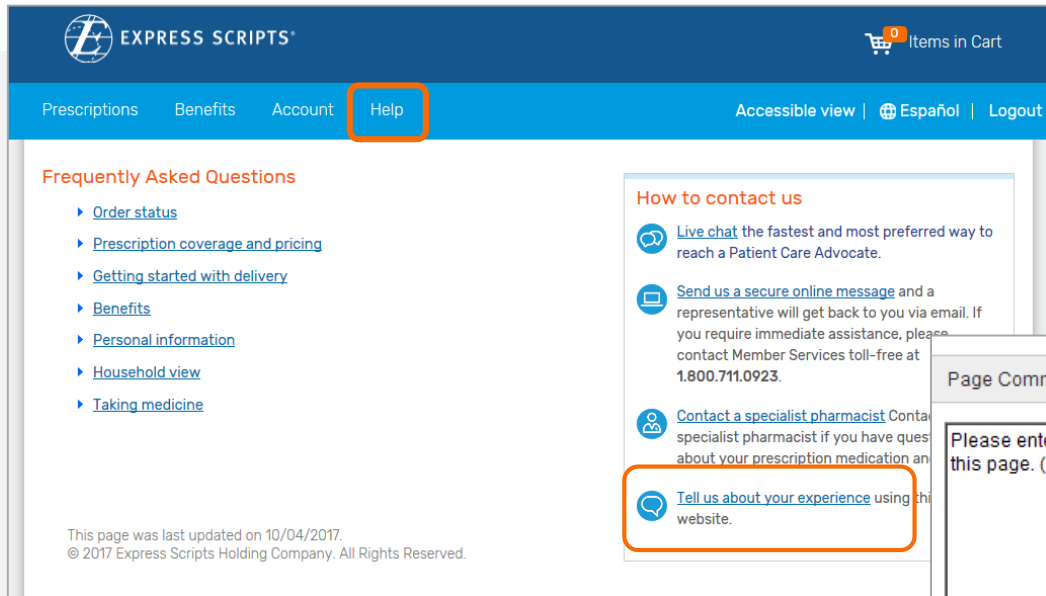
Your Answer

Create Account

- Register using member ID number
- Create username & password
- Begin customized member experience immediately

# Access *Help* from every page

Get answers quickly and provide feedback



EXPRESS SCRIPTS®

Prescriptions Benefits Account **Help** Accessible view | Español | Logout

Items in Cart

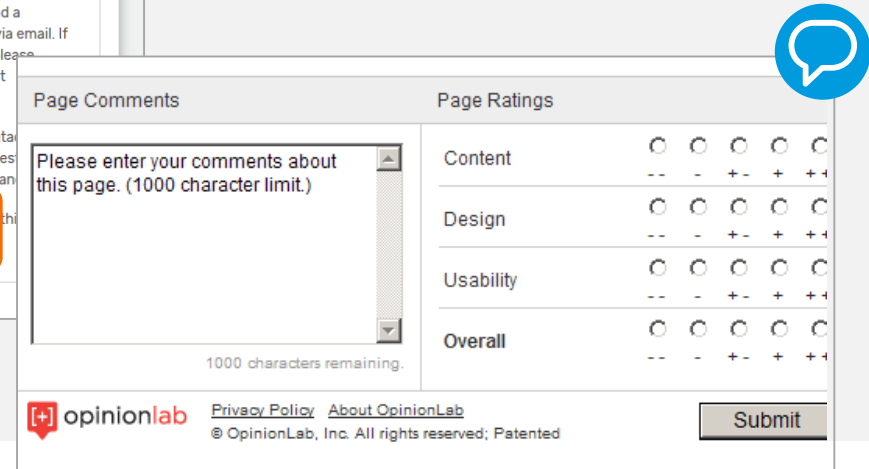
Frequently Asked Questions

- Order status
- Prescription coverage and pricing
- Getting started with delivery
- Benefits
- Personal information
- Household view
- Taking medicine

How to contact us

- Live chat the fastest and most preferred way to reach a Patient Care Advocate.
- Send us a secure online message and a representative will get back to you via email. If you require immediate assistance, please contact Member Services toll-free at 1.800.711.0923.
- Contact a specialist pharmacist Contact a specialist pharmacist if you have questions about your prescription medication and need help.
- Tell us about your experience** using this website.

This page was last updated on 10/04/2017.  
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Page Comments

Please enter your comments about this page. (1000 character limit.)

1000 characters remaining.

Page Ratings

Content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Design	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Usability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Submit

- Chat, email, call, self-serve
- Member feedback drives improvements
- Dedicated teams monitor feedback daily to resolve member issues



# Easy to locate in-network retail pharmacies



Search by zip code  
or city/state

## Locate a pharmacy

[< Back](#) | [Vaccine Administration Program Information](#)

07417 Enter Zip Code or City, State:

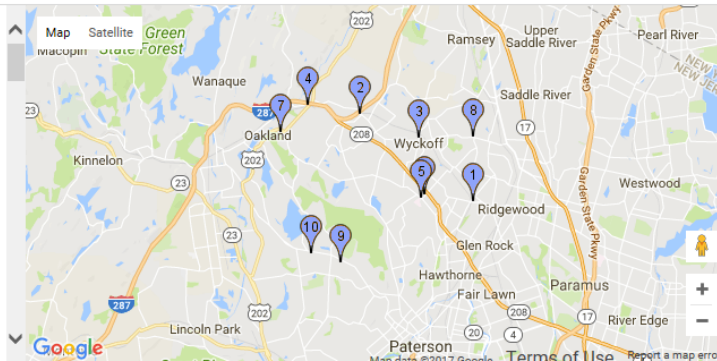
Locate Pharmacy

Show pharmacies starting with the letter:

[A](#) [B](#) [C](#) [D](#) [E](#) [F](#) [G](#) [H](#) [I](#) [J](#) [K](#) [L](#) [M](#) [N](#) [O](#) [P](#) [Q](#) [R](#) [S](#) [T](#) [U](#) [V](#) [W](#) [X](#) [Y](#) [Z](#) [Show all](#)

1 ACME PHARMACY #1054 5.9 mi  
136 LAKE AVE  
MIDLAND PARK, NJ - 07432  
201-612-3070  
» Preferred pharmacy: You may get up  
to a one month supply. [1](#)  
[Get directions\\*](#)

