## Abbreviated GRI Content Index for the IDB

The table shows where information about each issue covered by GRI (GRI G3 Guidelines) may be found, irrespective of whether this is fully or partly described in relation to GRI's definition.

The guidelines include financial, environmental and social dimensions relating to the IDB's activities.

We believe in all material respects that our reporting practice is consistent with GRI's reporting principles.

Reference is made to where information is found on the IDB's website, or in the Annual Sustainability Report, Corporate Social Responsibility Report, Annual Report or Development Effectiveness Overview.

For questions and comments please contact gri@iadb.org

1. Strategy and Analysis	
Indicator	Further Information
1.1 Statement of the most senior decision	<ul> <li>"A Message from Our President" 2013 Sustainability</li> </ul>
maker of the organization	Report, page 4
1.2 Description of key impacts, risks, and	<ul> <li><u>Development Effectiveness Overview 2013</u></li> </ul>
opportunities	<ul> <li>Report to the Ninth General Increase in the</li> </ul>
	Resources of the Inter-American Development Bank,
	pages 8-12
	<ul> <li>Bank's Results Framework 2012-2015</li> </ul>
2. Organizational Profile	
Indicator	Further Information
2.1 Name of the organization	■ IDB, <u>Who we are</u>
	<ul> <li>2013 Sustainability Report, inside front cover</li> </ul>
2.2 Primary products and/or services	■ IDB, <u>What we do</u>
	IDD WI
2.3 Operational structure of the	■ IDB, <u>Who we are</u>
organization, including main division	- IDD Contactors
2.4 Location of organization's headquarters	■ IDB, <u>Contact us</u>
2.5 Number of countries where the	<ul> <li>IDB, Country Offices and Representatives</li> </ul>
organization operates	■ IDB, <u>Europe Website</u>
	■ IDB, <u>Asia Website</u>
2.6 Nature of ownership and legal form	<ul> <li>Agreement Establishing the Inter-American</li> </ul>
	<u>Development Bank</u>
	■ IDB, <u>Member Countries</u>
2.7 Nature of the markets served (including	Borrowing Members
geographic breakdown, sectors served and	<ul> <li>Operations</li> </ul>
types of beneficiaries)	2010 1
2.8 Scale of the reporting organizations	■ 2013 Annual Report
	■ 2013 Sustainability Report, How We Are Governed,
	inside front cover

	- D (( (1 N) (1 O 1) (1 )
2.9 Significant changes since previous	Report to the Ninth General Increase in the
report regarding size, structure and	Resources of the Inter-American Development Bank
ownership	(2010)
2.10 Awards received	<ul> <li>IAIA Institutional Award</li> </ul>
3. Report Parameters	
Indicator	Further Information
3.1 Reporting period	2013 Sustainability Report – About this Report, inside
3.1 Reporting period	front cover
3.2 Date of most recent previous report(s)	2013 Sustainability Report, Global Reporting
0.2 Date of most recent previous report(s)	Initiative, inside front cover
	<ul> <li>Development Effectiveness Overview 2013</li> </ul>
	• 2013 Annual Report
	<ul> <li>Corporate Environmental and Social Responsibility</li> </ul>
	(CSR)Annual Report
3.3 Reporting cycle	• 2013 Sustainability Report, About this Report, inside
3.3 Reporting cycle	front cover
	<ul> <li>Development Effectiveness Overview 2013</li> </ul>
	<ul> <li>2013 Annual Report</li> </ul>
	Corporate Environmental and Social Responsibility
	(CSR)Annual Report
3.4 Contact point	gri@iadb.org
o. i contact point	<ul> <li>www.iadb.org/sustainability/gri</li> </ul>
	www.iaab.org/babtainabinty/gri
3.5 Process for defining report	
3.6 Boundary of the report	<ul> <li>2013 Sustainability Report – Global Reporting</li> </ul>
Jan 1911 Jan	Initiative, inside front cover
	,
3.7 Limitations on the scope or boundary of	Not covered
the report	
3.8 Basis for reporting on other entities	<ul> <li>IDB, <u>Sustainability</u></li> </ul>
that significantly affect comparability	
3.9 Data measurement techniques and the	■ Not covered
basis for calculations	
3.10 Explanation of the effect of a	■ Not covered
