

## **Cigna Home Delivery Pharmacy**

To improve your Cigna Home Delivery Pharmacy experience, Cigna made a change to refill information. The refill information is now on the prescription bottle vs. the paperwork. If you have questions, need information on refills or you received a phone reminder call and not sure what prescription or prescriptions need to be refilled please reach out to Cigna Home Delivery at **1.800.835.3784** or IDB dedicated customer service line at **855.511.6371 option 4**.

You can also call Cigna's **QuickSwitch** program at **1.800.285.4812**

QuickSwitch makes filling a prescription simple at Cigna Home Delivery Pharmacy

Have the following information handy when you call.

They will do the rest!

1. Name and Cigna ID number
2. Prescription medication names and dosage (for you or a covered family member)
3. Doctor information (name, phone number)
4. Payment information (American Express, Discover, MasterCard or VISA)

With this information, we will request a prescription from your doctor. Once we receive it, we will fill your medication and mail it to your home.

You can also manage your medication on **myCigna.com**

Log in to **myCigna.com** where you can obtain the following important information about your prescription medications:

- Compare medication prices
- Check order status
- Review number of refills remaining
- Order refills and more