2 STOP AND SHOP #0829  
816 FRANKLIN AVE



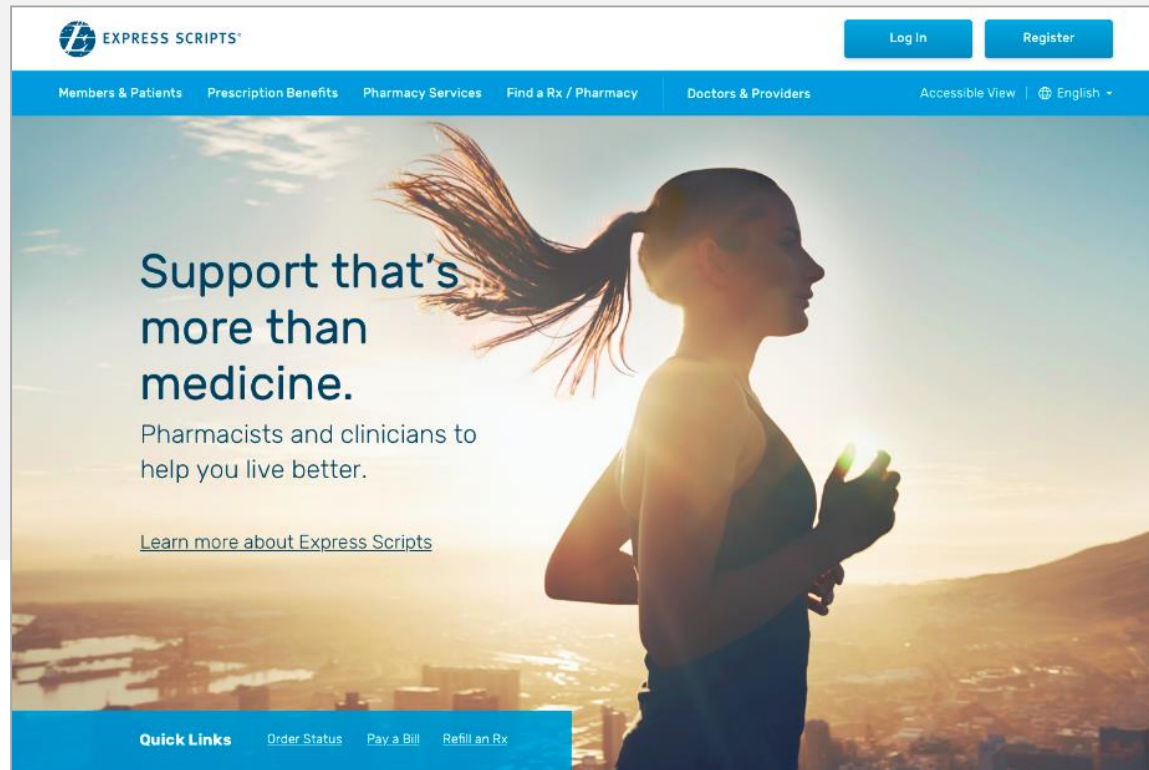
\*When you click on a link to "Get directions" to any pharmacy above, you will be leaving the member website which is governed by separate Terms of Use and Privacy Policy.

Results provide:

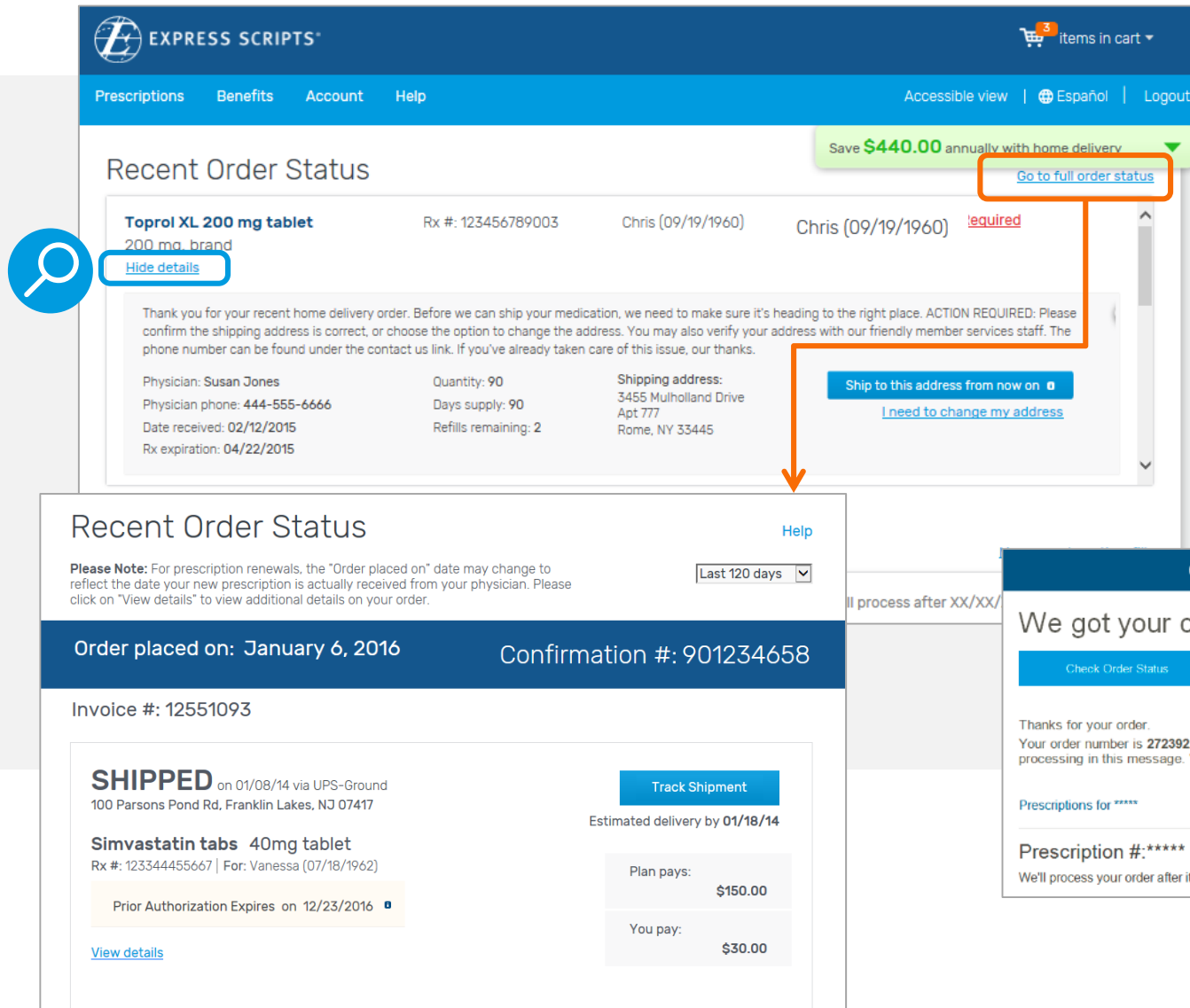
- **Nearby in-network pharmacies** with address and contact details in Google Maps
- Link to **Price a Medication** from the selected pharmacy
- Link for **directions using Google Maps**