restatement of information on earlier	
reports	
3.11 Significant changes from previous	<ul> <li>Development Effectiveness Overview 2013 and 2013</li> </ul>
reporting periods in the scope, boundary or	Sustainability Report link to MapAmericas
measurement methods applied in the	
report	TDD 0
3.12 Table identifying the location of the	■ IDB, <u>Sustainability</u>
standard disclosures in the report	<ul> <li>2013 Sustainability Report, Global Reporting</li> </ul>
2.12 Deliese and	Initiative, inside front cover
3.13 Policy and current practice for seeking	■ Not covered
external assurance for the report  4. Governance, Commitments, and Engage	ngements
Indicator	Further Information
4.1 Governance structure of the	• 2013 Sustainability Report, How We Are Governed,
organization, including committees under	inside front cover
the highest governance body responsible for	■ IDB, How we are organized
specific tasks, such as setting strategy or	• 2013 Annual Report, page ii and 20
organizational oversight	
G	
4.2 Indicate whether the Chair of the	<ul> <li>The Board of Governors of the IDB</li> </ul>
highest governance body is also an	■ IDB Presidency
executive officer	
OLICOMO TO OLLICOI	

4.3 For organizations that have a unitary	<ul> <li>Board of Governors</li> </ul>
board structure, state the number of	<ul> <li>Board of Executive Directors</li> </ul>
members of the highest governance body	<ul> <li>Agreement Establishing the IDB</li> </ul>
that are independent and/or non-executive	
members	
4.4 Mechanisms for shareholders and	<ul> <li>Staff Association Annual Meeting</li> </ul>
employees to provide recommendations or	<u></u>
direction to the highest governance body	
4.5 Linkage between compensation for	<ul> <li>2013 Annual Report, page 36</li> </ul>
members of the highest governance body,	- <u>2013 Allitual Report, p</u> age 30
senior managers, and executives (including	
departure arrangements), and the	
organization's performance (including	
social and environmental performance)	- 0.1 (Dil. 1D.C.: 10.1)
4.6 Processes in place for the highest	Code of Ethics and Professional Conduct     Code of Ethics and Professional Conduct
governance body to ensure conflicts of	<ul> <li>Code of Conduct of the Board of Executive Directors</li> </ul>
interest are avoided	
4.7 Process for determining the	<ul> <li>Board of Governors</li> </ul>
qualifications and expertise of the members	Board of Executive Directors
of the highest governance body for guiding	<ul> <li>Agreement Establishing the IDB, pages 22 - 24</li> </ul>
the organization's strategy on economic,	
environmental, and social topics	
4.8 Internally developed statements of	<ul> <li>Agreement Establishing the IDB, page 5</li> </ul>
mission or values, codes of conduct, and	■ <u>What We Do</u>
principles relevant to economic,	<ul> <li><u>Development Effectiveness Overview 2013</u></li> </ul>
environmental, and social performance and	<ul> <li>IDB Results Framework approved for the Ninth</li> </ul>
the status of their implementation	General Capital Increase
	<ul> <li><u>Sector Initiatives</u></li> </ul>
	<ul> <li>Code of Ethics and Professional Conduct</li> </ul>
	<ul> <li><u>Code of Conduct of the Board of Executive Directors</u></li> </ul>
	<ul> <li>2013 Sustainability Report – Our Framework for</li> </ul>
	Sustainability
4.9 Procedures of the highest governance	<ul> <li>Board of Governors</li> </ul>
body for overseeing the organization's	<ul> <li>Board of Executive Directors</li> </ul>
identification and management of	<ul> <li>Operations Processing Manual (further information</li> </ul>
economic, environmental, and social	available upon request)
performance, including relevant risks and	<ul> <li>Independent Consultation and Investigation</li> </ul>
opportunities, and adherence or	<u>Mechanism</u>
compliance with internationally agreed	<ul> <li><u>Independent Assessment</u></li> </ul>
standards, codes of conduct, and principles	
