

HOW TO OBTAIN YOUR PENSION VERIFICATION LETTER


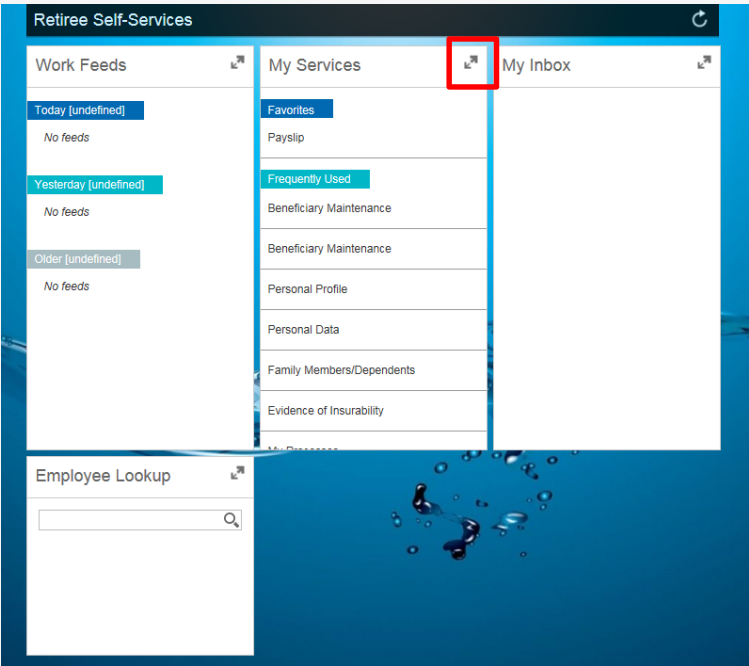

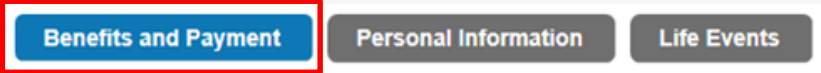
IDB RETIREE SELF-SERVICES



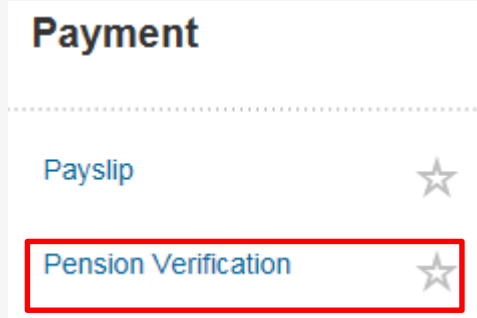
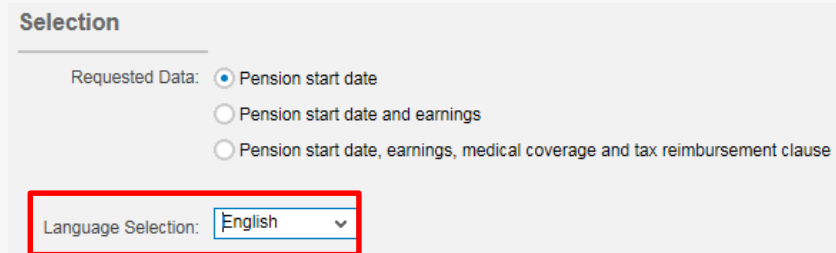
Objective

- ✓ Download, save or print your pension verification letter in the Retiree Self-Services.


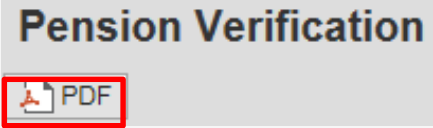



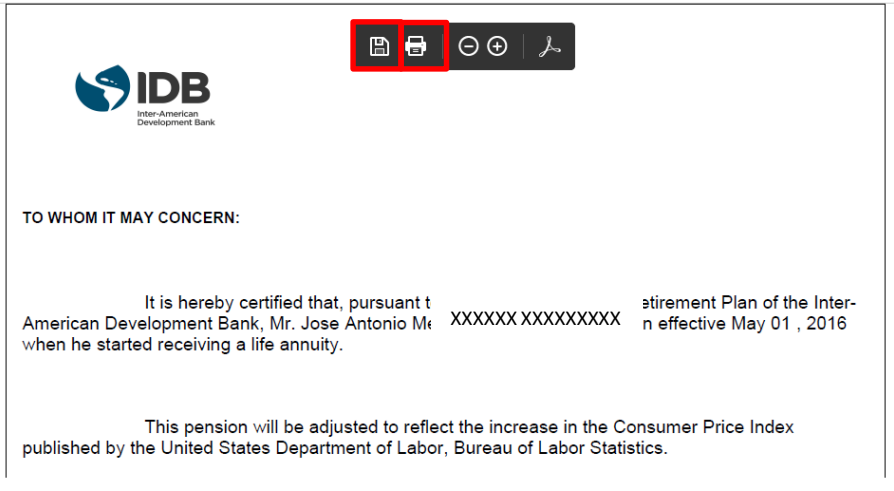
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Instruction	View
1) Go to My Services and click  .	
2) Click  .	


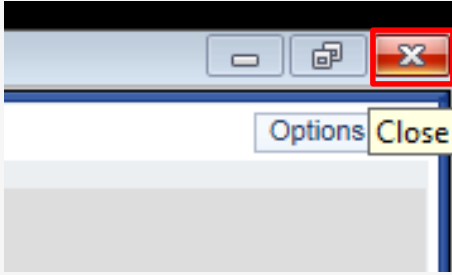
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Instruction	View
<p>3) Go to Payment and then click Pension Verification.</p> <p><i>(You can also click on the star ★ to add “Pension Verification” to your Favorites, which can be found on the first page of your Retiree Self-Service, below “My Services”)</i></p>	 <p>The screenshot shows a 'Payment' section with two options: 'Payslip' and 'Pension Verification'. The 'Pension Verification' option is highlighted with a red rectangular box. Both options have a star icon to their right.</p>
<p>4) Go to Requested Data and select the type of letter of your preference .</p> <p>Select the language of the letter in Language Selection (English, Spanish, French, Portuguese).</p>	 <p>The screenshot shows a 'Selection' section. Under 'Requested Data', there are three radio button options: 'Pension start date' (selected), 'Pension start date and earnings', and 'Pension start date, earnings, medical coverage and tax reimbursement clause'. Below this, the 'Language Selection' dropdown menu is highlighted with a red rectangular box and is set to 'English'.</p>

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Instruction	View
<p>5) To download the letter, click </p> <p>*If you would like to download Adobe, please click on the URL: https://get.adobe.com/reader/.</p>	
<p>6.1) You can view the PDF of your letter. Place your cursor at the top of your document to display this menu:</p>  <p>6.2) Select  to save the document in your computer.</p> <p>6.3) Select  to print the document.</p>	<p>6.2) 6.3)</p> 

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Instruction	View
<p>7) To go back to the main menu, close the window by clicking on the  icon.</p>	 A screenshot of a software window. The title bar at the top contains three standard window control buttons: minimize, maximize, and close. The close button, which is a red square with a white 'X', is highlighted with a red rectangular box. Below the title bar, there is a menu bar with two visible options: 'Options' and 'Close'. The 'Close' option is highlighted with a yellow rectangular box. The main content area of the window is mostly grey and empty.

- **Recommended browsers:**
Internet Explorer 11.0 and Google Chrome
for PC Windows
Safari for Mac/Apple

More user guides and video tutorials at:

For PC Windows:

<https://www.iadb.org/en/retirees/how-to-use-the-retirees-self-services%2C20483.html>