# Home Delivery Order Status gives you real-time visibility

- Mail Order/ Home Delivery is only for those living in the USA/Puerto Rico
- Anyone Living outside the USA/PR will purchase medication and file a claim with Aetna
- \$0 copay for Preventative Medications – Only at Mail Order
- Valid Prescriptions with Refills will transfer from Cigna to ESI



# Home Delivery Order Status gives you real-time visibility



**EXPRESS SCRIPTS®** 3 items in cart

Prescriptions Benefits Account Help Accessible view | Español | Logout

Save **\$440.00** annually with home delivery

## Recent Order Status

[Go to full order status](#)

**Toprol XL 200 mg tablet** Rx #: 123456789003 Chris (09/19/1960) Chris (09/19/1960) **required**

[Hide details](#)

Thank you for your recent home delivery order. Before we can ship your medication, we need to make sure it's heading to the right place. ACTION REQUIRED: Please confirm the shipping address is correct, or choose the option to change the address. You may also verify your address with our friendly member services staff. The phone number can be found under the contact us link. If you've already taken care of this issue, our thanks.

Physician: Susan Jones Quantity: 90 Shipping address: 3455 Mulholland Drive Apt 777  
Physician phone: 444-555-6666 Days supply: 90 Rome, NY 33445  
Date received: 02/12/2015 Refills remaining: 2  
Rx expiration: 04/22/2015

[Ship to this address from now on](#) [I need to change my address](#)

## Recent Order Status

[Help](#)

**Please Note:** For prescription renewals, the "Order placed on" date may change to reflect the date your new prescription is actually received from your physician. Please click on "View details" to view additional details on your order.

Last 120 days

**Order placed on: January 6, 2016** **Confirmation #: 901234658**

**Invoice #: 12551093**

**SHIPPED** on 01/08/14 via UPS-Ground  
100 Parsons Pond Rd, Franklin Lakes, NJ 07417

**Simvastatin tabs 40mg tablet**  
Rx #: 123344455667 | For: Vanessa (07/18/1962)

Prior Authorization Expires on 12/23/2016

[View details](#)

[Track Shipment](#)

Estimated delivery by **01/18/14**

Plan pays: **\$150.00**

You pay: **\$30.00**

- Clear, detailed order status
- Actionable self-service messages
- Track shipping
- Real-time email order confirmation

**EXPRESS SCRIPTS®**

## We got your order.

[Check Order Status](#)

Thanks for your order.  
Your order number is **272392272**. You can see the details of the order we're processing in this message. We'll let you know when we ship it to you.

Prescriptions for \*\*\*\*\*

**Prescription #:\*\*\*\*\* 4402**

We'll process your order after it is eligible to be filled on 09/24/2017.

# Automatic Refills for Home Delivery makes it easy to remember

## Automatic Refills

3 Imagine the convenience of no longer ordering refills for 3 prescriptions. Just enroll in our automatic refill program, and we'll take care of the rest.

Atorvastatin 20 mg tablet 20 mg, generic <a href="#">View details</a>	Rx #: 123456789010	Chris (09/19/1960)	Will process a
Avodart 0.5 mg softgel capsule 0.5 mg, brand <a href="#">View details</a>	Rx #: 123456789011	Chris (09/19/1960)	Will process a
Lisinopril 20 mg tablet	Rx #: 123456789012	Vanessa (07/28/1969)	Will process a

Atorvastatin 20 mg tablet  
20 mg, generic  
[Hide details](#)

The order received from you on XX/XX/XXXX is not yet eligible for processing. For your convenience, your order will automatically be processed once it is eligible, after XX/XX/XXXX.

Physician: Susan Jones	Quantity: 90	Shipping address:	<a href="#">Change date &gt;</a>
Physician phone: 444-555-6666	Days supply: 90	3455 Mulholland Drive	<a href="#">Change shipping address &gt;</a>
Date received: 02/12/2015	Refills remaining: 2	Apt 777	<a href="#">Stop automatic refills &gt;</a>
Rx expiration: 04/22/2015		Rome, NY 33445	

### Automatic Refills

Show: **Chris B. (10/21/1972)**

[Manage prescriptions](#) [Start automatic refills](#) [Stop automatic refills](#)

**Chris (10/21/1972)**

#### Start automatic refills now

Getting started is easy! Select the 'Add to Cart' button for each medication you want to start receiving automatically.

**Lisinopril Tabs 10mg**  
Rx# 1532210348304  
Qty **90/90** day supply  
Dr. Weisbart (314) 771-5427

[Start Automatic Refills](#)

Last order date 4/10/2016

Eligible to order today 2 refills remaining

**Omeprazole Tablets 10mg**  
Rx# 1640106127504  
Qty **90/90** day supply  
Dr. Weisbart (314) 771-5427

[Start Automatic Refills](#)

Last order date 7/21/2016

Processes 12/21/2016 1 refill remaining

#### Stop automatic refills

You've already started automatic refills for these prescriptions.

**Simvastatin Tablets 20mg**  
Rx# 1640102773204  
Qty **90/90** day supply  
Dr. Weisbart (314) 771-5427

Enrolled 6/07/2016

[Stop Automatic Refills](#)

Last order date 9/07/2016

Ship to: 627 Maple Ave, St. Louis, MO 63146 [Update](#)

Processes 12/21/2016 [Change](#) 1 refill remaining

#### Prescriptions not eligible for automatic refills

For reasons such as benefits and government regulations, we can't offer automatic refills for all prescriptions.