4.10 Processes for evaluating the highest	<ul> <li>Agreement Establishing the IDB, pages 22 - 24</li> </ul>
governance body's own performance,	<ul> <li>Code of Ethics and Professional Conduct</li> </ul>
particularly with respect to economic,	<ul> <li><u>Code of Conduct of the Board of Executive Directors</u></li> </ul>
environmental, and social performance	
4.11 Explanation of whether and how the	<ul> <li>Environment and Safeguards Compliance Policy</li> </ul>
precautionary approach or principle is	<ul> <li>Office of Risk Management</li> </ul>
addressed by the organization	
4.12 Externally developed economic,	■ <u>Mandates</u>
environmental, and social charters,	• Strategies
principles, or other initiatives to which the	<ul> <li>Report on the Ninth General Increase in the</li> </ul>
organization subscribes or endorses	Resources of the IDB
	<ul> <li>Framework for Developmental Results</li> </ul>
	<ul> <li>The case of the GEF Trust Fund</li> </ul>
	<ul> <li>Outreach and Partnerships</li> </ul>
	■ <u>Trust Funds</u>
	<ul> <li>Climate Investment Funds</li> </ul>
4.13 Memberships in associations (such as	<u>Strategic Partnerships with Governments</u>
<u> </u>	

national/international advocacy organizations in which the organization: * Has positions in governance bodies; * Participates in projects or committees; * Provides substantive funding beyond routine membership dues; or * Views membership as strategic.  4.14 List of stakeholder groups engaged by the organization	<ul> <li>Strategic Partnerships with Universities, Academic and Research Centers</li> <li>Strategic Partnerships with International Organizations</li> <li>Strategic Partnerships with IDB's internal departments</li> <li>Meeting of Multilateral Development Banks</li> <li>The IDB and Civil Society</li> <li>IDB Civil Society Meeting</li> <li>Civil Society Liaisons</li> <li>For more information on the IDB and Civil Society, contact soc_civil@iadb.org</li> </ul>
4.15 Basis for identification and selection of stakeholders with whom to engage	<ul> <li><u>Civil Society Consulting Groups</u></li> <li>See <u>Discussion Note on Public Consultation</u>, by Jonathan Renshaw</li> </ul>
4.16 Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group	<ul> <li>The IDB and Civil Society</li> <li>Promoting Citizen Participation in Bank Activities:         Corporate Strategy (2004)</li> <li>Civil Society Consulting Groups</li> <li>Public consultations</li> <li>Access to Information Policy</li> <li>The Independent Consultation and Investigation         Mechanism</li> <li>2013 Sustainability Report, pages 51</li> </ul>
4.17 Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting	<ul> <li>Public consultations</li> <li>Civil Society Consulting Groups</li> <li>2014 Civil Society Forum, Brazil</li> <li>Civil Society Annual Meeting</li> <li>2013 Sustainability Report, pages 50 and 51</li> </ul>
Economic Disclosures	Dunth on Information
Indicator EC1 Direct Economic Value Generated and	Further Information  - 2013 Annual Report, inside front cover
distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings and payments to capital providers and governments	
distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings and payments to capital providers and governments  EC2 Financial implications and other risks and opportunities for the organization's activities due to climate change  EC3 Coverage of the organization's benefit	<ul> <li>IDB, Climate Change and Risk Management</li> <li>IDB, Climate Change and Sustainability Division</li> <li>2013 Sustainability Report</li> <li>2013 Annual Report, page 36</li> <li>IDB, Carrogs at the IDB</li> </ul>
distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings and payments to capital providers and governments  EC2 Financial implications and other risks and opportunities for the organization's activities due to climate change	<ul> <li>IDB, <u>Climate Change and Sustainability Division</u></li> <li><u>2013 Sustainability Report</u></li> </ul>
distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings and payments to capital providers and governments  EC2 Financial implications and other risks and opportunities for the organization's activities due to climate change  EC3 Coverage of the organization's benefit plan obligations  EC4 Significant financial assistance from government  EC5 Range of ratios of standard entry level wage compared to local minimum wage at significant locations of operations	<ul> <li>IDB, Climate Change and Sustainability Division</li> <li>2013 Sustainability Report</li> <li>2013 Annual Report, page 36</li> <li>IDB, Careers at the IDB</li> <li>2013 Annual Report</li> <li>2013 Annual Report</li> </ul>
distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings and payments to capital providers and governments  EC2 Financial implications and other risks and opportunities for the organization's activities due to climate change  EC3 Coverage of the organization's benefit plan obligations  EC4 Significant financial assistance from government  EC5 Range of ratios of standard entry level wage compared to local minimum wage at	<ul> <li>IDB, Climate Change and Sustainability Division</li> <li>2013 Sustainability Report</li> <li>2013 Annual Report, page 36</li> <li>IDB, Careers at the IDB</li> <li>2013 Annual Report</li> </ul>

locations of operation	
EC8 Development and impact of	■ 2013 Annual Report
infrastructure investment and services	<ul> <li>Development Effectiveness Overview 2013</li> </ul>
provided primarily for public benefit	
through commercial, in-kind, or pro bono	
engagement	
EC9 Understanding and describing	■ Not covered
significant indirect economic impacts,	
including the extent of impacts.	
Environmental	
Indicator	Further Information
EN1 Materials used by weight or volume	<ul> <li>2011 <u>Corporate Environmental and Social</u> <u>Responsibility (CSR) Annual Report</u>, page 21</li> </ul>
EN2 Percentage of materials used that are	2011 Corporate Environmental and Social
recycled input materials	Responsibility (CSR) Annual Report, page 20
EN2 Direct energy on symptical by miles	O012 Systeinshility Donart mans 56
EN3 Direct energy consumption by primary energy source	<ul> <li>2013 Sustainability Report page 56</li> </ul>
EN4 Indirect energy consumption by	Not covered
primary source	not covered
EN5 Energy saved due to conservation and	Not covered
efficiency improvements	
EN6 Initiatives to provide energy-efficient or	<ul> <li>Corporate Environmental and Social Responsibility</li> </ul>
renewable energy based products and	(CSR) Annual Report, page 18
services, and reductions in energy	
requirements as a result of these initiatives	
EN7 Initiatives to reduce indirect energy	<ul> <li>Corporate Environmental and Social Responsibility</li> </ul>
consumption and reductions achieved	(CSR) Annual Report, page 17
	<ul> <li>2013 Sustainability Report</li> </ul>
EN8 Total water withdrawal by source	2013 Sustainability Report page 56
EN9 Water sources significantly affected by	<ul><li>Not applicable</li></ul>
withdrawal of water	- NT / 1' 11
EN10 Percentage and total volume of water	<ul><li>Not applicable</li></ul>
recycled and reused EN11 Location and size of land owned,	Not applicable
leased, managed in, or adjacent to,	- Not applicable
protected areas and areas of high	
biodiversity value outside protected areas	
EN12 Description of significant impacts of	The IDB's Biodiversity Platform
activities, products, and services on	• 2013 Sustainability Report
biodiversity in protected areas and areas of	<ul> <li>Environment and Safeguards Compliance Policy</li> </ul>
high biodiversity value outside protected	<ul> <li>Implementation Guidelines for the Environment and</li> </ul>
areas	Safeguards Compliance Policy
EN13 Habitats protected or restored	<ul> <li>2013 Sustainability Report, page 43</li> </ul>
•	<ul> <li>Environment and Safeguards Compliance Policy</li> </ul>
	Implementation Guidelines for the Environment and
