

Operation Number:

Year- PMR Cycle:

JA-L1046

Second period Jan-Dec 2014

Last Update:

4/15/2015

Chief of Operations validation date:

04/20/2015 05/05/2015 Office of Strategic Planning and Development Effectiveness

Inter-American Development Bank - IDB

Division Chief validation date: PMR Validation Stage: Validated by Representative Country Representative validation date: 05/05/2015

# **Operation Profile**

#### **Basic Data**

Operation name:	Public Sector Efficiency Program	Loan Number:	3121/OC-JA,3122/CH-JA		
Executing Agency (EA):	CABINET OFFICE- PUBLIC SECTOR MODERNIZAT ION DIVISION, CABINET OFFICE	- PUBLIC SECTOR MODERNIZAT IC	N DIVISION		
Team Leader:	Mejia Giraldo,Camila	Sector/Subsector: REFORM AND PUBLIC SECTOR SUPPORT			
Operation Type:	Loan Operation	Overall Stage:	Disbursing (From eligibility until all the loans are closed).		
Lending Instrument:	Investment Loan	Country:	JAMAICA		
Borrower:	JAMAICA ,JAMAICA	Convergence related Operation(s):			

#### **Total Cost and Source**

### Available Funds (US\$)

	Original IDB	Current Active IDB	Local Counterpart	Co-Financing/Country	Total operation cost - Original Estimate		Current IDB	Disb. Amount to Date	% Disbursed	Undisbursed Balance
JA-L1046	\$25,000,000.00	\$25,000,000.00	\$0.00	\$0.00	\$25,000,000.00	JA-L1046	\$25,000,000.00	\$103,751.00	0.42%	\$24,896,249.00

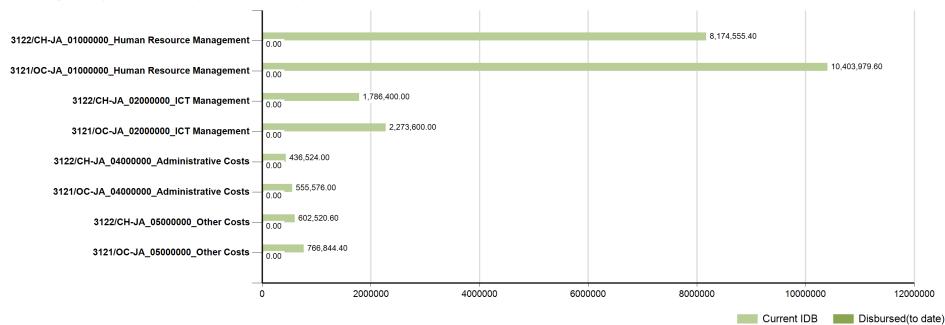
### **Environmental and Social Safeguards**

	Main Operation
Impacts Category:	С
Safeguard Performance Rating:	
Safeguard Performance Rating - Rationale:	

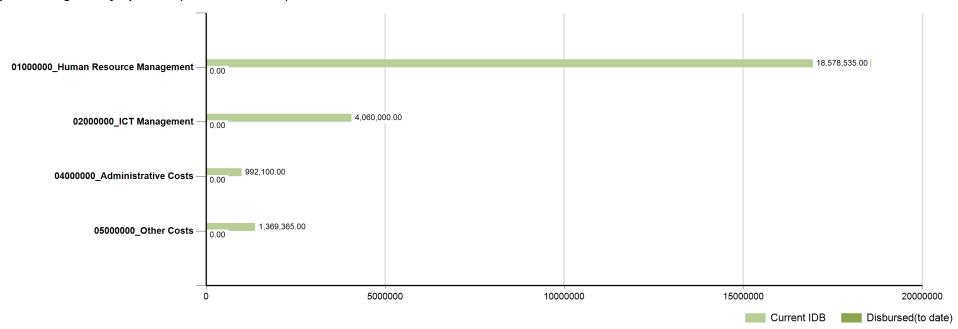
### **Reformulation Information**

	Main Operation
Was/Were the objective(s) of this operation reformulated?	NO
Date of approval:	

#### **Expense Categories by Loan Contract (cumulative values)**



#### **Expense Categories by Operation (cumulative values)**



# **Results Matrix**

### Impacts

Impact: 1 Improvement of the efficiency of the Jamaican public sector.