**Clariton 10mg**  
Rx# 155170013599  
Qty **90/90** day supply  
Dr. Weisbart (314) 771-5427  
[Why is this not eligible for automatic refills?](#)

Last order date 7/10/2016

1 refill remaining

# Just “Add to Cart” to refill and renew prescriptions at Home Delivery

### Prescriptions You Can Order Today

[Find a prescription not listed below](#)[View Rx Archive](#)

Chris (09/19/1960)

Omeprazole dr 10 mg capsule 10 mg, generic <a href="#">View details</a>	Rx #: 123456788001 90-day supply 2 refills remaining	Refill past due You may be running low on this medication	<input checked="" type="checkbox"/> Prescription in cart
Xarelto 20 mg tablet 20 mg, brand <a href="#">View details</a>	Rx #: 123456788002 90-day supply 2 refills remaining	Renewal past due We will contact your doctor for a new prescription	<input checked="" type="checkbox"/> Prescription in cart
Levothyroxine 100 mcg tablet 100 mcg, generic <a href="#">View details</a>	Rx #: 123456788003 90-day supply 2 refills remaining	Refill now	<input checked="" type="checkbox"/> Prescription in cart

Checkout

Looking for a family member?

- All information — historical and actionable — is accessible in one place, including potential cost- or time-saving options
- With a renewal, ESI contacts the physician for a new prescription



# Easy checkout...anytime from any page on the website

By hovering over the cart, items ready for checkout appear

## My Cart

Chris (09/19/1960)

Prescription	Qty/days supply		You pay
<b>Lisinopril Tabs</b> † 5 mg Rx #: 123456789011	<b>90/90 days</b>	<a href="#">Remove</a>	<b>\$170.00</b>
<input type="checkbox"/> Start automatic refills for this prescription. We'll notify you 10 days before we ship your refill. <a href="#">Learn more</a>			
<b>Zocor Tabs</b> 40 mg Rx #: 123456789022	<b>90/90 days</b>	<a href="#">Remove</a>	<b>\$35.00</b>
You ordered this prescription before its refill date. We'll hold your order and start processing it on XX/XX/XXXX.			
<b>Levothyroxine Tabs</b> 100 mcg Rx #: 123456789033	<b>90/90 days</b>	<a href="#">Remove</a>	<b>\$35.00</b>
This prescription either expired or has no remaining refills. We'll send a request to renew it to your doctor. If the following information about your doctor is not correct, remove this prescription from your cart by clicking the "remove" link and ask your doctor to send us a new prescription.  Prescribing doctor: Dr. Zhivago - 9740 University Drive, Irvine, CA 92672   (987) 654-3210			

**Subtotal (9 items):**  
**\$380.00**

[PROCEED TO CHECKOUT](#)

**Also Available**  
You can order the following home delivery prescriptions today.

Chris (09/09/1945)

**Lipitor Tabs**  
5 mg  
Rx #: 123456789099  
Refill past due  
You may be running low on this medication  
[View details](#) [Add to cart](#)

Vanessa (07/28/1969)

**Gammagard Liquid Inj 25ml 10%**  
25 ml  
Accredo Rx #: 987-1234567-00  
[Refill now](#)  
If ordered will process on

A screenshot of a mobile application interface. At the top, a blue bar contains a white checkmark icon inside a circle. Below this, a shopping cart icon with a red '3' badge is followed by the text 'Items in Cart'. The main content area shows a list of items: 'Lisinopril 5mg tablet' with Rx #: 123456789012, 'Zocor 40mg tablet' with Rx #: 123456789076, and 'Levothyroxine 100mcg tablet' with Rx #: 123456789088. Each item has a 'Remove' button to its right. At the bottom of the list is a large blue button labeled 'Checkout'. A hand cursor icon is pointing at the 'Checkout' button. An orange arrow points from the 'Checkout' button in this screenshot towards the 'Also Available' section of the desktop version shown in the previous block.

- 3 easy steps to checkout
- Members can still:
  - Edit shipping address
  - Edit payment method
  - Add/remove items

# Single-click to Refills

The screenshot displays the Express Scripts website with a modal window titled "Refill an Rx" open. The background website features the Express Scripts logo, navigation links for "Pharmacy Customers" and "Doctors & Providers", and a main message: "Support that's more than medicine. Pharmacists and clinicians to help you live better." The modal window has a blue header with a close button. Below the header, it states "Refills without the worry" and "We'll automatically send your medicine when you're ready for a refill." There are two checkboxes for automatic refills: "Rx # 9876543-03724 fexofenadine Tabs" and "Rx # 9876744-03724 rizatriptan Tabs", with a "Start Automatic Refills" button to the right. A large green checkmark icon is centered below this, followed by the text "Refill Order Placed". The modal then lists the confirmation number "49382716" with a print icon, and two prescriptions: "Rx # 9876543-03724 Lisinopril Tabs" and "Rx # 9876744-03724 Levothyroxine Tabs". It provides instructions on how to track the order via "Order History" and how to change preferences via "log in". At the bottom of the modal, there are links for "Log in" and "Feedback", and a "Close" button.

EXPRESS SCRIPTS®

Pharmacy Customers Doctors & Providers

Support that's more than medicine.

Pharmacists and clinicians to help you live better.

Quick Links Order Status Pay a Bill Get a Refill Find a Pharmacist

Refill an Rx

Refills without the worry  
We'll automatically send your medicine when you're ready for a refill.