	Safeguards Compliance Policy
EN14 Strategies, current actions, and	<ul> <li>Biodiversity and Ecosystem Services</li> </ul>
future plans for managing impacts on	<ul> <li>IDB as a GEF partner</li> </ul>
biodiversity	About the GEF
EN15 Number of IUCN Red List species and	<ul> <li>Environment and Safeguards Compliance Policy</li> </ul>
national conservation list species with	<ul> <li>Search project-by-project</li> </ul>
habitats in areas affected by operations, by	
level of extinction risk	- 0012 Createinal little Demant was EC (IDD : : : )
EN16 Total direct and indirect greenhouse	2013 Sustainability Report page 56 (IDB emissions)     2013 Systainability Papart page 42 (emission from
gas emissions by weight	<ul> <li>2013 Sustainability Report, page 43 (emission from</li> </ul>

	IDB financed projects)
EN17 Other relevant indirect greenhouse	<ul> <li>2013 Sustainability Report page 56 (IDB emissions)</li> </ul>
gas emissions by weight	• 2013 Sustainability Report, page 43 (emissions from
gao chilosiono by weight	IDB financed projects)
EN18 Initiatives to reduce greenhouse gas	2013 Sustainability Report page 56 (IDB emissions)
emissions and reductions achieved	- 2013 Sustamability Report page 30 (IDB emissions)
	Not applicable
EN19 Emissions of ozone-depleting	<ul><li>Not applicable</li></ul>
substances by weight	27
EN20 NOx, Sox, and other significant air	<ul><li>Not applicable</li></ul>
emissions by type and weight	
EN21 Total water discharge by quality and	<ul><li>Not applicable</li></ul>
destination	
EN22 Total weight of waste by type and	<ul> <li>Corporate Environmental and Social Responsibility</li> </ul>
disposal method	(CSR)Annual Report, pages 19 – 20
	, 1 0
EN23 Total number and volume of	Not applicable
significant spills	ποι αρμισασίο
EN24 Weight of transported, imported,	■ Not applicable
	Not applicable
exported, or treated waste deemed hazardous under the terms of the Basel	
Convention Annex I, II, III, and VIII, and	
percentage of transported waste shipped	
internationally	N
EN25 Identity, size, protected status, and	<ul><li>Not applicable</li></ul>
biodiversity value of water bodies and	
related habitats significantly affected by the	
reporting organization's discharges of water	
and runoff	
EN26 Initiatives to mitigate environmental	<ul> <li>Sustainability standards</li> </ul>
impacts of products and services, and	<ul> <li>Sustainability policies and initiatives</li> </ul>
extent of impact mitigation	<ul> <li>Screening and classification</li> </ul>
	<ul> <li>Environment and Safeguards Compliance Policy</li> </ul>
	<ul> <li>Disaster Risk Management Policy</li> </ul>
	<ul> <li>Operational Policy on Indigenous Peoples</li> </ul>
	<ul> <li>Involuntary Resettlement Policy</li> </ul>
	<ul> <li>Operational Policy on Gender Equality in</li> </ul>
	Development
	Access to Information Policy
EN27 Percentage of products sold and their	Not applicable
packaging materials that are reclaimed by	·············
category	
EN28 Monetary value of significant fines	The Independent Consultation and Investigation
and total number of non-monetary	Mechanism
sanctions for non-compliance with	<ul> <li>Agreement Establishing the IDB</li> </ul>
environmental laws and regulations	rigicoment Doministing the IDD
EN29 Significant environmental impacts of	Corporate Environmental and Social Responsibility
	(CSR) Annual Report, pages 3 – 10
transporting products and other goods and	Conj Aimuai Report, pages 5 – 10
materials used for the organization's	
operations, and transporting members of	
the workforce	- 0010 0 4 1 170 D 4 4 4 6
EN30 Total environmental protection	■ 2013 Sustainability Report, pages 14 – 16
expenditures and investments by type	<ul> <li>Climate change and Sustainability Division</li> </ul>
Social: Labor Practices and Decent Work	
Indicator	Further Information
LA1 Total workforce by employment type,	<ul> <li>2013 Annual Report, page 36</li> </ul>
employment contract, and region	■ <u>Bank Staff</u>