Observation:

Indicators	Flags*	Unit of Measure	Baseline	Baseline Year	Means of verification	Observations		EOP
1.1 Central Government Wage bill						Baseline	Р	9.00
as a percentage of Gross  Domestic Product						(10.7), Baseline year	P(a)	9.00
Domestic Froduct						(2013), EOP	Α	0.00
		Percentag e (%)	10.00	2013	MOFP	Targe (9.0) - Remarks- GOJ?s medium term strategy described in the Memorandum of Economic and Financial Policies		
1.2 Central Government Wage						Baseline	Р	44.00
Bill as a percentage of non-debt		Percentag	53.00	2013	MOFP	(53.1),	P(a)	44.00
expenditure.		e (%)	53.00	2013	MOFP	Baseline year (2013), EOP Target (44.0)	Α	0.00

PE - Pro-Ethnicity



RF - RF Indicator


SI - Sector Indicator CI - Country Indicator PG - Pro-Gender

Outco me:

1 1. Enhanced HRM contributing to maintaining a fiscally sustainable wage bill Observ

ation:								
Indicators	Flags*	Unit of Measure	Baseline	Baselin e Year	Means of verificatio n	Observ ations		EOP
1.1 Percentage	<u>~</u>						Р	100.00
of public sector employees managed through a centralized and integrated human capital management system integrated with payroll	Γ						P(a)	100.00
	S						Α	0.00
		Percent	0.00	2013	MOFP			

1.2 PEFA PI-						Unit of	Р	6.00
18.						Measure (PEFA scores:	P(a)	6.00
Effectiveness of payroll control							Α	0.00
		Score	7.00	2012	PEFA	A, B, C or D (- or +)). Baseline: D+, EOP Target: C- (A +=1, A- =2,B +=3,B- =4,C +=5,C- =6, D +=7, D- =8)		

Outco 2 2. Efficiency gains in public sector operations and a more cost-effective delivery of public services

Observ ation:

Indicators	Flags*	Unit of Measure	Baseline	Baselin e Year	Means of verification	Observ ations		EOP
2.1 Number of					Doing		Р	76.00
days for getting electricity		Days	96.00	2013	Business Report		P(a)	76.00
electricity					(WB)		Α	0.00
2.2 Number of days to register a business		Days	7.00		Doing		Р	1.00
				2013	Business Report		P(a)	1.00
					(WB)		Α	0.00
2.3 On line service Index						Score	Р	360.00
			307.00	2012		ranges from 0	P(a)	360.00
						to 1 -	Α	0.00
		Score			The UN Global E- governmen t Survey	highest; Unit of Measure =Score, Baseline = 0.307, EOP: 0.360		
2.4 Percentage							Р	60.00
of public sector employees with					Cabinet		P(a)	60.00
access to HR		Percentag	0.00	2013	Office of Governme		Α	0.00
Shared Corporate Services (cumulative)		е	0.00	2013	nt of Jamailca			

Outco 3 3. Enhanced control and accountability of public resources me:

Observ ation:

Indicators	Flags*	Unit of Measure	Baseline	Baselin e Year	Means of verification	Observ ations		EOP
3.1 PEFA PI-						PEFA	Р	6.00
21.						scores:	P(a)	6.00
Effectiveness of internal audit						A, B, C or D (-	Α	0.00
		Score	7.00	2012	PEFA	or +). Baseline : D+, EOP Target: C- (A +=1, A- =2,B +=3,B- =4,C +=5,C- =6, D +=7, D- =8)		
3.2 PEFA PI-			5.00			PEFA	Р	4.00
19.						scores:	P(a)	4.00
Competition, VfM and						A, B, C or D (-	Α	0.00
controls in procurement.		Score		2013	PEFA	or +). Baseline : C+, EOP Target: B- (A +=1, A- =2,B +=3,B- =4,C +=5,C- =6, D +=7, D- =8)		
3.3 PEFA PI - 27. Legislative						PEFA scores:	P	6.00
scrutiny of the						A, B, C	P(a)	6.00
annual budget						or D (-	Α	0.00
law		Score	7.00	2013		or +). Baseline : D+, EOP Target: C- A+=1, A-=2,B +=3,B-=4,C +=5,C- =6, D +=7, D- =8)		
3.4 Number of							Р	6.00
Information Systems Audit		Number	2.00	2012	VCD.		P(a)	6.00
Reports produced		Number	2.00	2012	AGD		A	0.00