☐ Rx # 9876543-03724 fexofenadine Tabs

☐ Rx # 9876744-03724 rizatriptan Tabs

Start Automatic Refills

Refill Order Placed

Confirmation # 49382716 Print

Rx # 9876543-03724 **Lisinopril Tabs**

Rx # 9876744-03724 **Levothyroxine Tabs**

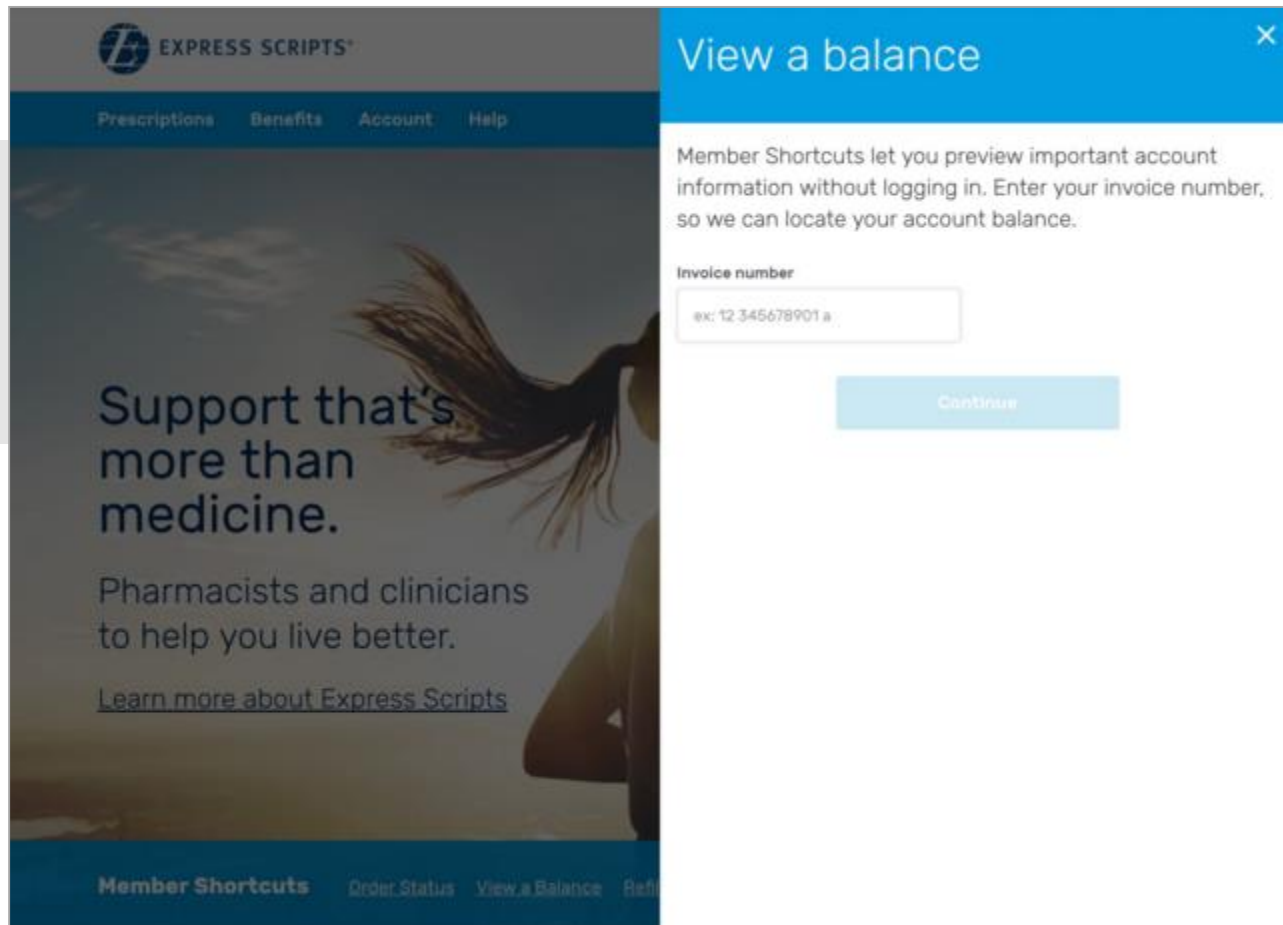
We'll send you an order confirmation. You can track the status of your order on [Order History](#).

If you would like change your preferences or for more account information, please [log in](#).

[Log in](#) for more account information. [Feedback](#)

Close

# Single-click to View a Balance



The screenshot shows the Express Scripts website with a modal window titled "View a balance". The website header includes the Express Scripts logo and navigation links: Prescriptions, Benefits, Account, and Help. The main content area features a background image of a person's hair blowing in the wind, with the text "Support that's more than medicine." and "Pharmacists and clinicians to help you live better." Below this is a link: [Learn more about Express Scripts](#). The modal window has a blue header with the title "View a balance" and a close button (X). The modal text states: "Member Shortcuts let you preview important account information without logging in. Enter your invoice number, so we can locate your account balance." Below this is a label "Invoice number" and a text input field containing "ex: 12 345678901 a". A light blue "Continue" button is positioned below the input field. The website footer includes "Member Shortcuts" and "Order Status View a Balance Refill".

EXPRESS SCRIPTS®

Prescriptions Benefits Account Help

Support that's more than medicine.

Pharmacists and clinicians to help you live better.

[Learn more about Express Scripts](#)

Member Shortcuts Order Status View a Balance Refill

**View a balance** X

Member Shortcuts let you preview important account information without logging in. Enter your invoice number, so we can locate your account balance.

Invoice number

ex: 12 345678901 a

Continue

# Price a Medication — Find the lowest cost options offered by the plan

**Price a medication** [Price another medication](#) | [Visit My Rx Choices](#)

**PATIENT**

**IMPORTANT MESSAGE**  
After 2 fill(s) at a participating retail pharmacy, you will pay an additional cost for this and take on a long-term basis. You have 2 fill(s) until your retail copayment increases. [Click here messages](#)

Recent searches:  
Accupril 10 MG

**You searched for:**

**Accupril 10 Mg Tablet**  
10 Mg Tablet, Brand  
Pfizer Us Pharm  
[View drug information](#) | [Recalculate](#)  
[View other drug options](#)

Pharmacy / day's supply	When	Is this drug covered?	Qty	You pay
<a href="#">Select other participating retail pharmacies</a>				
Home delivery pharmacy 90-day supply	each fill	✓ YES <a href="#">View coverage notes</a>	90	<b>\$372.79</b> <a href="#">Plan pays: \$0.00</a>
Publix #1368 <a href="#">View pharmacy details</a> 30-day supply	for today's fill	✓ YES <a href="#">View coverage notes</a>	30	<b>\$126.33</b> <a href="#">Plan pays: \$0.00</a>
Walgreens #13451 <a href="#">View pharmacy details</a> 30-day supply	for today's fill	<a href="#">View coverage notes</a>		
Costco #093 <a href="#">View pharmacy details</a> 30-day supply	for today's fill	<a href="#">View coverage notes</a>		