LA2 Total number and rate of employee	Not covered

transporter has a secondary and assista	
turnover by age group, gender, and region	
LA3 Benefits provided to full-time	<ul> <li>Internal Administrative Manuals (available upon</li> </ul>
employees that are not provided to	request)
temporary or part-time employees, by	■ 2013 Annual Report
major operations	<ul> <li>Staff Association Annual Meeting</li> </ul>
LA4 Percentage of employees covered by	<ul> <li>Staff Association Annual Meeting</li> </ul>
collective bargaining agreements	<ul> <li>Internal Administrative Manuals</li> </ul>
LA5 Minimum notice period(s) regarding	<ul> <li>Internal Administrative Manuals</li> </ul>
significant operational changes, including	
whether it is specified in collective	
agreements	
LA6 Percentage of total workforce	<ul> <li>Health Services Center (accessible to Staff from the</li> </ul>
represented in formal joint management-	Bank's Employee Portal)
worker health and safety committees that	zami o zmproj co i ortanj
help monitor and advise on occupational	
health and safety programs	
LA7 Rates of injury, occupational diseases,	Not covered
lost days, and absenteeism, and number of	110t covered
work-related fatalities by region	
LA8 Education, training, counseling,	Health Services Center (accessible to Staff from the
prevention, and risk-control programs in	Bank's Employee Portal)
place to assist workforce members, their	Dank's Employee Portal
families, or community members regarding serious diseases	
	Not covered
LA9 Health and safety topics covered in formal agreements with trade unions	- Not covered
LA10 Average hours of training per year per	Not covered
employee by employee category	- Not covered
LA11 Programs for skills management and	Knowledge and Learning Sector of the IDB
lifelong learning that support the continued	<ul> <li>Career Point (accessible to Staff through the</li> </ul>
employability of employees and assist them	Employee Portal)
in managing career endings	Employee Fortaij
LA12 Percentage of employees receiving	Internal Administrative Manuals
regular performance and career	- Internal Administrative Manuals
development reviews	
LA13 Composition of governance bodies	The Board of Executive Directors
and breakdown of employees per category	<ul> <li>The Board of Executive Directors</li> <li>The Board of Governors</li> </ul>
according to gender, age group, minority	<ul> <li>2013 Annual Report, pages 36 and 37</li> </ul>
group membership, and other indicators of	
diversity  LA14 Patie of basic solary of men to women	<ul> <li>2013 Annual Report, page 36</li> </ul>
LA14 Ratio of basic salary of men to women	- <u>zoro Amidai Keport,</u> page 50
by employee category	
Social: Human Rights	
Indicator	Further Information
HR1 Percentage and total number of	Operational Policy on Indigenous Peoples
significant investment agreements that	<ul> <li>Operational Policy on Gender Equality in</li> </ul>
include human rights clauses or that have	Development
undergone human rights screening	<u> </u>
HR2 Percentage of significant suppliers and	<ul> <li>Corporate Environmental and Social Responsibility</li> </ul>
contractors that have undergone screening	(CSR)Annual Report, p. 23
	10014 militari report, p. 20
on hilman rights and actions taken	<ul> <li>Corporate Progurement and the IDR</li> </ul>
on human rights and actions taken	<ul> <li>Corporate Procurement and the IDB</li> <li>The IDB Suppliers Guide</li> </ul>

	<ul> <li>Agreement Establishing the Inter-American         Development Bank     </li> <li>IDB, Corporate Procurement Policy</li> <li>Project Procurement Information</li> </ul>
HR3 Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained	■ Not covered
HR4 Total number of incidents of	Code of Ethics and Professional Conduct
discrimination and actions taken	<ul> <li><u>Institutional Integrity</u></li> </ul>
HR5 Operations identified in which the right to exercise freedom of association and collective bargaining may be at significant risk, and actions taken to support these rights	Not covered