# **Outputs: Annual Physical and Financial Progress**

Component 1: Human resources management		F	Physical Progr	ress	Financial Progress		
Outputs	Unit of Measure		2014	EOP		2014	EOP
HCMS implemented	#	Р		1.00	Р	10,000.00	17,578,535.00
·		P(a)		1.00	P(a)	10,000.00	17,578,535.00
		Α	0.00	0.00	Α	0.00	0.00
'To-Be' Key HRM processes developed	#	Р		1.00	Р		300,000.00
and mapped		P(a)		1.00	P(a)		300,000.00
		Α	0.00	0.00	Α	0.00	0.00
Workshop on international experiences	#	Р		1.00	Р		50,000.00
on workforce planning delivered		P(a)		1.00	P(a)		50,000.00
		Α	0.00	0.00	Α	0.00	0.00
Training activity in HRM policy	#	Р		2.00	Р		100,000.00
formulation and oversight for		P(a)		2.00	P(a)		100,000.00
implementation completed		Α	0.00	0.00	Α	0.00	0.00
Number of HRM Units in MDAs trained	#	Р		125.00	Р		500,000.00
to carry out key HRM functions following central policies		P(a)		125.00	P(a)		500,000.00
		Α	0.00	0.00	Α	0.00	0.00
Fraining on techniques for monitoring	#	Р		1.00	Р		50,000.00
overall and institutional-level HRM performance for SHRMD delivered		P(a)		1.00	P(a)		50,000.00
		A	0.00	0.00	A	0.00	0.00
Component 2: Efficiency gains in public sector operations and a more cost-effective del of pub servs					Financial Pro		
Outputs	Unit of Measure		2014	EOP		2014	EOP
e-Government strategy completed	#	Р	0.00	1.00	Р		396,000.00
<sub>-</sub>		P(a)	0.00	1.00	P(a)		396,000.00
		Α	0.00	0.00	Α	0.00	0.00
ICT norms and standards produced	#	Р	0.00	5.00	Р		325,000.00
(cumulative)		P(a)	0.00	5.00	P(a)		315,000.00
		A	0.00	0.00	A	0.00	0.00
e-Gov Jamaica training programs	#	Р		9.00	Р		960,000.00
delivered (cumulative)		P(a)		9.00	P(a)		889,000.00
		A	0.00	0.00	A	0.00	0.00
GEI business process reengineering	#	Р		1.00	Р		40,000.00
completed	"	P(a)		1.00	P(a)		40,000.00
		Α	0.00	0.00	Α	0.00	0.00
GEI process automation completed and	#	Р		1.00	P		450,000.00
online applications system in operation		P(a)		1.00	P(a)		450,000.00
		Α	0.00	0.00	Α	0.00	0.00
GEI training program on the new	#	Р		1.00	Р		10,000.00
system delivered (cumulative)		P(a)		1.00	P(a)		10,000.00
		Α	0.00	0.00	Α	0.00	0.00
Online business registration system in	#	P	0.00	1.00	P	0.00	228,000.00
operation	"	P(a)		1.00	P(a)		228,000.00
		Α	0.00	0.00	Α	0.00	0.00
Business registration kiosks in	#	P	0.00	23.00	P	0.00	23,000.00
operation (cumulative)	Tr.	P(a)		23.00	P(a)		23,000.00
		A	0.00	0.00	A	0.00	0.00
Business registration seminars and	#	P	0.00	2.00	P	0.00	10,000.00
workshops delivered (cumulative)	π	P(a)		2.00	P(a)		10,000.00
, , ,		A A	0.00	0.00	A	0.00	0.00
		А	0.00	0.00	A	0.00	0.00