★ Generic equivalent available:  
**quinapril 10 mg tablet**  
10 Mg Tablet, Generic  
Lupin Pharmaceu  
[View drug information](#) | [Recalculate](#)  
[View other drug options](#)

**Pharmacy / day's supply**  
[Select other participating retail pharmacies](#)

Pharmacy / day's supply	When	Is this drug covered?	Qty	You pay
Home delivery pharmacy 90-day supply	each fill	✓ YES <a href="#">View coverage notes</a>	90	<b>\$10.00</b> <a href="#">Plan pays: \$0.00</a>
Publix #1368 <a href="#">View pharmacy details</a> 30-day supply	for today's fill	✓ YES <a href="#">View coverage notes</a>	30	<b>\$4.00</b> <a href="#">Plan pays: \$0.00</a> <a href="#">Explain my costs</a>
Walgreens #13451 <a href="#">View pharmacy details</a> 30-day supply	for today's fill	<a href="#">View coverage notes</a>	30	<b>\$4.17</b> <a href="#">Plan pays: \$0.00</a> <a href="#">Explain my costs</a>
Costco #093 <a href="#">View pharmacy details</a> 30-day supply	for today's fill	<a href="#">View coverage notes</a>	30	<b>\$4.00</b> <a href="#">Plan pays: \$0.00</a> <a href="#">Explain my costs</a>

**Important Messages:**

The copay reflects your current deductible, out-of-pocket, and/or cap balance. Because your copay on future refills may change, please come back and price before your next refill.

The pharmacy used to price your drugs is a part of the preferred pharmacy network for this plan. Other pharmacies are available in your network. If you fill a prescription at a non-preferred pharmacy, you may pay more.

**Coverage alert**  
Coverage Review is required for Accupril.  
More about coverage reviews:  
To receive coverage for this medication, you must obtain plan approval through a coverage review. Without plan approval, you may be responsible for the entire cost of the medication.  
[Continue pricing](#)

**Coverage notes**  
For Accupril 10 Mg Tablet when using your home delivery pharmacy benefit:  
Your plan provides coverage for this medication in certain situations. For additional information, please contact the toll-free Member Services number located on your ID card.  
This medication is covered under your plan; however, it is a non-preferred product.  
Please note that the coverage terms of this prescription benefit are subject to change.

- Compare home delivery and retail pharmacy costs
- View Your Cost/Copay
- Compare with a generic equivalent, if available
- View coverage notes and other drug options
- View coverage alerts, if applicable.

# Savings display makes it easy to choose lowest cost options

Transfer To Home Delivery

\$440.00 total annual savings

Chris (09/19/1960)

Clopidorel 75 mg tablet  
75 mg, generic

Rx #: 00000653334973  
Participating retail pharmacy:  
Home Delivery:

Days supply  
30 days  
90 days

Qty  
30  
90

Cost per day  
\$1.50  
\$0.55

Cost per prescription  
\$45.00  
\$50.00

Confirm your doctor's information:

Dr. Susan Jones  
123 Main Avenue  
Franklin Lakes, NJ 07147-0000  
444-555-6666

Not your doctor?  
[Update your doctor information](#)

\$340.00 annual savings

☒ Prescription in cart

Vanessa (07/28/1969)

L-Tyrosine caplet tablet 500 mg  
500 mg, generic

Transferred Rx #: 123456785555  
Participating retail pharmacy:  
Home Delivery:

Days supply  
30 days  
90 days

Qty  
30  
90

Cost per day  
\$0.50  
\$0.22

Cost per prescription  
\$15.00  
\$20.00

Confirm your doctor's information:

Dr. Susan Jones  
123 Main Avenue  
Franklin Lakes, NJ 07147-0000  
444-555-6666

Not your doctor?  
[Update your doctor information](#)


\$100.00 annual savings

☒ Prescription in cart

Checkout

- When members transfer to home delivery Express Scripts will contact the doctor to obtain a new prescription on their behalf

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 EXPRESS SCRIPTS®

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# My Rx Choices explores options

**My Rx Choices®**

Start saving money on your prescriptions now.

Use **My Rx Choices**, the prescription savings program that lets you help your doctor save you money on medications you take on an ongoing basis.\* [In addition to helping you save money, Express Scripts will check your chosen alternatives for [possible drug interactions](#).]

Have a question? Need help? [Learn more >>](#)

**Consumer Reports BEST BUY DRUGS™**

**NEW!** Proven, effective, affordable options from Consumer Reports Best Buy Drugs™ [Learn more now](#)

**My Rx Choices**

Choose alternatives for your doctor to consider and click the "continue" button to go to the next step.

For your convenience, we've preselected the lowest-cost medication alternatives available at this time. There may be multiple lower-cost alternatives.

To review other alternatives, which could have the same or similar pricing, click the "view other alternatives" link for each medication.

To remain on your current medication, select the radio button to the left of the medication name.

Learn about our [Extended Payment Program](#), which lets you pay for medications in 3 monthly installments. [Calculate your estimated monthly payments](#).

If you received a letter from us regarding potential savings using **My Rx Choices**, the savings may be different from what is displayed below because **My Rx Choices** uses the most current pricing based on your plan.