HR6 Operations identified as having	<ul> <li>Corporate Procurement and the IDB</li> </ul>
significant risk for incidents of child labor,	• The IDB Suppliers Guide
and measures taken to contribute to the	2013 Sustainability Report  IDD
elimination of child labor	<ul> <li>IDB, Corporate Procurement Policy</li> <li>Project Procurement Information</li> </ul>
	<ul> <li><u>Project Procurement Information</u></li> </ul>
HR7 Operations identified as having	Corporate Procurement and the IDB
significant risk for incidents of forced or	• The IDB Suppliers Guide
compulsory labor, and measures to	■ IDB, Corporate Procurement Policy
contribute to the elimination of forced or	<ul> <li>Project Procurement Information</li> </ul>
compulsory labor	
HR8 Percentage of security personnel	■ Not covered
trained in the organization's policies or	
procedures concerning aspects of human	
rights that are relevant to operations	
HR9 Total number of incidents of violations	<ul> <li><u>IDB and Indigenous Peoples</u></li> </ul>
involving rights of indigenous people and	<ul> <li>Operational Policy on Indigenous Peoples</li> </ul>
actions taken	
Social: Society	Provide on Lafornia di ca
Indicator	Further Information  Output  Page 2013 Annual Report
SO1 Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting	<ul> <li>2013 Annual Report</li> <li>Development Effectiveness Overview 2013</li> <li>See <u>Discussion Note on Public Consultation</u>, by Jonathan Renshaw</li> </ul>
SO2 Percentage and total number of	<ul> <li>2013 Annual Report</li> </ul>
business units analyzed for risks related to	<ul> <li>2012 Anti-Corruption Framework</li> </ul>
corruption	<ul> <li><u>Institutional Integrity</u></li> </ul>
SO3 Percentage of employees trained in organization's anti-corruption policies and procedures	<ul> <li><u>Institutional Integrity</u></li> <li>Internal Administrative Manuals (available upon request)</li> <li><u>Code of Ethics and Professional Conduct</u></li> </ul>
SO4 Actions taken in response to incidents of corruption	<ul> <li>Integrity and Transparency</li> <li>Transparency and Anti-Corruption</li> <li>IDB Anti-Corruption Framework</li> <li>Institutional Integrity</li> <li>2013 Annual Report</li> <li>Sanctions</li> <li>Cross-Debarment Agreement</li> </ul>

SO5 Public policy positions and	<ul> <li>IDB's Board of Executive Directors Code of Conduct</li> </ul>
participation in public policy development	<ul> <li>Agreement Establishing the IDB</li> </ul>
and lobbying	-
SO6 Total value of financial and in-kind	<ul> <li>IDB's Board of Executive Directors Code of Conduct</li> </ul>
contributions to political parties,	<ul> <li>Agreement Establishing the IDB</li> </ul>
politicians, and related institutions by	<u></u>
country	
SO7 Total number of legal actions for anti-	Not applicable
competitive behavior, anti-trust, and	
monopoly practices and their outcomes	
SO8 Monetary value of significant fines and	The Independent Consultation and Investigation
total number of non-monetary sanctions for	Mechanism
non-compliance with laws and regulations	<ul> <li>Agreement Establishing the IDB</li> </ul>
Social: Product Responsibility	- <u>Agreement Establishing the IDB</u>
Indicator	Further Information
	IDB Safeguard Policies
PR1 Life cycle stages in which health and	
safety impacts of products and services are	<ul> <li>Health and the IDB</li> </ul>
assessed for improvement, and percentage	
of significant products and services	
categories subject to such procedures	NT 1 11
PR2 Total number of incidents of non-	<ul><li>Not applicable</li></ul>
compliance with regulations and voluntary	
codes concerning health and safety impacts	
of products and services during their life	
cycle, by type of outcomes	
PR3 Type of product and service	<ul><li>Not applicable</li></ul>
information required by procedures, and	
percentage of significant products and	
services subject to such information	