Communications compaign	#	Р		1.00	Р		39,000.00
Communications campaign implemented (cumulative)	#	P(a)		1.00	P(a)		39,000.00
		A	0.00	0.00	A	0.00	0.00
Study Tour completed	#	P	0.00	1.00	P	0.00	25,000.00
Study Four completed	#	P(a)		1.00	P(a)		25,000.00
		A	0.00	0.00	A	0.00	0.00
HPSSC Operating Model designed	#	P	0.00	1.00	P	0.00	578,000.00
HRSSC Operating Model designed	#	P(a)		1.00	P(a)		578,250.00
		A	0.00	0.00	A	0.00	0.00
Technical specification designed and available for HRSSC facility, including ICT infrastructure	#	P	0.00	1.00	P	0.00	241,140.00
		P(a)		1.00	P(a)		241,140.00
		A	0.00	0.00	Α	0.00	0.00
ICT infrastructure to operate HRSSC in	#	P	0.00	1.00	P	0.00	707,610.00
operation	#	P(a)		1.00	P(a)		707,610.00
•		A A	0.00	0.00	A A	0.00	0.00
Taninin a to LIDCOC annuate formula an	ш	P	0.00	1.00	P	0.00	48,000.00
Training to HRSSC agents/workers delivered	#	-			-		
		P(a)	0.00	1.00	P(a)	0.00	48,000.00
		A	0.00	0.00	A	0.00	0.00
Framework for implementing shared legal services	#	P		1.00	P		60,000.00
		P(a)	0.00	1.00	P(a)	0.00	60,000.00
		A	0.00	0.00	Α	0.00	0.00
Component 3: Control systems and a	ccountability	P	hysical Progr	ess		Financial Progr	ress
Outputs	Unit of Measure		2014	EOP		2014	EOP
Auditors trained - in country - for	#	Р		90.00	Р		268,500.00
developing/up-dating PA knowledge		P(a)		90.00	P(a)		268,500.00
and skills		A	0.00	0.00	A	0.00	0.00
Auditors trained  in country and overseas  for developing/updating ITA knowledge and skills	#	Р		90.00	Р		165,000.00
		P(a)		90.00	P(a)		165,000.00
		A	0.00	0.00	À	0.00	0.00
ITA manual drafted and disseminated	#	Р		1.00	Р		61,000.00
		P(a)		1.00	P(a)		61,000.00
		A	0.00	0.00	A	0.00	0.00
Auditors trained overseas completed	#	Р		12.00	Р		96,000.00
7 tautiono tramica e vonecae compretea		P(a)		40.00	P(a)		96,000.00
		Α	0.00	0.00	Α.	0.00	0.00
Additional licenses for interrogation	#	Р		12.00	Р		75,200.00
software installed	#	P(a)		12.00	P(a)		75,200.00
		A	0.00	0.00	Α	0.00	0.00
Professional Development framework	#	P	0.00	1.00	P	0.00	105,000.00
for Internal Audit Units (IAU) completed	"	P(a)		1.00	P(a)		105,000.00
		Α	0.00	0.00	Α	0.00	0.00
Internal Audit units automated	#	P	0.00	21.00	P	402,700.00	805,400.00
internal Addit drills adiomated		P(a)		31.00	P(a)	402,700.00	805,400.00
		A	0.00	0.00	A	0.00	0.00
Internal Audit Manual undeted (unit of	Manual	P	0.00	1.00	P	0.00	17,400.00
Internal Audit Manual updated (unit of measure is 1 manual)							
moasure is a manual)		P(a)	0.00	1.00	P(a)	0.00	17,400.00
IA employees trained	# of Adit	A P	0.00	0.00	A	0.00	0.00
	# of Auditors			240.00	P		152,400.00
		P(a)	2.00	240.00	P(a)	0.00	152,400.00
		Α	0.00	0.00	Α	0.00	0.00

Procurement Manual published, including updated bidding documents	#	Р		1.00	Р		80,000.00
		P(a)		1.00	P(a)		80,000.00
		Α	0.00	0.00	Α	0.00	0.00
Procurement employees trained under new curricula (MIND) (cumulative)	#	P	0.00	1,200.00	Р		450,000.00
		P(a)	0.00	1,200.00	P(a)		450,000.00
		Α	0.00	0.00	Α	0.00	0.00
Sensitization and awareness campaign implemented	#	Р		2.00	Р		80,000.00
		P(a)		2.00	P(a)		80,000.00
		Α	0.00	0.00	Α	0.00	0.00
Procurement employees certified (cumulative)	#	Р		200.00	Р		650,000.00
		P(a)		200.00	P(a)		650,000.00
		Α	0.00	0.00	Α	0.00	0.00
E-tendering software at MOFP in operation	#	P		1.00	Р		2,160,000.00
		P(a)		1.00	P(a)		2,160,000.00
		Α	0.00	0.00	Α	0.00	0.00
Management Accountability Framework designed	#	Р		1.00	Р		150,000.00
		P(a)		1.00	P(a)		150,000.00
		Α	0.00	0.00	Α	0.00	0.00
Technical Office established and functioning	#	P		1.00	Р		528,000.00
		P(a)		1.00	P(a)		528,000.00
		Α	0.00	0.00	Α	0.00	0.00
Training for PAC and PAAC members delivered	#	Р		4.00	Р		80,000.00
		P(a)		4.00	P(a)		80,000.00
		Α	0.00	0.00	Α	0.00	0.00

	2014	Total Cost
Р	\$412,700.00	\$28,643,185.00
P(a)	\$412,700.00	\$23,035,204.00
Α		

# **Changes to the Matrix**

Section	Name	Type of Change	Reasons	Entered in the System	Agreed with Executing Agency
Output	HRSSC Operating Model designed	Modify Financial P(a) value	Procurement process was initiated but no payment was made on that period.	3/31/2015	2/27/2015
Output	e-Gov Jamaica training programs delivered (cumulative)	Modify Financial P(a) value	Procurement process was initiated but no payment was made on that period.	3/31/2015	2/27/2015
Output	ICT norms and standards produced (cumulative)	Modify Financial P(a) value	Procurement process was initiated but no payment was made on that period.	3/31/2015	2/27/2015
Output	Internal Audit units automated	Modify Physical P(a) value	Procurement process was initiated but no payment was made on that period.	3/31/2015	2/27/2015
Output	Auditors trained overseas completed	Modify Physical P(a) value	Procurement process was initiated but no payment was made on that period.	3/31/2015	2/27/2015

Please note that the Overall Stage represents the stage of the operation at the time of this report's publication, which might not necessarily match the stage of the operation during the PMR Cycle to which the report pertains.