Medication	You pay	Lower-cost choice	You pay	YOU SAVE
<input type="radio"/> <b>Accupril</b> 5 MG Tablet (brand) Dosage: 1 Tablet, once a day Pharmacy: Retail <a href="#">Coverage rules may apply.</a> <a href="#">How much does my plan pay?</a> <a href="#">Get different results with different days' supply and quantity.</a>	\$216.00 per year \$18.00 for 30 days	<input checked="" type="radio"/> <b>quinapril tabs</b> 5 MG Tablet (generic equivalent) Dosage: 1 Tablet, once a day Pharmacy: <b>Express Scripts Pharmacy™</b> <a href="#">Coverage rules may apply.</a> <a href="#">How much does my plan pay?</a> <a href="#">Compare drug information</a>	\$0.00 per year \$0.00 for 90 days	\$216.00 per year <a href="#">Explain my savings</a> <a href="#">View other alternatives</a>
<input type="radio"/> <b>Glucophage Tabs</b> 500 MG Tablet (brand) Dosage: 1 Tablet, once a day Pharmacy: Retail <a href="#">Coverage rules may apply.</a> <a href="#">How much does my plan pay?</a> <a href="#">Get different results with different days' supply and quantity.</a>	\$319.20 per year \$26.60 for 30 days	<input checked="" type="radio"/> <b>metformin hcl tabs</b> 500 MG Tablet (generic equivalent) Dosage: 1 Tablet, once a day Pharmacy: <b>Express Scripts Pharmacy™</b> <a href="#">Coverage rules may apply.</a> <a href="#">How much does my plan pay?</a> <a href="#">Compare drug information</a>	\$58.84 per year \$14.71 for 90 days	\$260.36 per year <a href="#">Explain my savings</a> <a href="#">View other alternatives</a>
<input type="radio"/> <b>Lescol</b> 20 MG Capsule (brand) Dosage: 1 Capsule, once a day Pharmacy: Retail <a href="#">Coverage rules may apply.</a> <a href="#">How much does my plan pay?</a> <a href="#">Get different results with different days' supply and quantity.</a>	\$201.12 per year \$16.76 for 30 days	<input checked="" type="radio"/> <b>lovastatin</b> 10 MG Tablet (generic alternative) Dosage: 1 Tablet, once a day <b>Consumer Reports BEST BUY DRUGS™</b> <a href="#">view report&gt;&gt;</a> Pharmacy: <b>Express Scripts Pharmacy™</b> <a href="#">Coverage rules may apply.</a> <a href="#">How much does my plan pay?</a> <a href="#">Compare drug information</a>	\$60.00 per year \$15.00 for 90 days	\$141.12 per year <a href="#">Explain my savings</a> <a href="#">View other alternatives</a>
<input type="radio"/> <b>Accupril</b> 5mg tablet, brand Pharmacy: Retail <a href="#">Coverage rules may apply.</a> <a href="#">How much does my plan pay?</a> <a href="#">Get different results with different days' supply and quantity.</a>	\$1024.76 per year	<input checked="" type="radio"/> <b>quinapril tabs</b> 5mg tablet, brand Pharmacy: <b>Express Scripts Pharmacy™</b> <a href="#">Coverage rules may apply.</a> <a href="#">How much does my plan pay?</a> <a href="#">Compare drug information</a>	\$0.00 per year	\$407.28 per year <a href="#">Explain my savings</a> <a href="#">View other alternatives</a>

**Price a medication**

Price another medication [Visit My Rx Choices® for potential savings](#) [Help](#)

Accessible from Price a Medication

**Accupril Tabs**  
5mg tablet, brand

<< previous Your choices could save you \$1024.76 out of a possible \$1024.76 once your doctor approves. When you click the "continue" button, your choices will also be checked for possible drug interactions. continue

- Side-by-side drug comparisons via retail and home delivery pharmacies
- Potential savings are listed by drug, and at Retail/Mail Order
- Helpful drug information
- Ability to print for doctor review
- Access to Consumer Reports Best Buy Drug information
- Display 25+ possible lower-cost options

# Decision Center makes it easy to choose



Programs guide members to make cost-effective choices

**Review Medicines**

Your prescription plan requires you to make a pharmacy choice: home delivery or a network retail pharmacy for each of the long-term medicines below to avoid paying more for them.

[Learn more about Home Delivery](#)

You have 2 decisions to make

**\$361.55 total annual savings**

Select Home Delivery for all and save

**Chris (09/19/1960)**

Medicine	Rx #	Days supply	Qty	Cost per prescription	Annual savings
<b>Lisinopril Tabs</b> 500 mg, generic	12345678001111	30 days	30	\$15.87	<b>\$340.00 annual savings</b>
Participating retail pharmacy: Home Delivery:					
				90 days	90 \$340.00
					Select Retail
					Home Delivery selected

**Your doctor's information:** Dr. Susan Jones  
123 Main Avenue  
Franklin Lakes, NJ 07147-0000  
444-555-6666

Not your doctor? [Update your doctor information](#)

**Prescription in cart**  
[Remove from cart](#)

**Vanessa (07/18/1962)**

Medicine	Rx #	Days supply	Qty	Cost per prescription	Annual savings
<b>Flomax</b> 40 mg, generic	12345678004444	30 days	30	\$16.00	<b>\$21.55 annual savings</b>
Participating retail pharmacy: Home Delivery:					
				90 days	90 \$21.55
					Select Retail
					Select Home Delivery

**Confirm Decision**

## My Decision Center

### Your decisions

#### Long-term medicines

Select Pharmacy Network

Decision needed

### Decision needed for the specialty medicines you take regularly

If you don't do anything  
you'll pay the most

If you choose retail,  
you'll pay the same

If you choose home delivery,  
you'll save the most

### Home Delivery Savings

**\$361.55**

Potential annual savings compared to retail

**Review Medicines**

Review your medications and then make your decisions

Answers to **common questions** about Home Delivery

## Long-term medications:

- Lists all medicines requiring a decision and prominently displays potential annual savings by switching to home delivery
- Members review and make decisions based on their benefit plan

# Access important historical information

- Track and print claims history by month or year showing:
  - How much the plan paid
  - How much the member paid
  - Prescribing doctor's name
  - Number of refills remaining
- Obtain historical invoice summaries and detail
- Pay outstanding balances using a variety of payment options, including PayPal and digital wallet
- Order refills and renewals
- Compile information for tax purposes

**Claims & balances** [Help](#)

Find your prescription claim details and mail order payment details here. Simply select from the tabs below.

[Prescription claims & history](#) [Mail order payments](#)

**Claims & balances** (Jan 01, 2016 - May 1, 2016) [Change date range](#) | [Household view](#) | [Print this page](#)

The claims below include only those prescriptions that have been processed to date. To see claims in a different date range (up to the past 18 months), click on the "change date range" link above.

**2016 Claims & balances**

**Patient: Chris**

Claims	Plan paid	You paid
Rx Number: 123456789123	\$200.00	\$0.00

*This medication has a maintenance days supply limitation.*

**Claims & balances** [Help](#)

Find your prescription claim details and mail order payment details here. Simply select from the tabs below.

[Prescription claims & history](#) [Mail order payments](#)

Review mail order purchase and payment history for items you have purchased in the past 24 months. You can see details of a particular invoice by clicking on the invoice number.