requirements	
PR4 Total number of incidents of non-	<ul><li>Not applicable</li></ul>
compliance with regulations and voluntary	
codes concerning product and service	
information and labeling, by type of	
outcomes	
PR5 Practices related to customer	<ul><li><u>Country Strategies</u></li></ul>
satisfaction, including results of surveys	
measuring customer satisfaction	
PR6 Programs for adherence to laws,	<ul><li>Not applicable</li></ul>
standards, and voluntary codes related to	
marketing communications, including	
advertising, promotion, and sponsorship	
PR7 Total number of incidents of non-	<ul><li>Not applicable</li></ul>
compliance with regulations and voluntary	
codes concerning marketing	
communications, including advertising,	
promotion and sponsorship by type of	
outcomes	
PR8 Total number of substantiated	<ul><li>Not covered</li></ul>
complaints regarding breaches of customer	
privacy and losses of customer data	
PR9 Monetary value of significant fines for	<ul> <li>Agreement Establishing the IDB</li> </ul>
non-compliance with laws and regulations	<ul> <li>Corporate Procurement and the IDB</li> </ul>
concerning the provision and use of	• The IDB Suppliers Guide
products and services	<ul> <li>IDB, Corporate Procurement Policy</li> </ul>
F	Project Procurement Information
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Financial Services	
Indicator	Further Information
FS1 Policies with specific environmental and social components applied to business lines	<ul> <li>IDB Safeguard Policies</li> <li>The Environment and Safeguards Compliance Policy</li> <li>The Disaster Risk Management Policy</li> <li>The Operational Policy on Indigenous Peoples</li> <li>The Involuntary Resettlement Policy</li> <li>The Operational Policy on Gender Equality in Development</li> <li>The Access to Information Policy</li> <li>2013 Sustainability Report, page 40</li> </ul>
FS2 Procedures for assessing and screening environmental and social risks in business lines	<ul> <li>IDB Safeguard Policies</li> <li>Screening and classification</li> <li>The Environment and Safeguards Compliance Policy</li> <li>2013 Sustainability Report, pages 39-41</li> </ul>
FS3 Processes for monitoring clients' implementation of and compliance with environmental and social requirements included in agreements or transactions	<ul> <li>IDB Safeguard Policies</li> <li>2013 Sustainability Report, page 42</li> </ul>
FS4 Processes for improving staff competency to implement the environmental and social policies and procedures as applied to business lines	2013 Sustainability Report, page 47
FS5 Interactions with clients/ investees/business partners regarding environmental and social risks and opportunities	2013 Sustainability Report
FS6 Percentage of the portfolio for business lines by specific region, size (e.g. micro / SME / large) and by sector	<ul> <li>2013 Annual Report, pages 31 – 34</li> </ul>
FS7 Monetary value of products and services designed to deliver a specific social benefit for each business line broken down by purpose	<ul> <li>2013 Sustainability Report</li> <li>2013 Annual Report</li> </ul>
FS8 Monetary value of products and services designed to deliver a specific environmental benefit for each business line broken down by purpose	<ul> <li>2013 Sustainability Report</li> <li>2013 Annual Report</li> </ul>
FS9 Coverage and frequency of audits to assess implementation of environmental and social policies and risk assessment procedures	■ <u>Independent Assessment</u>
FS10 Percentage and number of companies held in the institution's portfolio with which the reporting organization has interacted on environmental or social issues	Not applicable
FS11 Percentage of assets subject to positive and negative environmental or social screening	Not applicable
FS12 Voting policies applied to environmental or social issues for shares over which the reporting organization holds the right to vote shares or advises on voting	Member countries