**Current balance**

**\$35.00** [Pay balance now](#) [update payment information](#)

[Next>](#)

Invoice Number	Transaction Date	Transaction Type	Amount
<a href="#">1234567890B</a>	01/24/2016	Invoice	\$25.00
<a href="#">1234567890B</a>	01/24/2016	Credit Card	-\$25.00
<a href="#">1234567890A</a>	01/22/2016	Invoice	\$15.00
<a href="#">1234567890A</a>	01/22/2016	Credit Card	-\$15.00
<a href="#">1234567890A</a>	11/06/2015	Invoice	\$7.02

[Prescription claims & history](#) [Mail order payments](#)

**Pay your balance**

Current balance: **\$35.00**

Amount to pay:

You are currently enrolled in autopay with the following credit card.

☒ American Express XXXXXXXXXXXXX1234 Exp date: 05/2018

Or select a credit card for your payment:

☐ Visa XXXXXXXXXXXXX9876 Exp. date: 06/2018

☐ MasterCard XXXXXXXXXXXXX2867 Exp. date: 07/2017

☐ Discover XXXXXXXXXXXXX1111 Exp. date: 08/2017

☐ [PayPal](#) [Learn more](#) [Edit](#)

☐ [masterpass](#) [Learn more](#)

# View Benefit Highlights, Print Forms & Cards

## Benefit highlights: mail order

- [View benefit highlights for retail](#)
- [View information about Specialty Pharmacies](#)
- [Getting started with mail order](#)

### When to Use

The most efficient way to fill prescriptions that you take for long-term or chronic conditions is through the Mail Order Service. To learn more about getting started with our mail-order pharmacy, [click here](#)

### Days Supply

Through the Mail Order Service, you can purchase up to a 90-day supply of most prescription medications. There may be limitations on some prescriptions, such as controlled medications, subject to state and federal dispensing limitations.

### Co-payment

For brand-name medications:

For medications that are on your plan's preferred drug list:

- Your co-payment is \$0.00 of the medication's total cost.
- Your co-payment will have a minimum of \$0.00 and a maximum of \$0.00.

For medications that are not on your plan's preferred drug list:

- Members can review benefit highlights and plan-specific pharmacy options
- Also available:
  - Print home delivery forms
  - Print member ID cards
  - Provide health and allergy information
  - Designate a caregiver

## Forms & cards

To mail in a prescription your doctor has already written:

- 1 Print a mail order form by [clicking here](#).
- 2 Mail your prescription(s) along with completed form to the address provided on the mail order form

[Request mail order forms](#) to be mailed to you. You should expect to receive your order in 7 to 10 days.

To request a new prescription from your doctor:

- 1 [Print and bring a mail order fax form](#) to your doctor.
2. Have your doctor complete and fax the form to our mail order pharmacy (fax number is located on the form).

Health, allergy & medication questionnaire [why we need this information?](#)

Complete the online Health, Allergy & Medication Questionnaire form now.

To begin, select a patient name:

Get Started

Missing Name? [click here](#)

If you prefer to complete the questionnaire and mail it to us, please [click here](#).

## Claim forms for retail pharmacy purchases

Prescription Drug Reimbursement Forms should only be used when you have paid full price for a prescription drug order at a pharmacy for any of the following reasons:

- The pharmacy does not accept your prescription drug ID card
- You have not received your prescription drug ID card
- Your benefit plan requires you to submit a claim form for all your retail pharmacy purchases

Save time by [printing the retail prescription claim form online](#).

[Request claim forms](#) to be mailed to you. You should expect to receive your order in 7 to 10 days.

## Use smartphone to display member ID card

[Download the Express Scripts mobile app](#) and never be without your member ID card!

## Print a member ID card

You can view and [print a member ID card](#) that will display in your browser and can be printed on any printer.

## Designate caregiver [what is this?](#)

[Designate Caregivers](#) who can act on your behalf regarding services provided by Express Scripts.

# Offering flexible services

## Account Settings

Welcome to your account settings. To view your settings in detail, please select the categories under Account Information and Preferences. To update your profile, click on the upper-right corner of the information box.

Viewing preferences

Communication preferences

Retail pharmacies

Viewing preferences

**Manage family prescriptions**

This preference allows you the convenience to view and order prescriptions on behalf of your family members. Click "[Edit preferences](#)" to view the members of your household with whom you are sharing information.

View the full name for each drug

Household view: Share your prescription information with your spouse

Preferred language for online accounts

Preferred language for written communication(excluding email)

on

on

English

English


[Edit preferences](#)

## Member Preferences


- Easy updating of account settings and communication preferences
- Able to go green and reduce clutter
- Set-up email or optional text alerts
- Ensure personal information accuracy


## 2 Payment


Select a payment method:

☒  American Express ending in 1234 | Expires 11/2018 | [Edit](#)


Enrolled in Autopay


☐  Visa ending in 9876 | Expires 06/2017 [Edit](#)

☐  Master Card ending in 2867 | Expires 06/2017 [Edit](#)

☐  Discover ending in 1111 | Expires 02/2018 [Edit](#)

☐ Checking Account ending in 5555 [Edit](#)

☐  PayPal [Learn more](#)

 [Learn more](#)

+ [Add new payment](#)

[Use this payment](#)

## Payment and Billing

- Extended payment plans
- Recurring payment enrollment
- Credit, debit, checking, digital wallet or PayPal



# Resource Center helps members with health decisions

- View resources and information by medical condition:
  - Cardiovascular
  - Diabetes
  - Neuroscience
  - Oncology
  - Pulmonary
  - Women's Health
  - Specialty
- Access specialist pharmacists for counsel with medication information and management
- Access more information from sources, such as, Medline Plus

The screenshot displays the MedlinePlus website interface. At the top, the 'Cardiovascular' section is highlighted, featuring a description of the Cardiovascular Resource Center and a link to 'Ask a Cardiovascular Specialist Pharmacist'. Below this, a green banner encourages users to 'Keep up the good work!' and provides a 'Review now' button. A search bar for 'MedlinePlus' is visible. The main 'Resource center' section includes a list of medical conditions: Cardiovascular, Diabetes, Neuroscience, Oncology, Pulmonary, Women's health, and Specialty. A featured section titled 'Knowing Your Medications' provides information on medication safety, effectiveness, and affordability, with a 'Learn more' button. At the bottom, a search bar for 'MedlinePlus' is shown, along with a 'GO' button and a link to 'About MedlinePlus'.

